

# Mablethorpe, Trusthorpe and Sutton on Sea Neighbourhood Management

## Engagement Results Report

November 2007



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## Introduction

The establishment of neighbourhood management to work with deprived communities was identified in the Lincolnshire Local Area Agreement Plan (LAA). The LAA is an agreement between local partners and national government to deliver key outcomes for Lincolnshire over the next 3 years. The LAA provides a framework for improved joint working that will address Lincolnshire's priorities through better use of existing resources and strengthened partnership working.

Vision	"By 2021 Lincolnshire is seen as the place where people want to live, work, invest and visit." (Sustainable Communities Strategy)
Block Priorities (Outcomes, indicators targets) and  Headline Challenges – that cross blocks	<ol style="list-style-type: none"> <li>1. Safer and Stronger Communities (SSC)</li> <li>2. Children and Young People (CYP)</li> <li>3. Healthier Communities and Older People (HCOP)</li> <li>4. Economic Development and Environment (EDE)</li> </ol> <ol style="list-style-type: none"> <li>1. Improved access to services</li> <li>2. Environment and climate change</li> <li>3. Community cohesion</li> <li>4. Affordable housing</li> </ol>
Approach (The Lincolnshire model)	<ol style="list-style-type: none"> <li>1. A sustaining approach with improvements for all across the County.</li> <li>2. A co-ordinating and preventative approach that tackles problems early through pro-active joint working.</li> <li>3. A more focused intervention approach in specific geographical priority areas where need is greatest.</li> </ol>

East Lindsey was identified as a priority area within the first year (2007-08) and Neighbourhood management will be measured across all of the block priority areas shown above.

The vision is for three Neighbourhood Management areas to be established over the next three years in the following areas:

Ward
Mablethorpe, Trusthorpe, Sutton on Sea North & South*
Ingoldmells, Chapel St Leonards, Winthorpe* *
Scarborough, Seacroft, St Clements, Winthorpe

\* Neighbourhood management will also cover the Sutton on Sea South ward, the original LAA plan only covered Sutton on Sea North

\* \* these population figures relate to super output areas identified in the Indices of deprivation, when Neighbourhood Management is developed in this

areas it is envisaged that Winthorpe will be included in with the Skegness wards.

Neighbourhood management involves communities working with local agencies to improve services at a neighbourhood level. It aims to tackle quality of life issues in communities, which can include:

- Better management of the local environment
- Increased community safety
- Improved housing stock
- Working with young people
- Encouraging employment opportunities

The key to neighbourhood management is that residents concerns become more important in defining what is done than agencies assumptions. Local authorities, the police, health services, housing associations and regeneration agencies all have an important part to play.

## 1 The Engagement Process

Engagement is important to ensure that local residents have the opportunity to raise their concerns of how their own neighbourhood run and how services are delivered. This enables a picture to be drawn of what residents view their community and to enable the neighbourhood management process to be monitored over the initial three year period. This will enable residents to call local agencies to account in specific areas where improvements in services are needed and to enable improvements in services to be tracked and proven. This will greatly assist in attracting and securing funding for specific services or projects in the area.

Rather than arranging engagement sessions and publicising them locally, which has been proven to not the most successful way of making contact with local people, a personal invitation letter was sent to 3,500 households in the area. In total seven sessions were arranged, these are shown below:

10 <sup>th</sup> September 2007 Haven Holiday Centre, Quebec Road, Mablethorpe	6.30pm – 9.00pm
11 <sup>th</sup> September 2007 Trusthorpe Village Hall, Trusthorpe	12 noon - 3:00pm
19 <sup>th</sup> September 2007 Enterprise Hall, Trusthorpe Road, Sutton-on-Sea	6:30pm - 9:00pm
21 <sup>st</sup> September 2007 Community Hall, Stanley Avenue, Mablethorpe	12 noon - 3:00pm
25 <sup>th</sup> September 2007 Trusthorpe Village Hall, Trusthorpe	12 noon - 3:00pm
26 <sup>th</sup> September 2007 Enterprise Hall, Trusthorpe Road, Sutton-on-Sea	6:30pm - 9:00pm

28<sup>th</sup> September 2007  
Community Hall, Stanley Avenue, Mablethorpe

12 noon - 3:00pm

Each session was introduced by a Senior Manager from East Lindsey District Council, Nigel Howells Chief Executive, Paul Robinson Director of Community Services, Semantha Neal Head of Leisure & Community Development and Roy Ormsby Community Development Service Manager.

Those attending were invited to sit in a small discussion group of between 5 and 10 people with a facilitator; these were mainly Officers from Lincolnshire Police and East Lindsey District Council. The facilitators role was to ensure that all the questions were answered by the group, that everyone was able to have their say and that their views were recorded and fed back after each discussion. The session started with the completion of a yellow neighbourhood management questionnaire, which asked questions about their community and the part, they play in it, community safety, environmental and local services. A questionnaire on local dentistry services was also completed this was supplied by Lincolnshire Primary Care Trust. At some later sessions the Drugs Action Team were also distributing questionnaires to assess local views on drugs and alcohol. The results of these questionnaires are detailed in the appendices section of this report.

The next part of the engagement session was for residents to answer the following three questions:

- What are the good things about Mablethorpe, Trusthorpe and Sutton on Sea
- What are the things that need improving
- What do you class as your neighbourhood

After each question each group was asked to feedback their top three issues. The facilitators recorded all the issues and these have been analysed and the results of these discussions are included in section four, five and six of this report.

## 2 Results of the Questionnaire

The results of the analysed questionnaires are detailed below. 198 questionnaires were completed at the engagement sessions, 191 questionnaires were sent to people by post who were unable to attend the sessions, these included 50 sent to families on the Mablethorpe Children's Centre mailing list, and 55 to people who attended the Everyone Benefits Campaign at the Boatshed. Of these and 377 questionnaires were returned.

## Community Cohesion

Q1 Do you feel you have a say in how your local area/town is run?

Yes 22% No 78%

Q2 Would you feel you know?

Most of the people in your area 25.5%  
Some of the people in your area 73.5%  
None of the people 1.1%

Q3 Are you a member of any of the following?

A local church, mosque or any religious group 18.9%  
A local community or voluntary organisation 25.1%  
Neighbourhood Watch Group 11.9%  
Local sports club 12.7%  
None of the above 52.3%

Q4 Have you done any unpaid tasks/work for someone in your local community (who is not a relative) in the last 12 months?

Yes 33.1% No 66.9%

Q5 If yes what was it and how often do you do it?

