

Council Tax Explained ■ Budget Summary ■ Local Policing Summary

East Lindsey 2011-12



**District, County and Police
freeze Council Tax for 2011-12**

Contacting your authorities

We can provide the information in this booklet in Braille, large type or other languages if required. Please contact East Lindsey District Council at the address below.

East Lindsey District Council

Contact us from home or work...

Email: customerservices@e-lindsey.gov.uk

General enquiries 01507 601111

Fax 01507 600206

Keep up to date with what we're doing:

Facebook: www.facebook.co.uk and search East Lindsey District Council

Twitter: www.twitter.com/I_love_EL

Website: www.e-lindsey.gov.uk

Lincolnshire County Council

County Offices, Newland, Lincoln LN1 1YL

General enquiries: 01522 552222

Fax: 01522 516137

Email: customer_services@lincolnshire.gov.uk

Minicom service: 01522 552055

Website: www.lincolnshire.gov.uk

If you want any more information on the county council's budget for 2011/12, please phone 01522 553648 and leave a message, email finance@lincolnshire.gov.uk or visit www.lincolnshire.gov.uk/finance

Lincolnshire Police Authority

Deepdale Lane, Nettleham, Lincoln LN5 7PH

Tel: 01522 558022

Fax: 01522 558739

Email: police.authority@lincs.pnn.police.uk

Website: www.lincolnshire-pa.gov.uk

Lincolnshire Police General Enquiries

Tel: 01522 532222 (your call may be recorded)

Emergencies: 999 and ask for police

Minicom/textphone: 01522 558140

Website: www.lincs.police.uk

Visit us....

but please check our opening hours first

Manby - Headquarters

Tedder Hall, Manby Park, Louth, Lincolnshire, LN11 8UP

Alford Corn Exchange

Market Place Alford, Lincolnshire LN13 9EB

Holton le Clay Parish Council Office

Peppercorn Walk, Holton Le Clay, Lincolnshire DN36 5DQ

Horncastle CAP, Tourist Information Centre and Library

Wharf Road, Horncastle, Lincolnshire LN9 5HL

Louth CAP, Tourist Information Centre and Library

Cannon Street, Louth, Lincolnshire LN11 9NW

Skegness Town Hall CAP North Parade, Skegness, Lincolnshire PE25 1DA

Spilsby CAP

Franklin Hall, Halton Road, Spilsby, Lincolnshire PE23 5LA

Tattershall CAP, Tourist Information Centre and Library

Butts Lane, Tattershall, Lincoln, Lincolnshire, LN4 4NL

Contact us about changes and corrections

Contact us at any address listed above to tell us if you move house, you think we've calculated your bill or your benefits wrongly, if you think you should receive a discount, exemption, disabled band reduction or a benefit - or if you think you are no longer entitled to one of these.

Who gets your Council Tax?

East Lindsey District Council collects the Council Tax. However, we keep less than one twelfth of it. We pay the rest over to the County Council, the Police Authority and Parish and Town Councils. For more details, please see the table on page 6 and the back page.

What is Council Tax and who has to pay?

Council Tax is a tax on people's homes. Council and police services are paid for by income from Government grants, Council Tax, fees and other charges.

Owner occupiers and their partners usually have to pay the Council Tax bill. Where homes are rented, the tenants and their partners will have to pay. In the case of empty homes, it's normally the owner who has to pay.

The owners of these properties pay too:

- > Residential care homes, nursing homes and hostels or
- > Those occupied by
 - a minister of religion or a religious community
 - more than one household or
 - resident staff or asylum seekers

What are valuation bands – can you appeal?

The Valuation Office, an executive agency of HM Revenue and Customs, has given each property a valuation band, between A and H, according to its market value in April 1991. If your property was built after April 1991, it will be valued as if it had existed then.

Band	Market Value (at April 1991)
A	Up to £40,000
B	£40,001 - £52,000
C	£52,001 - £68,000
D	£68,001 - £88,000
E	£88,001 - £120,000
F	£120,001 - £160,000
G	£160,001 - £320,000
H	More than £320,000

You can appeal against the valuation band if:

- > It's within six months of you becoming the taxpayer or
- > The value changes because of demolition work, a conversion, a change of use or any other physical change to the property's location

You must carry on paying your Council Tax while your appeal is being considered.

For more information about valuation bands or appeals, contact:

The Listing Officer
Valuation Office Agency
Queensgate House
12 Silver Street
Lincoln
LN2 1EW

Telephone: 01522 340300

Website: www.voa.gov.uk

If your initial appeal fails, you have further avenues of appeal, which will be explained to you by the Valuation Office.

In common with all local authorities, East Lindsey District Council has a duty to protect the public funds it administers. We are required to participate in data matching exercises, carried out by the Audit Commission's National Fraud Initiative, to prevent and detect fraud.

