

Ingoldmells & Addlethorpe Neighbourhood Management

Engagement Results Report February 2009



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1 Introduction

The establishment of neighbourhood management to work with deprived communities was identified in the Lincolnshire Local Area Agreement Plan (LAA). The LAA is an agreement between local partners and national government to deliver key outcomes for Lincolnshire over the next 3 years. The LAA provides a framework for improved joint working that will address Lincolnshire's priorities through better use of existing resources and strengthened partnership working

East Lindsey was identified as a priority area within the first year (2007-08).

The vision is for three Neighbourhood Management areas to be established over the next three years in the following areas:

Ward
Mablethorpe, Trusthorpe, Sutton on Sea North & South*
Ingoldmells, Chapel St Leonards,
Scarborough, Seacroft, St Clements, Winthorpe

Neighbourhood management will also cover the Sutton on Sea South ward, the original LAA plan only covered Sutton on Sea North **these population figures relate to super output areas identified in the Indices of deprivation, when Neighbourhood Management is developed in this areas it is envisaged that Winthorpe will be included in with the Skegness wards.

Neighbourhood management involves communities working with local agencies to improve services at a neighbourhood level. It aims to tackle quality of life issues in communities, which can include:

- Better management of the local environment
- Increased community safety
- Improved housing stock
- Working with young people
- Encouraging employment opportunities

The key to neighbourhood management is that residents concerns become more important in defining what is done than agencies assumptions. Local authorities, the police, health services, housing associations and regeneration agencies all have an important part to play.

2 The Engagement Process

Engagement is important to ensure that local residents have the opportunity to raise their concerns of how their own neighbourhood run and how services are delivered. This enables a picture to be drawn of what residents view their community and to enable the neighbourhood management process to be monitored over the initial three-year period. This will enable residents to call local agencies to account in specific areas where improvements in services are needed and to enable improvements in services to be tracked and proven. This will greatly assist in attracting and securing funding for specific services or projects in the area.

Rather than arranging engagement sessions and publicising them locally, which has been proven to not the most successful way of making contact with local people, a personal invitation letter was sent to 600 households in the area. In total seven sessions were arranged, these are shown below:

Those attending were invited to sit in a small discussion group of between 5 and 10 people with a facilitator; these were mainly Officers from Lincolnshire Police and East Lindsey District Council. The facilitators role was to ensure that all the questions were answered by the group, that everyone was able to have their say and that their views were recorded and fed back after each discussion. The session started with the completion of a yellow neighbourhood management questionnaire, which asked questions about their community and the part, they play in it, community safety, environmental and local services. The results of these questionnaires are detailed in the appendices section of this report.

The next part of the engagement session was for residents to answer the following two questions:

- What are the good things about Ingoldmells and Addlethorpe?
- What are the things that need improving?
- What are the solutions for improving the issues above?

3 Results of the Questionnaire

Location:

Addlethorpe 23.7% Ingoldmells 76.3%

1 Do you feel you have a say in how your local area / town is run?

Yes 22.2% No 77.8%

2 Would you feel you know?

Many of the people who live in your area .. 48.6%

A few of the people in your area..... 24.3%

Some of the people in your area 24.3%

None of the people 2.7%

3 Is your local area a place where people from different backgrounds get on well together?

Yes 100.0% No 0.0%

4 Do you agree or disagree with the following statement "I feel I fit in well with my neighbourhood / local area".

Strongly agree..... 26.3% Neither agree 26.3% Strongly 0.0%
nor disagree..... disagree.....

Tend to agree 47.4% Tend to disagree 0.0%

5 How satisfied or dissatisfied are you with your neighbourhood as a place to live?

Very Satisfied..... 23.7% Neither satisfied 7.9% Very Dissatisfied 2.6%
nor dissatisfied ...