- Mablethorpe day centre
- Marathon yearly!
- Was volunteer driver for Mablethorpe 'league or friends' until hospital bus was vandalised.
- Plumbing
- Collecting for the RNLI teaching line dancing classes
- Travel to hospital
- Gardening, weeding, bi-weekly
- Tourism forum
- Re-homing for the RSPCA. Community driver taking people to hospital/doctors appointments etc.
- Village Hall. School. Rotary
- Home Start - 2/3 times a month (Chairperson). Carnival Committee - Treasurer. Senior Forum - Secretary
- Some shopping and gardening for a 94 yr old lady. Visit to hospital and transporting same lady.
- Enterprise Committee. Town Council as Councillor. Various other groups.
- Home visits to help elderly and sick people. Also to assist where possible with bereavement.
- Empty property 'minding'. Emergency help during storm flooding.
- School Governor - LEA - all year.
- Treasurer for MediQuip Charity raising money for medical equipment not provided by the NHS.
- Assist next door neighbour occasionally

- Help to run the local church during our interregnum
- Daily for the past 9 1/2 years for a couple. Now the husband is a widower I still visit daily.
- Provide transport to hospital for non-driving neighbours. Walk dogs for neighbours when they're away
- Helped out neighbours with various tasks - gardening etc.
- RNLI - regularly in Summer months
- Odd jobs for an elderly couple opposite i.e. changing light bulbs, starting his car etc
- General duties for next door neighbour, if and when needed.
- Hospital run. Cut neighbour's grass.
- Carers drop in making tea for members
- Helping a neighbour with shopping and everyday tasks. Help at any events that need help.
- Shopping, general daily help.
- Member of playing fields/football club committees. Secretary of MASA.
- Looking after a property while elderly occupant was in hospital. Also looking after his dog.
- New neighbour who's slightly mentally disabled - helped him settle in and sort out some problems.
- Being the Membership Secretary for the Mablethorpe Tourism Forum - an ongoing task.
- Secretary/Booking Clerk at Community Hall. Co-editor for a Newsletter. Secretary of Drama group
- Handbell ringer at Church. Women's Institute. Marathon volunteer
- Sutton on Sea Theatre Club. Willoughby Community Organisation.
- Helping a gentleman and neighbours in any way I can or am able.
- Assisted elderly neighbours - putting bins out weekly as Council won't collect. Gardening. Transport
- Coffee mornings
- Youth group once a week.
- Prospect group for special needs once a month.
- Emptying dustbins. Watching out for other people.
- St Barnabas Hospice - 2 days a week voluntary
- Sports Group - run a tennis squad teaching short courses
- Regular visiting and any little jobs that need doing.
- Helping elderly neighbour with general garden/household tasks
- St Barnabas once a week. Volunteer - anything
- Senior Forum Committee - once a month
- Run the local Brownies Guides pack - once a week. Marshalling for the Mablethorpe Marathon
- On-off Fun Run for charity.
- Magistrate
- Sure Start, when needed
- Visited hospital and cooked meals. Helped him.
- Take my neighbour out when possible
- Help elderly neighbours in many different ways.
- Shopping and driving to hospital etc
- Mediquip volunteer for our local surgery
- Coaching junior and senior running clubs - twice weekly. Secretary of running club.
- Help sick neighbours etc

- Voluntary car driver every week
- Looking after a neighbour now and then. Also, volunteer with Mablethorpe Salvation Army.
- Work for neighbour
- Heavily involved in Mablethorpe Christian Fellowship and Furnichurch (furniture charity)
- Maintenance of the village hall - heating and building work
- Voluntary charity shop - for children's hospice.
- Mayoress - daily!
- Helping neighbour who doesn't drive with shopping, doctor's visits etc - 2 or 4 times per week
- company - twice weekly. Provide Sunday Lunch - 3 times a month
- Anything Mablethorpe Children's Centre ask me to do
- 2 hours for Age Concern as a shop assistant.
- Being a taxi, taking people to schools and different places when others can't through illness
- As Hon Company Secretary for Queens Park Flats Ltd. 2 or 3 days a week, as necessary
- Shopping. Dog walking. Looking after neighbour's home when they are away.
- We are always on call for an elderly next door neighbour
- Just for neighbours
- As a registered, unpaid carer for my neighbour
- DIY for various friends whenever required
- Advising local voluntary groups on funding and general management of their problem.
- Mablethorpe Marathon. Ladies Club
- Knitting for a charity shop on a regular basis
- Shopping, gardening, housework
- Beautiful She - teenage and young parents group in Louth
- I used to work as a volunteer in a local charity shop 2 mornings a week.
- Assist children with reading at local primary school (weekly). Walk dogs for disabled neighbour (daily)
- Look after friends property and animals when they are away
- Assisting with the flood. Assisting repairing damaged/vandalised beach huts
- Volunteer and unpaid treasurer at community voluntary car service in Sutton on Sea - weekdays.
- Took neighbours to shop in Mablethorpe, to Co-op, Lidl etc.
- Work with children - weekly. Visit old, housebound people - weekly. Neighbourly assistance. Check on property when residents away. Driven sick neighbour to hospital appointment. Done shopping.
- Distributed leaflets for a local candidate in the local Council elections in May 2007

## Safety and Anti Social Behaviour

Q6 How safe do you feel working alone in your area during the day?

Very safe	46.5%	Fairly safe	46.7%
Fairly Unsafe	4.6%	Very unsafe	2.2%

Q7 How safe do you feel working alone in your area after dark?

Very safe	9.4%	Fairly safe	52.8%
Fairly Unsafe	22.5%	Very unsafe	15.3%

Q8 Do you know any of the Police or Police Community Support Officers (PCSOs) in your area?

Yes only by name	2.2%	Yes, only by sight	14.1%
Yes by name and sight	11.9%	No	71.8%

Please name them:

The following show the number of people who said they knew each member of the Policing team in the area:

PCSO James Culley	19	PCSO Dean Warrilow	8
PCSO Ben Morris	7	PCSO Dee Phillips	7
PC Pete Macleod	5	PCSO Andrew Beard	2
PCSO Wendy Rawson	1	PCSO Lorriane Gilliat	1
Inspector Jon Morris	1		

Q9 If yes did you meet them to resolve a problem?

No, not to resolve a problem	48%
Yes they resolved things to my satisfaction	17.3%
No, they did not resolve the problem	11.2%
Other	23.5%

Please specify other:

- Not met them only said hello in street.
- At Neighbourhood Management meeting
- Went and introduced myself!
- Through work
- Reported that CCTV camera across the road sometimes looks into my front garden
- Advice on security. Help is ongoing to fund this.
- I've met them but don't know if the problem has been resolved yet.
- Problem is in hand
- School visit, Mablethorpe primary
- About vandalism in Sutton on Sea. Met at Meridale Centre
- Teaching Road Safety/Risks/Crossing Road
- Through the RNLI
- Told them a crime of vandalism was being committed in my area.
- On two different occasions the results have been different - once they did not resolve the problem, once they did. Also, I have been to a briefing on 'Perceived Problems' that they gave to various groups.