Council Tax explained

Council Tax discounts

You may be able to get a discount or, in some cases, a full exemption if no-one lives in the property. The discount on furnished properties, which are no-one's sole or main residence, is 10%. You can get a 25% discount on your bill if there is only one person aged 18 or over living in your home. People under 18, or in one of the groups listed below, are NOT included when counting the number of people living in your home for Council Tax purposes:

- > Most full-time students, student nurses and some apprentices
- > The partner of a student or the dependant of a student who is not a British citizen and is not allowed to work in this country or claim benefits
- > People who are long-term patients in hospital or who live in care homes
- > People who are severely mentally impaired
- > 18 and 19 year olds still eligible for child benefit
- > School and college leavers (from April to October if they are under 20 years old)
- > Low-paid care workers (usually employed by charities)
- > Residents of hostels for the homeless or night shelters
- > Carers looking after someone who is not their partner and not a child of their own who is under 18 years old
- > Members of religious communities
- > Members of visiting armed forces and international institutions
- > Diplomats
- > People in prison (except for those in prison for non-payment of fines or Council Tax)

Please contact us if:

- > You think you should be getting a discount or
- > You are getting a discount and your circumstances have changed so that you should no longer get it.

Council Tax exemptions

Generally, you don't have to pay Council Tax on the classes of property in this list because they are exempt. Some classes do have time limits though and you may have to pay a charge after the exemption runs out. Please note that time limits run from when the circumstances of the exempt class first started to apply, and they don't re-start if the property changes hands.

Classes of exempt EMPTY property:

Class A - is unfurnished and needs major repairs or is undergoing structural alterations to make it habitable (exempt for up to 12 months only)

Class B - owned by a charity (exempt for up to six months only)

Class C - unoccupied and unfurnished (exempt for up to six months only)

Class D - the tax payer is in prison (except for those in prison for non-payment of fines or Council Tax)

Class E - the tax payer has left it to go and live in a care home

Class F - the tax payer has died (exempt for up to six months after probate granted)

Class G - can't be lived in by law

Class H - held for a minister of religion

Class I - the tax payer has gone to live elsewhere to receive personal care

Class J - the taxpayer has gone to live elsewhere to provide personal care

Class K - left empty by a student

Class L - the mortgagee has possession

Class Q - the taxpayer is trustee to a bankrupt

Class R - unused caravan pitch or boat mooring

Class T - unoccupied annexe to an occupied property

Classes of exempt OCCUPIED property:

Class M - student halls of residence

Class N - all occupiers are students, school or college leavers or non-British dependants or partners of students

Class O - UK armed forces accommodation

Class P - visiting forces accommodation

Class S - all occupiers are under 18

Class U - all occupiers are severely mentally impaired

Class V - main residence of a person with diplomatic privilege or immunity or

Class W - the annexe to a property occupied by a dependant relative.

Please contact us if:

- > You think your property should be exempt from Council Tax or
- > Your circumstances have changed so that it should no longer be exempt.

Penalties

You must notify us of a change in circumstances within 21 days. Failure to do so could result in a penalty of £70 being imposed.

People with disabilities

You can get your bill reduced by one valuation band if you have a second bathroom, a second kitchen, a special room or enough floor space to use a wheelchair indoors and the facility is necessary to meet the needs of anyone in the home who is disabled.

We will ask you to renew your application each year if you qualify for this reduction.

Please contact us if:

- > You think you should be getting a disabled band reduction or
- > Your circumstances have changed so that you no longer need to receive the reduction.

Claiming Council Tax Benefit

Don't pay more Council Tax than you need to. Council Tax Benefit can reduce your bill by as much as 100 per cent if one of these applies:

- > You are getting the Guarantee Credit element of Pension Credit
- > You are getting either Income Based Job

Seekers Allowance or Income Support

- > The income we have to take into account is low enough for you to qualify **and** savings and investments are valued below £16,000

Even if you own your own home and are working you may still be able to get this benefit. A lot of information is required to support the claim, but don't be put off by this - it's necessary to stop fraud.

And even if you don't qualify for the benefit in your own right, you may be able to get a different kind of benefit reduction. This is where someone on a low income is living with you and stopping you from getting a discount. This is called the Second Adult Rebate.

Housing Benefit (help with your rent)

If you rent your home and have a low income, you could get Housing Benefit to help you pay your rent. Please contact us if you need any help or advice.

Are you finding it hard to pay?

This booklet contains information about many discounts, exemptions, banding reductions and benefits that can help to reduce your bill. We can advise further on any of these schemes. If you don't qualify or are already receiving some help, and are still finding it hard to pay, contact us as soon as possible to discuss your payments.

The Citizens Advice Bureau (CAB) gives free impartial advice to people struggling with various debts. It has offices across East Lindsey. The CAB Debt Line is 08444 111 444.

The Council has the discretion to give Council Tax discounts. It is likely that this would only be used in very exceptional and deserving circumstances. If you think this might apply to you, please contact us for more information.