Fairly satisfied 50.0% Fairly 15.8%
Dissatisfied

6 Are you a member of any of the following?

A local church, mosque or other religious 7.9%
group

A local community or voluntary organisation.. 36.8%

Neighbourhood Watch Group..... 13.2%

Local Sports Club..... 5.3%

None of the above 39.5%

7 Have you done any unpaid tasks/work for someone in your local community (who is not a relative) in the last 12 months?

Yes 27.8% No 72.2%

Below is a list of unpaid tasks and volunteer work residents have done,

- Parish contact
- Cut grass etc
- Help my neighbours. Ingoldmells Action Group - we do all sorts.
- Help in the kitchen at Wednesday Club - once a week.
- Work with action group
- I A G monthly
- Decorated my friend's kitchen
- Take old lady shopping/doctors/hospital every week
- Work for this local village
- Work with action group 'Ingoldmells'

Safety and Anti-Social Behaviour

- 8 How safe do you feel walking alone in your area during the day?
 Very Safe..... 32.4% Fairly Safe 51.4% Fairly Unsafe... 0.0%
 Very Unsafe..... 0.0% Not Sure..... 0.0% Never go out 16.2%
 alone.....
- 9 How safe do you feel walking alone in your area after dark?
 Very Safe 2.6% Fairly Safe 36.8% Fairly Unsafe..... 0.0%
 Very Unsafe 10.5% Not Sure..... 13.2% Never go out 36.8%
 alone.....
- 10 Do you know any of the Police or Police Community Support Officers (PCSOs) in your area?
 Yes, only by name..... 7.9% Yes, only by sight 26.3%
 Yes, by name and sight 23.7% No..... 42.1%

Below is a list of PC's and PCSO names mentioned,

- PC Seb.
- PCSO John,
- PCSO Nicola,
- PCSO Steve,
- PCSO Chris
- PCSO Dave

- 11 If 'Yes', did you meet them to resolve a problem?
 No, not to resolve a problem..... 50.0%
 Yes they resolved things to my satisfaction... 40.0%
 No they did not resolve the problem 5.0%
 Other 5.0%

12 Would you know how to contact the police or PCSOs who work in your area?

Yes, only by phone..... 62.2% Yes, only by email..... 2.7%
 Yes by phone and email 2.7% No..... 32.4%

13 How worried are you about the following?

	Very Worried	Fairly Worried	Not Very Worried	Not Worried at All
Burglary	27.8%	50.0%	22.2%	0.0%
Car Crime	21.2%	42.4%	33.3%	3.0%
Violent Crime	25.0%	33.3%	36.1%	5.6%
Anti-Social Behaviour	22.2%	55.6%	19.4%	2.8%
Underage Drinking	33.3%	30.3%	30.3%	6.1%
Teenagers Hanging About	25.0%	36.1%	33.3%	5.6%
People Using or Dealing Drugs	48.6%	22.9%	28.6%	0.0%

Your Local Environment

14 How much of a problem are the following in your area?

	Very Big Problem	Fairly Big Problem	Not a Very Big Problem	Not a Problem at all
Rubbish or Litter lying around	39.5%	21.1%	34.2%	5.3%
Graffiti on Public Buildings	0.0%	6.7%	50.0%	43.3%
Vandalism of property	3.3%	23.3%	53.3%	20.0%
Vandalism of Cars	3.2%	22.6%	58.1%	16.1%
Abandoned or Burnt out Cars	10.0%	13.3%	43.3%	33.3%
Illegal parking on double yellow lines	37.1%	17.1%	22.9%	22.9%
Dog Fouling	36.1%	36.1%	13.9%	13.9%
Arson	0.0%	0.0%	53.3%	46.7%
Problems with neighbours	0.0%	0.0%	22.6%	77.4%
Motorbikes and Mini motos	3.3%	23.3%	40.0%	33.3%

15 Please indicate whether you are satisfied or dissatisfied with each of the following elements of the environmental services provided locally:

	Very Satisfied	Fairly Satisfied	Fairly Dissatisfied	Very Dissatisfied	It does not apply/Don't know
The bin provided for your general household waste	69.4%	22.2%	0.0%	0.0%	8.3%
How "clean and tidy" the street is following the waste collection	62.2%	29.7%	2.7%	0.0%	5.4%
The collection of bulky household waste	30.3%	33.3%	0.0%	6.1%	30.3%
The waste collection service overall	62.5%	31.3%	6.3%	0.0%	0.0%
Emptying of dog waste bins	26.7%	23.3%	0.0%	3.3%	46.7%

Local Services

16 Do you know who your local Councillor is? Yes 57.9% No 42.1%

Below is a list of names mentioned,

- Colin Davie
- John Lehman.
- Betty barker,
- Bob Short.
- Neville Towers.
- June Deasy.
- David Kemp.
- June Kemp