Q10 Would you know how to contact the Police or PCSO's in your area?

Yes, only by mobile	27.1%	Yes only by email	0%
Yes by mobile and email	4.9%	No	68%

Q11 How worried are you about the following?

	Very Worried	Fairly Worried	not very worried	Not worried at all
Burglary	19.4%	36.5%	37.1%	7%
Car crime	16.9%	34.1%	39.4%	9.6%
Violent crime	21.9%	28.7%	39.3%	10.1%
Anti social behaviour	35.7%	34.8%	23.3%	6.2%
Underage drinking	40.5%	29.9%	21.5%	8.1%
Teenagers hanging about	35.2%	33%	23.8%	8%
People using or dealing drugs	51.4%	22.5%	18.9%	7.2%

#### Your Local Environment

Q12 How much of a problem do you think the following are in your area?

	Very big	Fairly big problem	Not a very big problem	Not a problem all
Rubbish or litter lying around	23.9%	25.5%	39.3%	11.3%
Graffiti on public buildings	10.7%	22%	51.5%	15.8%
Vandalism of property	20.3%	27.7%	40.6%	11.4%
Vandalism of cars	14.1%	28.2%	46.1%	11.5%
Abandoned or burnt out cars	10.6%	16.8%	48.2%	24.4%
Illegal parking on double yellow lines	42.8%	20.6%	22%	14.6%
Dog fouling	40.2%	29.9%	26.4%	3.5%

Q13 Please indicate whether you are satisfied or dissatisfied with each of the following elements of the environmental services provided locally?

	very satisfied	fairly satisfied	fairly dissatisfied	very dissatisfied	it does not apply/don't know
The bin provided for your general household waste	56%	31.5%	6.5%	5.2%	0.8%
How clean and tidy the street is after the waste collection	43%	47.6%	5.9%	3.2%	0.3%
The collection of bulky household waste	24.4%	35%	13.3%	14.4%	12.8%
The waste collection overall	47.1%	40.6%	6.5%	5.7%	0%
Emptying of dog waste bins	18.8%	32.2%	8.3%	4.6%	36.2%

#### Local Services

Q14 Do you know who your local Councillor is?

Yes 29.6% No 70.4%

Q15 If yes can you name them?

Cllr Graham Gooding	31	Cllr Irene Burnett	23
Cllr Tony Howard	17	Cllr Bud Shields	15
Cllr Peter Jackson	10	Cllr Helena Poskitt	8
Cllr David Andrews	6	Cllr Bernard Dobbs	5
Cllr Steve Pratley	5	Cllr Irene Daw	3
Cllr Paddy Prince	3	Cllr Helen Parkhurst	3
Cllr Caroline Lewis	2	Cllr Joyce Taylor	1
Cllr Graham Parkhurst	1	Cllr Carl Tebbutt	1
Cllr Rolls	1	Cllr Graham Marsh	1
Cllr Jeremy Webb	1	All 18 Town Councillors	1

Q16 Do you know how to contact them?

Yes 82.2% No 17.8%

Q17 Please indicate how satisfied or dissatisfied you are with the following services provided locally  
Sports, leisure facilities and events

Very satisfied	6.8%	Fairly satisfied	31.3%
Neither	26.4%	Fairly dissatisfied	15.9%
Very dissatisfied	19.6%		

Parks and open spaces

Very satisfied	15.7%	Fairly satisfied	46.2%
Neither	14.8%	Fairly dissatisfied	11.5%
very dissatisfied	11.8%		

Q18 Please indicate how frequently you have used the following cultural and recreational services provided locally?

Sports, leisure facilities and events

Almost every day	2%	At least once a week	16.1%
At least once a month	7.5%	Within the last six months	11.8%
Longer than 6 months	17.8%	Never used	44.8%

Parks and open spaces

Almost every day	26%	At least once a week	26.3%
At least once a month	12.6%	Within the last six months	18.2%
Longer than 6 months	4.7%	Never used	12.3%

Q19 From your home, how easy or difficult is it for you to get to the following facilities?

	very easy	easy	difficult	very difficult	does not apply
Local shop	53.7%	31.2%	8.5%	4.9%	1.6%
Bus stop	43.3%	38.6%	6.9%	6.7%	4.4%
Train station	1.4%	6.5%	21.3%	32.1%	38.6%
Local hospital	3.9%	12.8%	31.8%	37.3%	14.2%
Bank/cash point	28.6%	46.2%	14%	8.8%	2.5%
Shopping centre	14.8%	32.9%	17.5%	17.8%	17%
Doctors surgery/GP	35.7%	41.2%	13.7%	7.4%	1.9%
Dentist	4.1%	13.3%	21.7%	35.1%	25.8%
Leisure/sports centre	18.6%	39.5%	14.2%	9.7%	18%
Your local park or green space	36.8%	43.3%	8%	5.1%	6.8%
Post office	42.2%	43.8%	8.5%	4.1%	1.4%
Library	38.6%	39.7%	12.8%	5.4%	3.5%
Chemist/Pharmacy	41.8%	44.3%	7.9%	4.9%	1.1%
District Council Office	23.2%	41.3%	21.8%	10.3%	3.4%
Your local Parish Council Office	21.9%	38.4%	21.6%	9.4%	8.8%
Shop selling fresh Fruit and vegetables	29.1%	48.7%	9.8%	7.0%	5.3%
Village Hall/Community Centre	36.0%	45.5%	11.0%	4.8%	2.8%

County Council Offices	15.7%	28.3%	28%	21.3%	6.7%
Local Police Station	20.7%	39.7%	20.4%	14.2%	5.1%
Beach/Seaside resort	64.1%	27%	4.3%	3.2%	1.4%

Q20 If difficult or very difficult for any of the above, please state the reasons for this below:

- Bus stops aren't clearly marked local hospital is 16 miles away there is no dentist.
- Too far from main road. No bus service.
- No dentist, no swimming pool, more CCTV, no fruit or veg shop More police on beat with powers and police station open and managed.
- I am disabled and I rely on my husband for transport. If he dies I will be very isolated and dependent on taxis for everything.
- No shopping centre in area
- Local dentist recently retired, I am now on at least a 10 month waiting list for one either in Skegness or Louth! Have to catch buses to hospital, which are very infrequent, also have to catch a bus to get the train. Same goes for shopping centres. Local police station rarely opened.
- I'm disabled not on bus route have to use my car
- train station- at Skegness, hospital- at Louth, LCC- in Lincoln, police station never open
- Too far away
- No local train station, Skegness. Nearest hospital, Boston. leisure centre . Police station
- Still waiting for N.HS dentist place
- Local hospital - Boston, Lincoln dentist- have to wait 6 months
- Police station never open
- Don't know where police station is
- Have not seen police station never seen police in area - laws broken everyday no one cares
- No dentist, no transport to Lincoln when you have to be there at 8 am
- When you become disabled we have no transport free to take you to the medical centre
- Train- distance involved - hospital, shopping centre, dentist !! Police difficult to contact
- Because we live on Sea Haven Springs which is long way from the doctors, library, council offices. We need a bus going round as if you have no car, its taxi. which are very expensive I do not use the library now as its too far away
- My dentist is in Lincoln
- We don't have any shops selling fresh fruit and veg, only the supermarket
- Access to County Council offices
- They either don't exist or are too far away. I have arthritis and diabetes so walking is not an option. I have the use of a mobility scooter.
- Local bus services and train services don't connect well. No local dental facilities.
- Train station - travel to Skegness. Local hospital - travel to Louth or Boston.
- I cannot walk far. I need to use the car and then I can access all the facilities.
- Train station - Skegness. Local hospital - Louth. District Council - Manby.