Council Tax explained

Your Council Tax this year 2011 - 12

	Band A	Band B	Band C	Band D	Band E	Band F	Band G	Band H
COUNTY	£710.46	£828.87	£947.28	£1,065.69	£1,302.51	£1,539.33	£1,776.15	£2,131.38
POLICE	£119.52	£139.44	£159.36	£179.28	£219.12	£258.96	£298.80	£358.56
ELDC	£74.94	£87.43	£99.92	£112.41	£137.39	£162.37	£187.35	£224.82
TOTAL	£904.92	£1,055.74	£1,206.56	£1,357.38	£1,659.02	£1,960.66	£2,262.30	£2,714.76
Households per band in EL	26,026	13,515	15,765	6,071	3,087	1,073	512	55

Please see the front of your bill, or the back of this booklet, for the parish amounts which are charged in addition to the figures above.

East Lindsey District Council keeps £9.37 of your Council Tax each month (Band D).

This is one of the lowest Council Tax rates charged by a District Council in the country.

You don't get much for £9.37 a month these days:

- One pint of beer a week for one month - £11.20
- TV Licence for one month - £11.88
- BT line rental for one month - £13.29
- Monthly cinema visit for a couple – £15.30

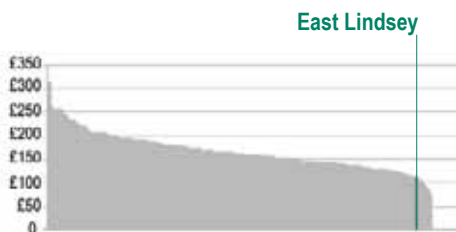
Prices correct at time of publication

However, for £9.37 a month, from East Lindsey District Council you get:

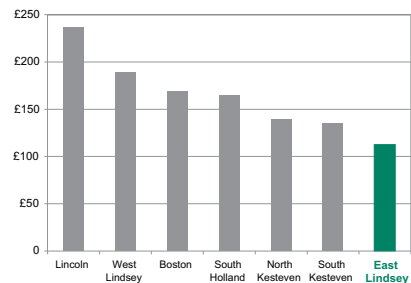
- A weekly refuse/recycling collection with green waste collection in the Spring, Summer and Autumn.
- Noise/nuisance complaints dealt with
- Commercial premises inspected for hygiene and

- health and safety
- Abandoned vehicles removed
- Fly-tipping cleared
- Streets cleaned
- State-of-the-art leisure centre provision.
- Countryside development and protection
- Provision of housing and council tax benefits
- Advice on housing and homelessness
- Tree preservation
- Economic development
- Planning and Building Control
- Energy efficiency grants
- Collection of council tax
- Administration of elections
- Support for local voluntary groups & community grants
- Sports and cultural services
- Parks and gardens

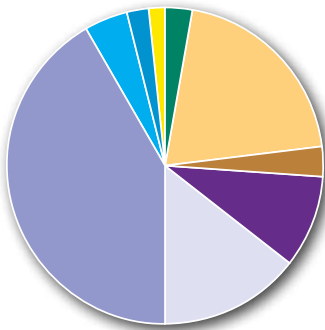
District Council Band D Council Tax in England 2010/11



District Council Band D Council Tax in Lincolnshire 2010/11

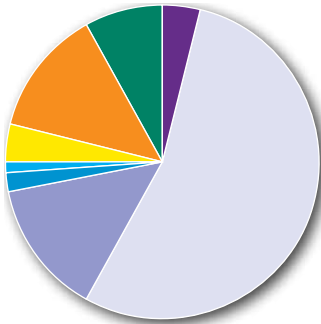


Where the money is spent on services



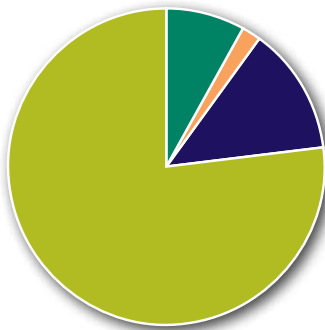
Corporate and Democratic	-£1.5m	-2%
Elections and Local Taxation	£17.2m	21%
Culture and Tourism	£2.6m	3%
Recreation and Sport	£8.2m	10%
Environmental Services	£12.4m	15%
Housing Services	£35.4m	44%
Planning and Development	£4.0m	5%
Transport and Car Parks	£1.8m	2%
Parish Precepts	£1.5m	2%

Where the money comes from



Partnerships	£3.0m	4%
Specific Grants	£44.4m	54%
Fees and Charges	£11.3m	14%
Amounts Recovered	£1.4m	2%
Amortisation, Interest and Funds	£0.6m	1%
Revenue Support Grant	£3.3m	4%
Redistributed Non-Domestic Rates	£10.7m	13%
District and Parish Council Tax	£6.8m	8%

Money required to deliver services



District Council's requirement	8%
Parish/Town Councils' requirement	2%
Lincolnshire County Council's requirement	77%
Police Authority's requirement	13%

District Council Finance

Your Council Tax goes towards paying for the following:

2010/11		2011/12		
Net Expenditure	Service Expenditure	Gross Expenditure	Income	Net Expenditure
2,305,613	Central Services to the Public	17,123,490	(15,241,797)	1,881,693
18,457,160	Cultural, Environmental & Planning	27,000,470	(8,833,434)	18,167,036
54,704	Highways, Roads & Transportation	1,748,004	(2,791,607)	(1,043,603)
1,856,302	Housing	35,340,629	(34,917,964)	422,665
2,630,595	Corporate & Democratic Core	2,482,660	(1,685)	2,480,975
(2,249,956)	Other Operating Income & Expenditure	(3,983,396)	1,683,036	(2,300,360)
23,054,418	Net Cost of Services	79,711,857	(60,103,451)	19,608,406
1,422,541	Precepts of Local Precepting Authorities			1,462,020
(565,544)	Interest and Investment Income			(558,148)
194,259	Movement to/(from) Reserves & Balances			377,105
24,105,674	To be met from Grants & Taxpayers			20,889,383
	Funding			
(2,203,469)	Less Government Grants			(3,318,636)
(15,174,437)	Less Redistributed Non-Domestic Rates			(10,736,350)
(5,062)	(Surplus)/Deficit from Collection Fund			7,566
6,722,706	Met by District and Parish Council Tax			6,841,963

Total Council Tax Budget Requirement

2010/11 Net Expenditure		2011/12 Net Expenditure
5,300,165	District Council Tax Requirement	5,379,943
1,422,541	Parish Council Tax Requirement	1,462,020
50,247,593	Lincolnshire County Council Tax Requirement	51,003,923
8,453,104	Lincolnshire Police Authority Council Tax Requirement	8,580,341
65,423,403	Total cost met by Council Taxpayers	66,426,227
	Population 141,000	
£464	Total cost per head	£471

A budget that protects vital services to local people:

Thanks to three years of planning, District Councillors in East Lindsey have been able to protect services to local people and freeze Council Tax despite significant cuts in funding from central Government and other budgetary pressures.

This year's budget makes savings totalling £3m delivered through more efficient and effective ways of working.

The £3m saving was needed following a £2.139m reduction (13.2% reduction) in Government Grant Settlement and other significant budgetary pressures, such as increases in fuel and other utility bills.

The Drainage Boards have also increased their levy from the District Council by £39,000 for 2011/12.

The Council has also been told to expect a further reduction in Government Grant Settlement of £1.625m in 2012/13.

This year the Council will be investing in flood relief and economic development, as well as improving the service it gives to people who find themselves homeless.

Here's how the £3m savings will be made:

- Shared Services through Compass Point Business Services will save the Council £1.4m next year and £19.4m over the next ten years. Service efficiencies of £687k will be delivered through smarter ways of working.
- This includes savings such as £100k through the recent refuse round restructure and £70k through Area Based Working arrangements in our Street Scene Team.
- We will delete vacant senior management posts and save of £237k.
- A reduced sports facilities budget has been possible through partnership working. This will give us a £65k saving.
- A saving of £63k will come by providing the Economic Development service in a more efficient way.
- We've deleted a number of corporate budgets that previously supported corporate activities, for example Government inspections that will no longer take place. This will save £369k.
- A review of CCTV monitoring arrangements will deliver £83k in savings, whilst maintaining 24/7 monitoring arrangements.
- Last year's review of public toilets makes a saving of £128k.
- A reduction of £39k in our budget that pays for grants and subscriptions.
- A further £16k in savings will be delivered as we no longer have to pay rates on the former Louth Pool.



County Council Spending

Despite the difficult financial situation nationally, there will be no increase in Lincolnshire County Council's share of the Council Tax this year (2011/12). This is because of a "freeze grant" the Government is giving authorities setting a rise of 2.5% or less. Our grant is £6.2m – the amount a 2.5% increase would have brought in – but Council Tax payers will not be paying any more themselves.

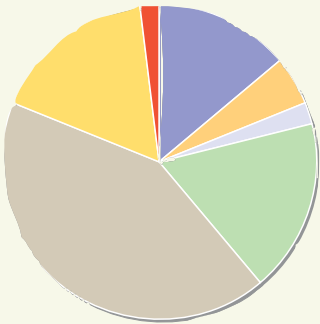
Despite that support, Lincolnshire County Council and other local authorities will all be experiencing a substantial fall in their main source of income – the "formula grant" from the Government. In this financial year, Lincolnshire will receive 11.2% – or £26.7m – less to spend on services.

In addition, Lincolnshire County Council is

facing additional costs, including an increase in the number of older people needing social care. Rises in energy prices and landfill taxes will also affect the budget. A third factor is the cost of new responsibilities transferred to the council, such as concessionary bus fares and flood management.

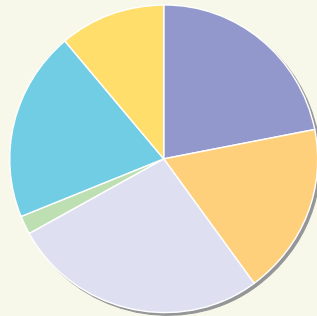
Against this background of a fall in income and a rise in costs, the council will inevitably have less money to spend on services than in the past, although it is committed to protecting essential services, especially those promoting public safety. These include safeguarding children, fire and rescue, winter gritting and road maintenance, emergency planning and council funding for police community support officers. In other non-essential areas, some services will have to be reduced or stopped altogether.