17 Do you know how to contact them? Yes..... 95.2% No 4.8%

18 Please indicate how satisfied or dissatisfied you are with each of the following services provided locally:

Where you live:	Very Satisfied	Fairly Satisfied	Neither	Fairly Dissatisfied	Very Dissatisfied
Sports / leisure facilities and events	0.0%	31.0%	41.4%	3.4%	24.1%
Parks and open spaces	13.8%	51.7%	13.8%	17.2%	3.4%
Sports / leisure facilities and events	23.3%	60.0%	10.0%	6.7%	0.0%
Parks and open spaces	18.8%	59.4%	9.4%	9.4%	3.1%

19 Please indicate how frequently you have used the following cultural and recreational services provided locally:

Where you live:	Almost every day	At least once a week	At least once a month	Within the last 6 months	Longer ago	Never used
Sports / leisure facilities and events	3.0%	12.1%	0.0%	15.2%	6.1%	63.6%
Parks and open spaces	10.0%	13.3%	10.0%	23.3%	3.3%	40.0%
Sports / leisure facilities and events	0.0%	15.6%	3.1%	15.6%	9.4%	56.3%
Parks and open spaces	0.0%	9.4%	15.6%	18.8%	6.3%	50.0%

20 From your home, how easy or difficult is it for you to get to the following facilities?

	Very Easy	Easy	Difficult	Very Difficult	It does not apply/Don't have
Local shop	36.8%	31.6%	7.9%	10.5%	13.2%
Bus stop	36.1%	16.7%	8.3%	11.1%	27.8%
Train station	5.6%	38.9%	16.7%	13.9%	25.0%
Local hospital	5.7%	40.0%	17.1%	25.7%	11.4%
Bank / cashpoint	12.1%	39.4%	12.1%	21.2%	15.2%
Shopping centre	12.1%	42.4%	18.2%	12.1%	15.2%
Doctor's surgery / GP	8.8%	35.3%	29.4%	17.6%	8.8%
Dentist	0.0%	41.2%	11.8%	20.6%	26.5%
Leisure / sports centre	0.0%	46.4%	7.1%	10.7%	35.7%
Your local park or green space	22.6%	48.4%	3.2%	6.5%	19.4%
Post office	41.7%	36.1%	5.6%	8.3%	8.3%
Library	6.3%	40.6%	12.5%	15.6%	25.0%
Chemist / pharmacy	20.0%	45.7%	5.7%	14.3%	14.3%
District Council office	18.2%	45.5%	9.1%	12.1%	15.2%
Your local Parish Council office	29.4%	35.3%	5.9%	11.8%	17.6%
Shop selling fresh fruit and vegetables	30.6%	36.1%	8.3%	13.9%	11.1%
Village hall / Community centre	29.7%	48.6%	2.7%	8.1%	10.8%
County Council offices	5.9%	23.5%	26.5%	26.5%	17.6%
Local police station	27.0%	29.7%	10.8%	16.2%	16.2%
Beach / Seaside resort	32.4%	40.5%	5.4%	18.9%	2.7%

21 If 'Difficult or Very Difficult' to any of the above, please state the main reason for this:

- Have to have transport. Have a vehicle as there are no local buses.
- If walking - a very long way as all over 2 1/2 miles away.
- Without a car cannot get anywhere. It is too dangerous because of 40ft containers on our narrow road to walk.
- Over 2 1/2 miles away - no footpaths and no public transport.
- No buses or transport. 1 mile off shop and Post Office.
- Only have a pub and a church at Addlethorpe
- Distance
- Bus stops too far away
- No near bus stops
- Boltons Lane - Difficult to walk due to fast-moving traffic as no pathway the full length.
- Too old to walk
- No buses to get there!
- I am wheelchair-bound and public transport is diabolical
- You cannot cross the road because of speeding traffic.
- Because they are in Skegness
- Doctor/access if walking/lack of pavements and pedestrian crossing. Council Office/Manby - needs a car to get there. Police Station - not open many hours.
- Road crossing miles away
- The doctors is difficult if you have to walk. Never can get a dentist.
- Disabled
- Disabled

About You

Listed below you will find some questions relating to you, you can just answer some of the questions if you prefer but your answers will enable us to better understand the community. All data provided will remain confidential and will be processed in accordance with relevant legislation, in particular the Data Protection Act 1998.