- Without our car things would be difficult. The local cash machine makes us pay to use so we travel to Mablethorpe.
- Transport
- The bus service finishes before the Council meetings finish. There is no bus straight to Manby to attend. Some infrastructure is missing i.e. Dentist.
- No cash point
- Length of drive - depending on motorcar.
- No local police station
- Lack of public transport to get to the station for the hospital.
- Station, hospital, shopping centre, dentist - not local as you need to have a car!
- Not aware of any local dentist practice.
- The distance involved
- Train station - Skegness. Hospital - Louth. Dentist - Skegness
- Louth nearest hospital. Cashpoint charge in Sutton. Don't know any parks.
- Transport - I don't drive and bus service is only on the hour.
- The bus to the train station only runs hourly and the last bus from Skegness leaves early. Sports centre easy, however swimming pool more difficult as in Skegness or Louth. Again infrequent bus service for non-drivers.
- No swimming pool
- Local hospital is in Louth - 3/4 hr away. My dentist is in Horncastle - 1 hr away from where I live.
- Because you need transport to get there.
- Don't have a dentist in this area - all full.
- No train in town - do not drive so would have to go by bus. Local hospital - same thing. County Council offices - same thing.
- Difficult because services offered are not a very good standard. Very difficult because I have to travel quite a way e.g. Grimsby/Lincoln for shopping and Woodhall Spa for a decent dentist.
- We don't really have much green space. A nice big green park that does not turn into a jungle because the Council plant too many trees would be nice for picnics etc.
- All at Louth, not really on our doorstep. Police station only open at set times. Hospitals are a nightmare - we have to attend Louth, Lincoln, Grimsby and Hull for tests and operations. Skegness hospital is our nearest but nothing happens there. It should be made our local General. Main shopping areas are Grimsby, Boston etc - too far to go when, once again, Skegness is only 25 minutes away.
- Hospitals are too far away. I have to go to Lincoln, Grimsby, Louth and Hull. It takes too long to get there and the time, petrol and toll cost over the Humber Bridge is expensive when on a pension.
- Need to get transport to get to hospital. If Louth, it's pretty easy but Grimsby and Boston are very difficult and expensive to get to.
- Have to go to Lincoln from Mablethorpe at least 3 times a month
- No transport
- When weather is fine, can use mobility scooter. Can't use in bad weather.
- Nearest hospital - Louth, Skegness, Grimsby, Boston. Expensive!
- Transport. Do not drive and no bus service goes near.
- I have mobility problems and no transport so rely on buses
- I go to a dentist in Skegness since Mablethorpe doesn't have an NHS dentist. Mablethorpe does not have a reasonable shopping centre so it means a bus trip to Skegness or Lincoln. No hospital either, so bus trip to Louth or Lincoln
- No public transport and I don't drive. I have to take taxis. I also work full time.

- Hospital and Doctors - miles away. Dentist - have to go to Alford. Fresh fruit shop - not got one. County Council offices - too far away.
- As I do not drive I have to rely on a bus service, so juggling time tables can be a problem.
- Shopping centre - nearest is Grimsby, Boston and Skegness NOT Mablethorpe. No local general hospital. Too far away.
- Everything has to be reached by car where we live. There is no bus service.
- Train Station - 30 miles away.
- Mablethorpe - No train station. No local hospital. No dentist
- Don't drive
- Distance too far - problem walking due to age.
- Impossible without assisted transport and there's no transport. No dentist surgery.
- Nearest hospital - Louth. Nearest park - Queens Park.
- Skegness nearest station. Have answered owing to fact I have a car. Without a car the answers would be different.
- No train station. Very poor medical facilities. Needs shops with stock. Police station always closed.
- Bus stop - long walk for elderly & disabled.
- No public transport
- Police station - did think it was manned.
- Train station. Dentist - have to go to Skegness. Hospital - have to go to Louth or Grimsby.
- A long drive to hospitals as I have a heart complaint. Police - they are seldom open and not enough of them.
- Not available in the local area. I do not have transport and the reliability and the sense of security of a return journey to pick up my child from school is not satisfactory.
- If able to drive most amenities are fairly easy to access. If not very mobile most amenities could be very difficult.
- If using a car it is quite easy...
- Everything is too far away
- Transport to hospitals is difficult, especially if you don't drive. Good shopping facilities are a good hour's drive away
- Don't mind the travelling but object to the fact that you can't get appointments or have to wait so long when I am a working person.
- The distance and type of roads.
- A car journey is required as bus times are very limited
- It's only a part time office
- Not in the area
- Local transport doesn't run often enough to go out of town.
- Train station and hospital and shopping centre are a long journey to get there - some 15 miles away and the train service is very poor. Banks and dentist and leisure centre and council offices are again a short journey of 3-4 miles to get there.
- No dentist that are NHS
- I need to walk or call a taxi. I live on the edge of Mablethorpe and it's a mile each way to the town centre. Could there not be a small bus to circulate these off-beat areas to assist, say once or twice weekly, and charge a nominal fee.
- We can't find a dentist. Not a good bus service
- Hospital - if no transport