2011/2012 Spending on services £1,112m



Schools	£467m	42%
Other Children's Services	£160m	14%
Other Services	£187m	17%
Adult Social Care	£195m	18%
Environmental Management	£27m	2%
Highways and Transportation	£52m	5%
Fire Service	£24m	2%

2011/2012 Capital investment £167m



Highways and Transportation	£30m	18%
Children's Services*	£36m	22%
Environmental Management	£44m	27%
Other Services	£19m	11%
Economic Development	£34m	20%
Community Services	£4m	2%

* including schools

Where the money comes from

The table below shows how we get our total income of £1,112m:

	2011/12, £m	2011/12, %
Formula grant	211	19.0
Other revenue grants	39	3.5
Charges and other income	135	12.1
Dedicated Schools Grant	475	42.7
Council Tax	252	22.7
Total	1,112	100

Our share of the Council Tax

Lincolnshire County Council has not increased its share of the Council Tax in 2011/2012.

The table below shows the amount you pay towards our services. (This does not include the amounts you pay for district councils, parish councils or the Lincolnshire Police Authority.)

	Amount 2010/11	Amount 2011/12
Band A	£710.46	£710.46
Band B	£828.87	£828.87
Band C	£947.28	£947.28
Band D	£1,065.69	£1,065.69
Band E	£1,302.51	£1,302.51
Band F	£1,539.33	£1,539.33
Band G	£1,776.15	£1,776.15
Band H	£2,131.38	£2,131.38

Our borrowing

Like most local authorities, we borrow money to pay for long-term investment in the county's roads, schools and buildings. On 31 March 2010 we owed £397.2m.

Annual repayments on that borrowing remain well within the council's prudent limit of 10% of total income.

Shaping services for the future



Despite the difficult economic climate, Lincolnshire County Council will continue to provide vital services to almost 700,000 residents across England's fourth largest county. However, faced with the need to save £125m over the next few years, we will inevitably have much less money to spend. That means we will have to concentrate our resources on essential services, building on the strong foundations we have put in place in recent years.

Lincolnshire County Council is nationally recognised as one of the most improved councils in the country.

For more information about the council's performance, please visit

www.lincolnshire.gov.uk/annualreport.

What your services cost

What you actually pay for services

2011/12	Spending £m	Income £m	Spending minus income, £m	Estimated cost per resident, £
Schools	516	516	0	0
Other Children's Services	230	71	159	223.43
Adult Social Care	213	65	148	207.78
Cultural, Libraries and Adult Education Services	25	5	20	28.15
Highways and Transportation	86	3	83	116.54
Environmental Management	30	1	29	41.17
Fire and Rescue	29	2	27	38.59
Safer Communities	11	2	9	12.18
Economic Regeneration	16	5	11	15.66
Healthier Communities	20	0	20	26.53
Other Services	52	22	30	41.47
Pension Contribution from Services	-6	0	-6	-7.90
*Capital projects adjustment-see note below	-96	-43	-53	-74.00
Total planned spending	1,126	649	477	669.59
Contributions to/from savings	-14	0	-14	-19.23
Budget Requirement	1,112	649	463	650.36

2010/11	Spending £m	Income £m	Spending minus income, £m	Estimated cost per resident, £
Schools	463	463	0	0
Other Children's Services	234	107	127	174.52
Adult Social Care	217	62	155	212.85
Cultural, Libraries and Adult Education Services	23	4	19	26.74
Highways and Transportation	75	8	67	91.77
Environmental Management	29	1	28	38.57
Fire and Rescue	29	2	27	37.15
Safer Communities	13	4	9	13.28
Economic Regeneration	14	10	4	5.77
Healthier Communities	20	1	19	27.11
Other Services	50	16	34	44.98
Pension Contribution from Services	13	0	13	17.88
*Capital projects adjustment-see note below	-29	-18	-11	-15.28
Area based grant	0	54	-54	-74.58
Total planned spending	1,151	714	437	600.76
Contributions to/from savings	7	2	5	7.19
Budget Requirement	1,158	716	442	607.95

*The difference between what we spend on capital projects and the charges which we must include in spending on services.

NOTE: The use of a minus (-) in front of a figure shows that income has been received and therefore taken off total spending.

Flood defence

The Environment Agency is responsible for protecting people and property against flooding from sea and rivers. The majority of its funding comes from the Department for the Environment and Rural Affairs (Defra), but Lincolnshire County Council is also making a contribution of £0.596m for 2011/12 (£0.596m for 2010/11).

Message from the Chairman of the Police Authority

Barry Young



Acknowledging the unusually difficult financial circumstances which face us all, Lincolnshire Police Authority has decided to freeze its share of your Council Tax bill for the coming year. Coupled with the severity of central government funding cuts, this will present enormous challenges if, in line with our objectives, current levels of service are to be maintained.

We know, through extensive consultation, that you believe that our priorities should be centred on local neighbourhood policing but we also have a responsibility to ensure appropriate levels of protection against typically less obvious major criminal activity and serious threats from harm such as serious and organised crime, firearms incidents, terrorism and domestic extremism, civil emergencies and public disturbance.