22 Are you? Male 48.6% Female..... 51.4% Transgender.. 0.0%

23 Please indicate your age range?

16 - 21 0.0% 22 - 30..... 0.0% 31 - 40..... 0.0%
41 - 50..... 2.7% 51 - 60..... 21.6% 60 or over 75.7%

24 Do you originate from this area? Yes..... 16.2% No..... 83.8%

25 If 'No', where have you moved here from?

- Brigg
- Coventry
- Derbyshire
- Doncaster
- Grimsby
- Henley on Thames
- Leicester
- Luton, Beds
- Mansfield
- Northamptonshire
- Nottinghamshire
- Peterborough
- Poynton, Cheshire
- Sheffield
- Surrey
- Sutton in Ashfield, Nottingham
- Worksop

26 Please give the name of the street you live on:

- Bells Lane
- Blenheim Close
- Boltons Lane
- Bynard Court
- Chapel Lane
- Douglas Ave
- Elizabeth Cres.
- Elmwood Drive
- High Street
- Hurdman Way
- Ingoldmells Road
- Lime Grove
- Merrills Way
- Mill Lane
- Mill Road
- Motrom Drive
- Priestic Road
- Sandgate Ave
- Sea Lane
- Skegness Road
- South Ave, Whitehaven Park
- Sunnyside Park
- The Paddock
- Whitehaven Park

27 Do you have a car? Yes..... 82.9% No..... 17.1%

28 Do you use public transport? Yes..... 47.2% No 52.8%

29 Do you consider yourself to have a disability?

Yes 45.7% No 54.3%

30 If 'Yes', please tick any of the following boxes that apply to you:

Visual Impairment	18.8%	Learning Disability.....	6.3%	Mental Impairment	0.0%
Hearing Impairment	18.8%	Physical Impairment	93.8%		

31 To which of these groups do you consider you belong? Please tick one box only

White British.....	100.0%	White and Black Caribbean.....	0.0%
White Irish.....	0.0%	White and Black African	0.0%
White Polish.....	0.0%	White and Asian	0.0%
White Portuguese.....	0.0%	Any other mixed background ...	0.0%
White Lithuanian	0.0%	Black or Black British.....	0.0%
Any other White background	0.0%	Caribbean.....	0.0%
Asian or Asian British.....	0.0%	African.....	0.0%
Indian	0.0%	Any other Black background....	0.0%
Pakistani.....	0.0%	Other ethnic Group	0.0%
Bangladeshi	0.0%	Romany Gypsy.....	0.0%
Other Asian.....	0.0%	Irish Traveller.....	0.0%
Chinese	0.0%		
Please write in 'Other' background			0.0%

4 What are good things?

There was a lot of positive feedback about Ingoldmells and Addlethorpe as a location and a community. A number of residents mentioned the local shops, schools and local community groups as major positives.

Below is a list of what local residents see as things they like about Ingoldmells and Addlethorpe and living here.

- Peace & Quiet
- Low crime rate
- Good community spirit/friendships
- Feel safe to walk the streets in the evening – PCSO's very good
- People do more for each other
- A slower pace of life
- Pubs open all year, not just seasonal
- Ingoldmells Action Group – achieves a lot, good to get involved in
- Very good refuse collection service
- Glebe Park kept very nice
- Transport into Skegness good
- Bottle banks

- Clean in the winter and cleaned reasonably well in the summer
- Post office
- Off-season Ingoldmells is very clean.
- During summer periods there is a lot more litter/graffiti. This is usual cleared by 9a.m each day.
- Location of bottle banks is good. Easy accessed.
- Public conveniences are kept to a good standard.
- Feel safety has improved from the 1980's
- In general Ingoldmells is a peaceful enjoyable place to live.
- PCSO's Major Benefit
- Make the residents feel secure and they are very approachable
- Parks and Health care
- Everything they need is local (day to day things)
- Post office (don't want to lose it)
- Chemist is not far away
- The reputation and spirit and the character of the village
- Local Police station
- Have a dedicated uniformed officer
- Methodist churches and chapels
- The image (peoples gardens are kept well)
- Keep what is left of the original village (the buildings that are already here have allot of potential)

5 Things that need improving

This section looks at some of the issues that were raised. Different issues will have a different level of priority for different people. This can be put down to a number of different factors such as age, location and life style but every issue does affect Ingoldmells and Addlethorpe in different ways.

Some of the issues raised by the community in the engagement sessions that people feel could be improved were

- The Glee Park children's play area has been removed. Would like to see a new play area in its place.
- Sewerage plant near Butlins – terrible smell at weekends and in the evenings has gradually become worst of the past few years. Would like this to stop.