- Train Station - difficult as in Skegness and need to get a bus or to drive there. Local hospital - in Louth, 14 miles away so no good in an emergency. Dentist - very difficult as cannot get into one.
- Dentist - you can't get in one, not even in Alford. Hospital - you have to go to Skegness or Louth and if no car and no buses, you can't get. I don't know where the parish council office is.
- Not in Mablethorpe. Could do with a supermarket.
- Need a bus or a car
- No railway. No NHS dentist. No County Council office
- Nearest NHS dentist is in Skegness and does not offer a full range of treatment
- No leisure/sports at Sutton
- No car. No NHS dentist.
- All are easy to reach but only because I have my own car
- Police Station - no-one there?
- Train Station is 16 or 28 miles away. Beach is difficult to access (steep pullover) with wheelchair and dangerous exiting. Nearest shopping centre is Grimsby or Skegness - nothing local
- Long way to nearest station. Have to go to Louth for Dentist. Nearest hospital is Louth
- Do not know of a dentist in the district
- Quite a way away and no public transport
- No buses
- No transport to get anywhere. Have to have own car or use a taxi
- All out of town - you need transport to get there
- Too far to travel. Need a much 'better' local transport system.
- Poor transport
- The access to the Library, Sure Start and the Medical Centre is very dangerous and an accident waiting to happen with the junction to the High Street
- Very difficult - have no car. Police station inaccessible - always closed. Never see any policemen. I'm a wheelchair user.
- The approach off the High Street is very dangerous and is an accident waiting to happen
- Lack of public bus service. Alternative too expensive
- Depends on the weather - high winds or very hot can be deadly for asthmatics
- No train station and no shopping centre as such
- We need a train station and shopping centre and need of a dentist. I do not drive and what I need is not in Mablethorpe so I need to travel.
- Either not available within 30 mins travelling or not available within 1 hour travelling
- No bus service so I walk.
- Nearest train station - Skegness. Dentist - Alford. District Council Offices - Manby. County Council offices - Lincoln.
- Hospital - require long distance transport. Dentist - Ditto. Local police - only available by telephone.
- Mainly distance or opening times
- No shopping centre only individual shops
- If no car - buses questionable. Trains - too far away. No dentist in Mablethorpe.
- The hospital is in Louth
- Leisure centre/sports is really poor. We drive out of town to facilities in Skegness. Why no swimming pool? The gym is too small.

- We don't have a hospital, train station or shopping centre nearby. The police station is never open.
- I live at the edge of town and it is a very long walk to most places. I cannot manage on the bus as I have 2 small children and can't get them and the pushchair on and off. Very difficult - I have to travel to a different town, which is 1hr 10 mins bus ride away.
- Shopping centre - not much of one. Would not call it a shopping centre. Hospital - Boston, Grimsby or Louth so not easy to get to. Dentist - don't have one, not to get to see one any way.
- Have no transport so travel on buses, but for hospital appointments I need to pay for a car from Surestart to take my daughter as there isn't a bus at the right time.
- Unreliable bus service to nearest large town - Skegness. Police station - not always manned, Council office has moved too far from nearest bus stop. No regular bus service to Louth - ELDC office is located a ten minute walk off this bus route.
- Nearest train station is at Skegness, which is a bad road to get to, as per hospital.
- Train station - in Skegness. Hospital - Louth or Grimsby. Shopping Centre - nearest is Grimsby or Boston. Dentist - don't know where one is. District and Parish Council Office - where are they? If Manby, it means another drive. County Council offices - Same. Where are they?
- I have a back problem that restricts my walking so I resort to a taxi service.
- Times of bus to get to early or late trains. Times of bus to get to early hospital appointments at Lincoln.
- If I couldn't drive or afford a car I would find most of these places difficult to get to.
- 16 miles or more to get to them - 32 miles round trip. 180 mile round trip to the dentist.
- Transport - if no car available.
- I you haven't got transport you can't get to without a lot of walking
- Nearest train - Skegness. Hospital - Louth. Dentist - Skegness. Local police station never seems open.
- Hospital - long journey. Also to sports centre and county council offices.
- All of the above are difficult as I'm blind
- Dentist is in Derbyshire (NHS)
- County Council Offices are situated at Manby
- No local train station, hospital or dentist.
- Because you have to travel to Louth, Boston or Grimsby
- I cannot walk very far to Council offices, Doctors, Police etc. We do not have a train station or shopping centre. We do not have a dentist or job centre.
- I travel to Alford for a dentist
- As we are both disabled and do not drive we have to rely on one mobility scooter between us or a taxi when raining.
- Shopping Centre - 1/2 hr to Skegness, 1 hr to Grimsby. Dentist - 1/2 hr to Skegness. Leisure - not required and don't know where one is. Library - ditto. District Council offices - 1/2 hr to Manby. Local police station - don't know where it is. Hospital and trains - at least 1/2 hr away.
- Our bank is at Mablethorpe now - it was better in the village (Sutton on Sea)
- Minimal bus services to other towns, particularly in regard to swimming and hospital visits, both of which are so beneficial, of course.
- Difficult if you don't have transport

- Disabled and distance. Local police station - not usually any one there.
- Dentist - ` 14 miles, hospital - 14 miles and no buses on a Sunday to Louth. No supermarket in the area and no swimming pool. No indoor bowling. Have to travel to Louth or Skegness.
- Dentist - do not know of one. Parish Council - do not know of one.
- We have no local transport at Mablethorpe
- Lack of public transport at the time needed
- No train station. Hospitals - approx 15 - 40 miles. Parish Council - Manby.
- Need hospital transport with oxygen provided for journey, at least 3 weeks in advance. Don't have dentist or Council offices. Police station never appears to be open.
- Dentist - have to go to Alford. Train Station - have to go to Skegness. County Council offices - have to go to Manby.
- I cannot walk and do not drive so have to rely on others for most things
- Train Station - nearest is 20 miles away and best connection is over 1 1/2 hours travelling distance by car. Dentist - 35 miles away.
- If there was a bus stop/service near me I would use it with my bus pass.
- Disabled - cannot walk without help.
- No dentist in Sutton on Sea. Council offices - too far to walk. Police Station - no-one there.
- I live north of town - no transport except taxis
- Lack of transport
- Because we live on the outskirts of town, I have answered as if we were relying on public transport
- Train station 18 miles away but bus connections not always to suit and finish around 6pm. Dentist 8 miles away - poor bus service and lucky to have a dentist at all, and would have preferred the new dentist in Sutton on Sea to be NHS funded.
- If the police station is closed I cannot reach the phone which is on the wall outside as it is too high and I am in a wheelchair. I have no dexterity in my arms and hand due to MS. So, when the police station is open I am alright, but when closed it is very difficult.
- Means having to pay for a taxi
- Hospital - a long distance. No trains or station - nearest Skegness. Police station never manned or open.
- Bus stop - too far to walk to the bus. Only go to Skegness. Leisure - we have NO swimming pool and our leisure centre is small with very few facilities. Police station - not always open.
- Hospital - no personal transport
- Have to travel to Manby/Louth
- Train, hospital, shopping centre, County Council offices - not in area. Police station unmanned.
- Hard to get a dentist as there isn't one in Mablethorpe. The others are hard to get to if you haven't got a car.
- The police station could be better staffed and open more often. Without a railway nearby we could do with a better bus service. Railway, bus, hospital, dentist, police etc - all need more attention and greatly improving as some unobtainable without a car.
- Too far - Manby
- Lack of public transport plus location