The strategy which we have developed with the Force to achieve our objectives involves change – change in work practices and changes in the way in which services are delivered. We are exploring every opportunity for closer

collaborative and partnership working; the present divisional structure is being replaced by a streamlined “one Force” approach, we anticipate many back office functions being provided jointly with other Forces, public bodies and/or commercial partners and there will be more centralisation of support services. Change isn’t always comfortable but we are confident that the considerable reshaping which is being undertaken will allow more officers to be allocated to Neighbourhood Policing Teams without compromising our ability to provide a wide range of other “needs based” protective services as well. Our commitment to local policing will be greatly strengthened by the continuation of the major funding support for Police Community Support Officers (PCSOs) provided by Lincolnshire County Council.

The funding formula under which central Government grants are allocated to policing around the country continues to disadvantage Lincolnshire, which means that we have less to spend on policing per head of population than any other Authority. At the same time, Lincolnshire Council Tax payers contribute a considerably higher proportion of our budget than the national average. We will continue to lobby central Government for fairer treatment for the people of Lincolnshire. In the meantime, we are getting on with the job of doing the very best with what we have and the opportunities which a whole new approach provides.

Lincolnshire Police Authority is an independent body of 17 local people. The Authority receives a portion of the Council Tax bill for the Police Service and is responsible each year for deciding how much that portion should be. This year the Authority will not seek an increase, so that the contribution for policing a Band D property will remain £179.28.

Staff numbers

We employ:

1,204 Police Officers

1001 Police Staff

149 Police Community Support Officers (PCSOs)

180 Special Constables

Local Policing Summary

Money matters

The main increases/(decreases) (£million)

Employees	(3.0)
Premises	(0.2)
Transport	0.0
Supplies and Service	(0.3)
Agency / Contracted Services and Capital Financing	0.2
Sub total	(3.3)
Other Costs	(0.1)
Total decrease in expenditure	(3.4)

Capital Programme 2011/12 (£ million)

Property	3.4
Information Communications Technology	4.4
Vehicles	1.3
Replacement Equipment	0.3
Total	9.4

How we are funded (£ millions)

	2010/11	2011/12
Government Grant	44.0	48.7
Other Specific Grant	9.0	4.3
Business Rates	22.3	18.8
Council Tax	42.0	42.3
Miscellaneous	5.6	5.4
Total	122.9	119.5

Where the money is spent

	2010/11	2011/12
Employees	95.4	92.4
Running Costs	26.8	26.5
Contingency	0.5	0.5
Other	0.2	0.1
Total	122.9	119.5

Performance information

The latest information on the work of the Authority and the Force in the key priorities of safer neighbourhoods, protecting the public, and improving our services, shows that:

Overall recorded crime has been reduced by 6.9% or 2,523 offences. The rate of reduction has exceeded the national average in almost all categories monitored by the Force.

Since the start of Operation NOVA (No to Violence and Abuse) in February 2010, the incidence of recorded violence is down by more than 6% or 408 offences.

Most serious violence has reduced by 7.4% The number of assaults causing less serious injury has reduced by 10%.

Operation Fusion, the ongoing police operation aimed at tackling serious acquisitive crime – including burglary, robbery, and vehicle crime – has achieved a reduction of 9.6% in motor vehicle theft; a reduction of 11.4% in thefts from vehicles, and an overall reduction of 3.5% in serious acquisitive crime.

We continue to commit to further increasing the number of offenders apprehended, so improving the volume of crimes we solve. We will re-double our efforts to catch and convict criminals who steal from you, your homes, and vehicles. This kind of activity is often linked to drug misuse, so combating these crimes has a positive 'knock-on' effect.

Neighbourhood Policing: we promised to ensure that officers would be visibly performing their duties in the community for more than 80% of their time. During the last year we achieved over 91% visibility. New technology will help to maintain this.

Calling the Police: The national standard requires that 90% of emergency calls should be answered within ten seconds. We achieved 88.8%. Close to the target, but improvements are needed. For non-emergency calls, the national standard is that 90% are answered within 30 seconds. We achieved 95%, exceeding the standard.

Neighbourhood Policing teams

Made up of Police Officers, Police Community Support Officers (PCSOs) and Special Constables, Neighbourhood Policing Teams aim to tackle low level crime and antisocial behaviour in partnership with local people and various other authorities and agencies.