- Would like to see an increased Police presence – even though feel safer over last few years would like to see a familiar face “ a bobby on the beat”
- Have a poor provision of shops. Wet fish shop. Butchers etc.
- Problem with local bus service – 1a service does not service the local doctors surgery on the A52. Can the bus rounds be changed? Buses are not very regular.
- No youth club in the area – One should be set up.
- Sea Lane – Has dangerous bend near the Ship Inn. This should be addressed. Quality of the pavements along the Sea Lane is also poor. Adverse camber into the road. Dangerous for wheelchairs. Should be repaired.
- A 30mph speed limit should be enforced along the High Street. Feel this is currently been abused.
- Problems with seeing a Dr – tourists get seen on the same day and residents don't
- No crossing to the doctors surgery – difficult to cross as busy road
- Roads in serious need of repair – pot holes etc
- No footpath between traffic lights on A52 to Trunch Lane, C-S-L and Anchor Lane, Ingoldmells.
- No bus service on Anchor Lane
- Dykes full of rubbish, rat problems
- Lack of police presence
- Dog warden needs to be visible, handing out fines for dog fouling
- Relationships need improving with the Parish Council
- Speeding
- The younger generation needs opportunities to learn new skills
- No bus shelters
- The promenade needs cleaning up – sand clearance
- More dog litter bins needed
- Road signs have had stickers stuck on them
- More street cleaning and waste bins needed
- More lighting needed
- Hedges and grass needs cutting
- Sea Lane extension – baskets, displays etc untidy and spilling onto the pavement restricting access
- More police or give PCSO's more powers
- Surface water on the roads – poor drainage
- Pharmacy not available for local people
- Local market doesn't have local goods, mainly caters for tourists
- No youth club
- Lack of information on local services
- Nothing in the local paper for Ingoldmells – more positive advertising for Ingoldmells is needed
- Traffic warden needed
- Sea Lane should be one way
- Fantasy Island traffic phasing needs altering
- Fly tipping on Roman Bank up to Butlins

- No drop curbs for the disabled
 - Police station not staffed after 10pm
 - Prices go up in the winter in the shops
 - Not given enough time at Parish Council meetings to have say (15mins max)
 - No newsletter
 - Hanging baskets etc would be nice to brighten the village up
 - No Community Centre
 - More drop Kerbs are needed all around Ingoldmells
 - The bus services including disabled access
 - PCSO'S Need More Power (parking tickets fixed penalty notices)
 - ROAD SAFETY!!!
 - More children crossing areas near schools
 - More marked roads
 - Speed cameras to be put in
 - Full-length speed bumps to stop them racing down the middle
 - Flashing Signs
 - Road Maintenance to be higher priority
 - The facilities for not only young people but for all ages (again using old buildings)
 - Have the Police station manned at all times
 - Improve the priority at the doctors for local residents
 - Increase the amount of dog bins around Ingoldmells
- A sports centre to increase the popularity during the winter....

With the help from local residents we have identified the issues that are the most important and the issues that can be resolved in the near future. From this list we have produced a table of priorities and short-term issues for the Neighbourhood Management team to work on in partnership with local service providers and communities. (For table please see appendix 1).

6 Evaluation results of the engagement

All residents who took part have identified a number of important issues that affect the local community. Out of all these issues the majority can be solved through partnership work with local service providers. So we can be as efficient as possible Neighbourhood management has come up with a list of resident's priority issues and a list of what residents regard as quick fix/short term issues. (Please see appendix). These are issues that can be solved quickly. As you can see from the priority list there are certain issues that may take a while to complete.

Residents are eager to find ways to for the community to engage with each other on a variety of different projects aimed at improving Ingoldmells and Addlethorpe. Both areas take great pride in their selves and their communities are looking at ways of working together.

From the results we can see that there is a low percentage of residents who feel like they have a say in how there local area is run. Neighbourhood management hope to increase this number through the upcoming year. We are here to give the community a voice and through teamwork make the local service providers take notice to what the residents of these communities want.

The first section shows that there is a good community spirit with in Ingoldmells and Addlethorpe. The majority agree that people from different backgrounds fit in well with the community and that they are happy to live there. Over 60% are involved in a local community project including religious, voluntary and sports clubs.