- Nearest available dentist - Skegness, 17 miles away. Shopping in Mablethorpe is of a very poor standard. Desperate need of an upgrade and to introduce some decent shops.
- Bus stop - no service along the coast road. Trains - Skegness
- No local hospital. Can't find the Library or District Council Office or Parish Council office. No fresh fruit or veg shop. Can't find County Council offices or police station.
- I don't drive and I haven't got a car
- Distance and car journey - more difficult the further away it is.
- Train Station - obvious. Dentist - lack of, and the many problems with the whole service caused by successive Government depts.
- Have ticked 'very difficult' for all of them as I am partially sighted and find it very difficult to cross any of the roads. Where we live you cannot get to anywhere without crossing the main road (Sutton Road, Trusthorpe) as there is no crossing place. Although there's a 30mph speed limit, nobody seems to take any notice and the road is very dangerous.
- No transport and have a problem walking.
- Distance and lack of available public transport
- They are a car ride away
- Louth/Skegness hospitals are the nearest. Skegness is the nearest train station. No dentist
- No regular bus service
- No transport of my own. Have to pay for car services
- Wheelchair user
- Due to location
- Dentist - not enough to go round. Parish Council - Don't know where it is. County Council - don't know where it is. Trains - nowhere to leave car. Shopping centre - you have to drive 30 miles there and back. Police station - when I have been it's all closed.
- There is no bank in the village or Leisure centre. Because I am a car driver I can get to these amenities but otherwise I would really struggle to get anywhere
- A long walk when you get off the bus
- Having to use a bus into Mablethorpe and spending money I can't afford
- You could be dead by the time you reach a hospital (personal experience). No bank in Sutton. No proper shopping centre. No dentist available locally.
- Elderly and have no car
- NHS dentists are an extinct species in this area.
- Without your own transport, and buses 1 hour apart, can make travel quite difficult. But only because we are not used to using public transport.
- 15 miles to Louth, where I had to register. No-one available locally.
- If no car, the buses are only every hour. No dentist in the area.
- Don't have, don't drive. Disabled - use electric wheelchair and everything's moved further away - Dr's, Library. Local Parish Office - didn't know we had one.
- Difficulty in walking far and all facilities are now well out of town.
- Living on the outskirts of the town means we could do with some buses. Once in town most of the above are easy to get to.
- Dentist - there isn't one. Train - no trains in Mablethorpe and Skegness 18 miles. Local hospital - Louth/Grimsby/Boston - all miles away.
- Train Station - no public transport if arriving back late. Local hospital - Louth/Grimsby - transport?? Bank/cash point - no bank in Sutton on Sea, Spar

cashpoint requires payment to get money out, Post Office brilliant during opening hours. Dentist - transport to Alford??

- Bit out of town - no transport
- Our Dr's surgery is in Alford. As far as I know there is not a daily bus service.
- No local transport to any areas. Would be great if you had a mini bus service around Mablethorpe to go to doctors and shops.
- It's easy to get to but the service is rubbish.
- We are not sure which Council offices are here or at Manby etc. Mablethorpe does not have a train station, hospital, shopping centre or dentist nearby.
- The library and medical centre are out of the way - there's no transport and both are out of the town centre. I no longer go to the library and only go to the medical centre when absolutely necessary. Consequently it's a case of managing & putting up with things leading to neglect of health.
- The doctor's surgery is an extra mile away with a very bad road and a dangerous layout to it - very poorly planned for traffic. Local Council offices and library in the same road with no parking control so cars parked on the footpaths defacing grass verges in front of people's properties. There is dog fouling even under warning signs. Where are the law enforcers and big fines to offenders? We pay for services that don't exist.
- Local train station is at Skegness and trains are not reliable. Own transport is needed to get to all facilities easily. There has been no NHS dentist available in Mablethorpe and Sutton in the 5 years I have lived here - I now pay private!
- Involves a 2 hour + round trip in my car.
- I don't find things very difficult as I have an electric buggy, but we don't have a fruit shop in this area or anywhere near.
- Transport
- Local hospital is 15 miles journey away from my home. 2) The main local County Council office is also a 15 mile journey away from my home.

#### About you

Q21 Are you:                      Male                      40.1%                      Female                      59.9%

Q22 Please indicate your age range

16-21	1.1%	22-30	4.3%	31-40	6.2%
41-50	6%	51-60	17.1%	60 or over	65.3%

Q23 Do you originate from this area?

Yes	12.5%	No	87.5%
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Q24 If no, where have you moved here from?

- |                 |                 |                        |
|-----------------|-----------------|------------------------|
| • Coventry      | • Derbyshire    | • Boston               |
| • Sheffield     | • Northampton   | • Leicestershire       |
| • Surrey        | • Earl Shilton, | • Derbyshire           |
| • Northants     | Leicester       | • Nottinghamshire      |
| • Wolverhampton | • Daventry,     | • Buckinghamshire      |
| • Nottingham    | Northants       | • Kettering, Northants |
| • W Yorks       | • Bedford       | • London               |

- Chesterfield
- Middlesex
- London then  
Norwich
- Derby
- Portsmouth
- York
- Blackpool
- Cambridge
- Milton Keynes
- Hertford
- St Neots,  
Cambridge
- Essex
- Norfolk
- Oxford
- Nottingham.  
Previously  
London
- Basingstoke, Hants
- Devon
- North Lincs
- Lincoln
- Cleethorpes
- Barnsley, S Yorks
- Enfield, Middx
- Worcestershire
- Essex
- Tintagel, Cornwall
- Scotland
- Skegness.
- Warwickshire
- Peterborough
- Humberside
- Coalville, Leicester
- Kent
- Yorkshire
- New Holland, North  
Lincs
- Swansea, Wales  
and Surrey
- Herfordshire, then  
Northants
- Huddersfield, Yorks
- Cromer, Norfolk
- Luton
- Carlton,  
Nottingham
- Dunholme, North  
Lincoln
- Dover, Kent
- Grantham
- Ruskington
- Grantham, Lincs
- Worksop, Notts
- Gainsborough
- Wakefield, W Yorks
- Swindon, Wilts
- Wiltshire
- Mansfield, Notts
- Hampshire
- Nuneaton, Warks.
- Bulcote Village,  
Nottingham
- Melton Mowbray
- Bolton
- Holmfirth, W Yorks
- Cheshire
- Aylesbury, Bucks
- Trowbridge,  
Wiltshire
- Farnborough,  
Hants.
- Doncaster
- Durham,
- Louth
- Berlin, Germany
- South Yorkshire
- March
- Cambridgeshire
- Wellingborough  
Northants
- Guildford, Surrey
- Hull
- North London
- Sheffield
- West Bromwich
- Barwell, Nr  
Leicester
- West Midlands
- Northumberland
- Harrow Weald,  
Middx then  
Seaford, Sussex
- Basildon, Essex
- Bristol
- Germany (forces)
- West Yorks
- Inkley
- Manchester
- Slough
- Brighton
- Market Harborough
- The Midlands
- Leicester
- Ilkeston, Derbys
- Lancashire
- Sidcup, Kent
- Halifax, W Yorks
- Sutton on Ashfield,  
Notts
- Scunthorpe/Doncaster
- Hemel Hempstead
- Braintree, Essex
- Hertford
- East London
- Outer London
- South Hertfordshire
- Bradford
- Washingborough,  
Lincoln
- Birmingham
- Beaconsfield, Bucks
- Wales
- Herfordshire
- Yorkshire
- Bedfordshire
- Leighton Buzzard
- Horncastle
- East coast
- Bedfordshire
- Buckinghamshire
- Crowthorne, Berks
- Burgess Hill, Brighton
- Rotherham, Yorks
- Skegness via  
Guernsey
- Harrogate, N Yorks
- Bourne, Lincs
- Morecombe
- Loughborough
- Southampton
- Hucknall, Notts
- Plymouth