Your Neighbourhood Policing Team invite you to tell them about the local issues affecting your community. You can talk to a team member by calling their mobile phone number listed. To get more involved in helping to improve your neighbourhood, contact your team and ask about your local Neighbourhood Panel. You can also attend local street briefings, drop in surgeries and other events. For more information either contact your team, check out your local media or visit www.lincs.police.uk

The teams should not be contacted in order to report a crime: In an emergency, call 999
Non-emergency calls: 0300 111 0300

Horncastle Sector

Horncastle, Wragby & The Wolds NPT

Horncastle Police Station.....	01507 523332
PC Rhys Tallentire.....	07939 312765
PCSO Nigel Wass.....	07939 312724
PCSO Lorraine Dawson.....	07825 100398
PCSO Keith Briggs.....	07825 100408

Wainfleet, Spilsby & Burgh Le Marsh NPT

PC Matt Dickinson.....	07939 984884
PCSO Jayne Richardson.....	07939 312783
PCSO Pete Cobley.....	07939 312884
PCSO Phil Pollard.....	07939 312883
PCSO Nigel Miller.....	07810 058306

Coningsby, Tattershall & Woodhall Spa NPT

PC Chris Redfearn.....	07939 312889
PCSO Nicola Stuchfield.....	07939 312926
PCSO Ali Evans.....	07944 776880
PCSO Martin Clough.....	07825 100410

Skegness Sector

Skegness NPT

PC Paula Young.....	07939 312650
PCSO Katie Taylor.....	07939 988939
PCSO Dave Bunker.....	07939 312764
PCSO Michelle Collins.....	07944 776566
PCSO Ben Morris.....	07825 100400
PCSO Claire Scott.....	07825 100405

Chapel St Leonards & Ingoldmells NPT

PC Seb Clarke.....	07939 312881
PCSO Nicola Whitwham.....	07825 725314
PCSO Steve Bowmar.....	07939 312880
PCSO John Gray.....	07939 312810
PCSO Chris Woods.....	07939 984116

Louth Sector

Alford, Mablethorpe & Sutton on Sea NPT

PC Glenn Palmer.....	07939 886156
PCSO Dee Phillips.....	07939 988938
PCSO Ian Greenshields.....	07944 776723
PCSO Joanna Drake.....	07939 988962

Louth Rural NPT

PC Ian Clark.....	07939 887685
PCSO Dean Warrilow.....	07944 776874
PCSO Andrea Cave.....	07944 777016

Louth Town NPT

PC Liana Portogallo.....	07944 776940
PCSO Zaza Warren.....	07939 988780
PCSO Louise Borman.....	07825 100399

0300 111 0300

is the non-emergency single number for all calls to the Force. All calls to the 0300 number will be answered by call-takers in the central Force Command and Control Centre based just north of Lincoln at Nettleham. The calls will be answered by local people who will be able to offer local advice and deal with queries quickly and efficiently and will know exactly where to direct the calls.

Parish Precepts

The District Council has set a Band D Council Tax of £1,357.38 (District Council £112.41, Lincolnshire County Council £1,065.69 and Lincolnshire Police Authority £179.28) for its area for the chargeable financial year beginning 1st April 2011. Additional amounts have been set for the precepts of Local Councils. A parish precept is the amount that a Parish or Town Council has formally set to be collected for the purposes of its own expenditure. This table shows the precept to be collected on behalf of each parish. **If your parish is not included in this table, then there is no additional amount for you to pay.**