In Safety and Anti-Sociable Behaviour section a positive out come was that over 83% feel very or fairly safe walking alone during the day but at after dark this figure goes down to just under 40%. Just under 60% of community are familiar with Neighbourhood Policing team with nearly 70% of you knowing how to contact them. From tables in question 13 we see that the communities main concerns with over 70% saying that they are very or fairly worried with Burglary, Anti sociable behaviour and people using or dealing drugs.

In the local environment section the only issues that over 50% of the community felt was a problem are rubbish and litter, Illegal parking and dog fouling. You said that these issues are worse in summer. On all aspects of local services with regards to waste over 60% of the questionnaires answered gave very or fairly satisfied to the level of service with the only exception being the emptying of dog bins that had 50% at very or fairly satisfied. The waste collection service over all got an impressive 93% of very or fairly satisfied.

The local service section shows us that nearly 60% of completed questionnaires state that they know whom their local councillor is with over 95% of you knowing how to contact them

In the next section it looks at local facilities and how easy they are to access. Local shops, Post Office, chemist, local parish council office, village hall, community centre, beach, local parks and shops selling fresh fruit and vegetables were rated at very easy or easy to access. Other services such as County Council Offices, dentists, train station and local hospital are reported as being hardest to access. This is mainly due to barriers such as location and transport.

From the results we can see that there has been a big influx of people into the area from other regions. And that there is a gap in the age group of people we have reached. Therefore we know that we have to find a solution to reaching the younger generation.

7 What happens next?

All the residents who attended the engagement sessions and those who filled in a questionnaire will receive a copy of this report through the post, the report will also be made available on East Lindsey District Council's website.

A meeting has been held with key local organisations to feed back these results and to inform them of the concerns residents have with services they provide and to gain support from them to engage with Neighbourhood Management and work to find solutions to the key issues.

Due to the number of issues raised and the involvement of the community we have decided to establish resident forums across the Neighbourhood Management area. For example there would be one forum for the Ingoldmells and Addlethorpe area. The aspiration would be for this forum to be chaired by local residents with the support of Neighbourhood Management officers. Service providers would be invited to these meetings to update residents on the progress of issues identified for resolution. This would enable residents and service providers to work along side each other positively to improve the local environment. If you would like to get involved please call the Neighbourhood Management team on 01754 875336

Thank you to the following people for their assistance in the organisation and facilitation of the engagement sessions:

Nigel Howells, Stuart Davy, Darren Clayton, Steve Hinsley, Rick Coates, Mark Mehaffey Dr Don Taylor, Josie Creamer, Debbie Prince, Jean Evenson, PC Seb Clarke, PCSO John Gray, PCSO Nicola Whitwham Melissa Wright, Craig Wilson, Kristina Chapman, Chris Walker, Lisa Bogg, Danny Wilson, Michelle Walton

Thank you to Andrea Oliver and the Performance and Consultation team at East Lindsey District Council for analysing the questionnaire results.

If you would like further information on how you can get involved in Neighbourhood management or would like a copy of this report please

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If you would like this information in another language, large print or Braille please contact East Lindsey District Council on the numbers above.

Appendix 1

Neighbourhood Management Priorities February 09

Area	No	Issue	Responsibility
Addlethorpe	P1	Smell from Drains	Anglia water
	P1.1	HGV's on roads	
Ingoldmells			
	P5	Youth club/Youth Forum	Nm/ Fantasy Island
	P5.1	Litter/bins	PC
	P5.2	Crossing near doctors	Highways
	P5.3	Footpaths	Highways, ELDC
	P5.4	Pavement from Ingoldmells to Chapel	Highways
	P5.5	Visitors vs. Resident Issues at GP	GP
	P5.6	Signs	PC
	P5.7	Traffic flow	Highways/Fantasy Island

Neighbourhood Management Short term Issues February 09

Addlethorpe	S1	Fly tipping in rural dykes	Enforcement
	S1.1	Bypass not on sat nav	
	S1.2	Transport, more information on dial a ride	Dial a ride, NM
Ingoldmells			
	S5	Litter	PC
	S5.1	Notice Board	PC
	S5.2	Bus service pass doctors	Highways
	S5.3	Sharing Information, positive advertising	PC/ELDC/NM
	S5.4	Church yard, trees over hanging	Church
	S5.5	Drop kerbs	Highways
	S5.6	No chemist on Saturdays (but can be for visitors)	Local Chemists