Q25 Please give the name of the street you live on?

- Church Lane
- Alford Road
- Trenchard Road
- Faldos Way
- Rutland Road
- Mablethorpe
- Regent Road
- Chalet Gardens
- Seahaven Springs
- Cambridge Rd North
- Campling Way
- The Meadows
- St Peter's Lane, Trusthorpe
- Eton Road
- Radio St Peter, Sutton Road
- Jordan Grove
- South Road
- Sea lane, Sandilands
- Tramway Drive
- Crabtree Lane
- Bray Avenue
- Trusthorpe Road
- Walkington Way
- Henshaw Avenue
- Kipling Drive
- Youlgrave Ave
- Sandringham Drive
- The Glade
- Lansdowne Drive
- Main Street, Mablethorpe
- St James Gardens
- Camelot Gardens
- Brooke Drive
- George Street
- Queensway
- Grosvenor Road
- Seaholme Road
- Queens Park Close
- Alexandra Road
- Regent Road
- Queens Park Close
- Huttoft Road
- Church Lane
- Admiralty Road
- Browning Drive
- Sea Lane, Sandilands
- Nelson Road
- The Fairway
- Poplar Avenue
- Golf Road
- The Boulevard
- Ivel Grove
- Brooke Drive
- Quebec Road
- Jacklin Crescent
- Stanley Avenue
- Chapel Street
- Alexandra Road
- Queens Park Close
- Camelot Gardens
- The Strand
- Cheltenham Way
- High Street
- Aqua Drive
- Church Lane
- Brooke Drive
- Peter Dyer Court,
- The Drive
- The Green
- Waterloo
- Cambridge Road North
- Kent Avenue
- St Andrews
- Queens Road
- Trusthorpe Road
- Clifton Road
- Silverdale Drive
- Barton Close
- Main Street
- James Avenue
- North Road
- Bright Street
- Furlongs Road
- St Clements Close
- Cheltenham Way
- Knowle Street
- Trusthorpe Road
- Marian Avenue
- Leopold Street
- Balmoral Close
- Park View
- The Sidings
- Huttoft Road
- Alexandra Road
- Waterloo Road
- Forest Drive
- Chalfont Avenue
- Regent Road
- Masefield Drive
- North Road
- Sutton Road
- The Meadows
- Parkinsons Way
- Sutton Road
- Campling Way
- Church Park
- Huttoft Road
- Park Road
- Marine Avenue West
- Charles Wright Close
- Seacroft Road
- Alford Road
- Wellington Road
- Fitzwilliam Street
- Winchester Drive
- Wellington Road
- Tower Close
- Station Road, Theddlethorpe All Saints
- Harlequin Drive
- Mayflower Way
- Long Acre
- Harrow Road, Mablethorpe
- Jacklin Crescent
- Foxe End
- Jacklin Crescent
- Repton Road
- Winchester Drive
- Oakham Avenue
- Ancaster Road
- St James Gardens
- Parklands
- George Street
- Victoria Road
- Links Avenue
- Main Street
- Grift Bank Lane
- Owen Street
- Whitehead Close
- Church Close
- Kingsley Road
- Walkington Way
- Windsor Road
- Kent Avenue
- Acorn Close

- Charles Wright Close
- Millfield, Trusthorpe
- Hamilton Road
- Poplar Avenue
- Regent Road
- Waring Avenue West
- Morrison Close
- Queenway
- Grosvenor Court
- Dymoke Road
- Drakes Close
- Cawkwell Close
- Chanctonbury Way
- Mablethorpe Road
- Quebec Road
- Harris Boulevard
- Rudyard Close
- Roman Bank
- Parkinson's Way
- The Poplars, off George Street
- St Andrew's Road
- Rutland Road
- The Strand
- Asley Close
- Hillside Avenue
- Winchester Drive
- Aubrey Parker Close
- Daniel's Way
- Seaholme Road
- Wilmington Drive
- Somersby Avenue
- Church Road

Q26 Do you have any long-standing illness, disability or infirmity?

Yes 49.9% No 50.1%

Q27 Does this illness or disability limit your activities in any way?

Yes 81.7% No 18.3%

Q28 To which of these groups do you consider you belong to?

White British	98.6%
Any other white background	0.3%
White & black Caribbean	0.3%
White Irish	0.5%
Caribbean	0.3%

Q27 If there is anything else you would like to add about the area in which you live, please do so in the box below:

- The whole of Mablethorpe needs a big change, to bring more people in the area, not enough interest.
- Urgent action is needed to get rid of the drug dealers and the drunken youths who roam the streets. A swimming pool is a much need facility. A good clean up is required.
- Beautiful beach but with very poor basic facilities. Toilets need revamping, pay as you go showers and foot showers on blue flag beaches.
- Parking in town very dangerous
- Drainage to prevent flooding. Youth club/Duke of Edinburgh awards for youth skate parks. Good shop – Tescos, Asda, Sainsburys. More disabled parking
- Roads not gritted in winter. No swimming pool
- Swimming pool
- It is a very friendly place to live, but there is plenty of room for improvements.
- Need local dentist and swimming pool. I have to travel 18 mile to get the exercise that is suited for me.
- The area on the former Quebec Road car park is disgusting - weeds have over grown the pavement by as much as two feet, restricting pedestrian access.