Local Council	2011/12 Tax Base	2010/11 Precept	2011/12 Precept	Levy/ Relief Band D	Local Council	2011/12 Tax Base	2010/11 Precept	2011/12 Precept	Levy/ Relief Band D
Aby with Greenfield	68	£500	600	£8.82	Mablethorpe & Sutton	4,640	£139,003	141,783	£30.56
Addlethorpe	130	£4,800	4,800	£36.92	Maltby le Marsh	139	£2,200	2,200	£15.83
Alford	1,084	£46,182	47,060	£43.41	Mareham le Fen	349	£9,500	9,500	£27.22
Alvingham	97	£1,500	1,500	£15.46	Marshchapel	258	£10,000	10,000	£38.76
Anderby	182	£4,100	4,100	£22.53	Mavis Enderby	30	£300	300	£10.00
Asterby, Goulceby & Ranby	144	£1,250	1,187	£8.24	Minting & Gautby	115	£4,250	4,700	£40.87
Baumber	64	£600	600	£9.38	Mumby	165	£4,200	4,200	£25.45
Beesby with Saleby	77	£111	-110	-£1.43	North Cockerington	71	£60	60	£0.85
Belchford & Fulletby	143	£3,100	1,798	£12.57	North Cotes	206	£3,250	3,500	£16.99
Benniworth	79	£1,800	0	£0.00	North Somercotes	602	£23,000	23,000	£38.21
Bilsby & Farlesthorpe	167	£2,200	2,903	£17.38	North Thoresby	477	£16,500	16,500	£34.59
Binbrook	347	£10,700	12,000	£34.58	Orby	129	£1,700	1,200	£9.30
Bolingbroke	128	£3,700	3,800	£29.69	Partney & Dalby	101	£1,670	1,670	£16.53
Bucknall	129	£1,000	1,500	£11.63	Revesby	85	£1,800	1,800	£21.18
Burgh le Marsh	866	£29,225	37,778	£43.62	Roughton	248	£1,000	1,000	£4.03
Carrington	175	£6,000	6,000	£34.29	Saltfleetby Group	203	£6,000	9,000	£44.33
Chapel St Leonards	1,454	£63,000	63,000	£43.33	Scamblesby	100	£1,100	1,100	£11.00
Coningsby	1,060	£47,000	48,500	£45.75	Sibsey	725	£28,840	28,840	£39.78
Covenham	136	£3,150	3,150	£23.16	Skegness	6,570	£225,809	230,609	£35.10
Croft	311	£6,000	6,200	£19.94	Skidbrooke with Saltfleet Haven	196	£6,500	6,500	£33.16
Donington on Bain	127	£5,629	5,651	£44.50	South Cockerington	92	£1,150	1,000	£10.87
East & West Barkwith	168	£3,590	3,590	£21.37	South Somercotes	77	£2,000	2,400	£31.17
East Keal	145	£1,200	1,300	£8.97	South Willingham	64	£600	600	£9.38
East Kirkyby	101	£1,500	3,000	£29.70	Spilsby	967	£41,876	43,216	£44.69
Eastville, Midville & New Leake	211	£12,200	12,200	£57.82	Stickford	175	£3,264	3,264	£18.65
Elkington	106	£1,650	1,650	£15.57	Stickney	343	£17,000	13,000	£37.90
Firsby Group	402	£3,500	3,500	£8.71	Strubby with Woodthorpe	49	£750	750	£15.31
Fotherby	156	£4,800	4,800	£30.77	Swaby Group	122	£1,700	1,700	£13.93
Friskney	519	£17,000	17,000	£32.76	Tathwell & Haugham	102	£2,000	2,000	£19.61
Frithville & Westville	228	£3,500	3,000	£13.16	Tattershall with Thorpe	904	£14,000	14,000	£15.49
Fulstow	196	£2,770	2,770	£14.13	Tefford	192	£4,500	4,500	£23.44
Gayton le Marsh	51	£300	300	£5.88	Tetney	618	£14,000	14,500	£23.46
Grainthorpe	233	£2,411	2,330	£10.00	Theddlethorpe	242	£6,775	6,775	£28.00
Great & Little Carlton	100	£1,000	0	£0.00	Thimbleby	95	£1,000	1,500	£15.79
Grimoldby & Manby	591	£10,000	9,000	£15.23	Thornton le Fen	119	£1,900	1,900	£15.97
Hagworthingham	133	£4,588	4,498	£33.82	Thorpe St Peter	107	£1,400	1,300	£12.15
Hallon Hologate	156	£2,714	3,010	£19.29	Toynton All Saints	129	£2,000	2,000	£15.50
Hemingby	95	£1,520	1,600	£16.84	Toynton St Peter	82	£1,800	1,800	£21.95
Hogsthorpe	331	£10,000	12,000	£36.25	Tumby	69	£1,040	1,000	£14.49
Holton le Clay	1,271	£45,000	50,000	£39.34	Utterby	125	£3,350	3,350	£26.80
Horncastle	2,332	£111,441	111,441	£47.79	Wainfleet All Saints	525	£22,500	22,500	£42.86
Horsington	96	£1,400	1,500	£15.63	Wainfleet St Mary	337	£4,000	1,000	£2.97
Hundley	171	£2,000	2,000	£11.70	Welton le Marsh	84	£2,000	2,000	£23.81
Huttoft	208	£4,900	4,900	£23.56	West Ashby	97	£1,700	1,700	£17.53
Ingoldmells	655	£9,997	16,000	£24.43	West Keal	122	£2,598	2,598	£21.30
Kirby on Bain	110	£2,500	3,000	£27.27	Wildmore	185	£4,000	4,000	£21.62
Langrville	140	£2,700	2,700	£19.29	Willoughby & District	226	£5,500	5,500	£24.34
Legbourne	251	£4,400	4,400	£17.53	Withern with Stain	136	£2,000	2,000	£14.71
Little Cawthorpe	74	£2,400	2,400	£32.43	Woodhall Spa	1,650	£41,000	46,000	£27.88
Louth	5,351	£192,250	195,850	£36.60	Wragby	628	£18,500	19,500	£31.05
Ludborough	90	£1,900	1,950	£21.67	Areas with no precept	1,988	0	0	£0
Ludford	161	£3,500	3,500	£21.74	Total	47,860	£1,422,541	£1,462,020	Ave £30.55

Breakdown of precepts in excess of £140,000	Mablethorpe & Sutton Town Council	Skegness Town Council	Louth Town Council
Administration - Salaries and Associated Overheads	£60,549.00	£113,255	£56,500
Public Property - Provision and maintenance of public property, allotments, maintenance of burial grounds	£38,618.00	£56,700	£123,080
Publicity - Public Notices, Advertising, Conference, Council Newsletter, Town guides	£3,350.00	£28,750	£500
Section 137 Expenditure - Christmas Illuminations, Locally determined issues	£14,150.00	£24,100	£9,650
General - Mayoral expenditure, CCTV, Member Allowances, Legal Fees, Other	£40,331.00	£36,820	£26,930
Total Expenditure	£156,998	£259,625	£216,660
Less Income / Revenue Balance	£15,215.00	£29,016	£20,810
Balance to be funded by Local Charge Payers	£141,783	£230,609	£195,850