- The number of geese on the boat lake is becoming a problem, esp goose droppings; also dog mess at the front of the beach. Good effort with the star of the east. Tesco, Asda etc much needed
- Graffiti appears regularly in the shelter near the boating lake
- We must provide more facilities to attract and keep 20-45 yr olds
- More facilities for young people. A national health dentist. More police present
- Lack of pedestrian crossings along the A52 between Mablethorpe and Sutton on Sea more footpaths along the A52 between and Sutton.
- Yes, road signs - Sutton road + Trusthorpe
- While you can drive you can get to most places. I am an arthritis sufferer so I will only get worse. When I can no longer drive we have nothing in Trusthorpe at all, apart from the village hall.
- Q19 no mention regarding schools, and although you mention leisure /sport you don't distinguish swimming pool!
- Yes I would like a glass collection box as glass waste I have to take which is quite away. By the high street out side the factory shop needs something doing with as when it rains it just puddles and it is a mess. I often wonder what visitors think when they get off at the bus station and come round the corner to find that mess.
- It's a lovely area but due to lack of interest by the council
- There is a serious problem with speeding and overtaking on the Sutton road between Sutton on Sea and the bend at Trusthorpe
- Road needs taking over by the Council
- Great concern about the speeding traffic along Sutton Road between Mablethorpe and Sutton on Sea. Cars permanently parked on Sutton Road just past the corner before you reach Greenfield Caravan Park.
- Dogs on the beach in Summer
- We have a problem with rubbish, which the council is helping with but not solving
- Would like a supermarket and a swimming pool
- Except for the usual bin collection we get no services at all
- Having not lived here long I love the area and all facilities are easy to reach by car
- Poor street lighting in many areas.
- Lack of street lighting
- Difficult for pensioners without transport. No collection of glass or computer waste or large electrical goods.
- Would like to see more PSCOs in Sutton on Sea
- Problems with surface water drains and sewerage in Kipling Drive, Rudyard Close and The Glade. Have been communicating with the Town Clerk, Anglian Water, Lindsey Marsh Drainage Board and the LCC Highways Dept.
- We like the quiet area. Please keep it this way. No Bingo Halls and Amusements etc.
- Poor surface drainage.
- Poor drain service
- I would like to see more lights at the pullover at Sandilands.
- Would like to see police on foot, grass verges cut by employees who take a pride in their work and drains cleared.
- Sandilands - where I live is relatively quiet and trouble free - we have little crime etc. However, I am concerned for the whole area around and the policing involved. There are no traffic wardens in Sutton or Mablethorpe so

illegal parking is an issue. Vandalism and kids drinking are a problem in Sutton.

- Remove parking bays on Trusthorpe Road (A52) which is too narrow, with three carriageways, for a major trunk road. From Willoughby Road to Bohemia Way. Need traffic warden.
- Would like to see more police walking about the area, not 9-5 but in the evening. Need traffic warden to stop illegal parking. Need dog poo warden the Council could make a lot of money from poo!
- We need more facilities (swimming pool, sports centre) and more police who respond when called. Need parking issue addressed i.e. illegal parking close to junctions on double yellow lines or at the Post Office. Need more action to stop youths hanging around at night on the streets, drinking etc. Nobody wants to tackle any of the problems.
- We need better facilities such as a better cinema, shopping facilities, parks and open spaces.
- A swimming pool would be nice. A big supermarket like Tesco or Asda. A full sized 10-pin bowling alley would be good. More police and PSCOs out and about to sort the chavs and idiots out. A nice, clean-looking Mablethorpe as a place that we can be proud to say we live in. Stop building houses for the common and rough people to live in who come from Nottingham, Yorkshire, Poland and other EU countries.
- Would like to see a Bobby on the Beat - have seen one once when there was a fete going on. The shop fronts in Mablethorpe should be painted as some are disgusting and there's no heating in the Winter. Would love to see a big Harvester or Hungry Horse pub that we could take our visitors to. Would also love an Asda in Mablethorpe.
- A hospital to cope with all problems that does not need a day trip to get there and take half my pension in petrol. Also need an swimming pool and a Asda.
- I am very lucky to live in an area where people generally care for others and their gardens and other's property.
- Very limited shopping. Pavements and road surfaces are very poor. Lack of dental services.
- Limited shopping i.e. no Asda or Tesco. Pavements not good, being a wheelchair user.
- Very satisfied with area and friendly people. Moved here 16 years ago.
- Thea area has some good events but they are never advertised enough and we never know of these events until afterwards. For goodness sake, advertise, advertise!!
- People are pleasant and there are handy local shops, but it would be nice if there was a Tesco Express. Lidl would be better if the existing car park entrance was an exit and the entrance was on the High Street. The sirens of ambulances are really loud from the Library to the end of the High Street. Even at 6.30am Sunday mornings when no other transport is on the road.
- Reduce speed limit to 30mph at far end of road used as a short cut to Sutton on Sea and for caravan sites. Very dangerous. Need a good supermarket.
- Local bus service around the area. Supermarket for choice of shopping. Swimming Pool.
- We need a good supermarket. Asda!

- The supermarkets need to clean up the outside. The field needs to be made tidy opposite Dr's Marisco Centre
- As a town councillor and once chairman of the Mablethorpe Residents Assoc. I have always tried to campaign for better facilities in Mablethorpe area. I hope this forum becomes the town forum so that all other forums have representatives on it so that we all know what we are doing and there is no duplication. This forum needs to assist and back the Mablethorpe Retail Development groups in its battle to get a hypermarket for Mablethorpe.
- Pavements
- Let's have an Asda here for good value food and clothes and more work for the unemployed.
- Lack of dentist, hospital transport, local transport and street cleaning.
- Mablethorpe is very nice.
- Transport to get to the doctor's surgery mainly.
- I would not leave for all the tea in China!
- Not looked after as it should be - places look very run down.
- We could do with more police and better facilities - bigger sports centre and a swimming pool. Bigger shops.
- The high street needs uplifting, decorating and pavements re-covered. Promenade beach kept clean - promenade sand removed. Get CCTV put back to local viewing. Medical centre needs minor injuries unit.
- Mablethorpe could be a much better thriving area if only we had better services. We have a really good GP's surgery but so out of the way for many people. A bus service would be very beneficial for many people to access GP, library and community centre, Council office and Children's centre.
- The parking on the High Street near the traffic lights - an accident waiting to happen.
- I would like to add a swimming pool.
- The danger of disabled scooters being and rode on the main roads.
- We do not have a swimming pool so most of the younger children cannot swim and we live by the sea! We do not have a good supermarket.
- More information as to what is going on in our community. Police should be out pounding the streets and youths would be more aware of them. Police should have stronger powers.
- I would like the teenage sports to have ideas for females, as skateboarding is more of a boy's choice of activity even though some girls may do this. Better lighting around the factory shop car park and the old doctor's on Seacroft Road (the fence and the weeds to be gone).
- Would like to see more done for the village of Trusthorpe rather than us being just an offshoot of Mablethorpe. I would like to see more money spent in upgrading the village of Trusthorpe to make it a smarter, prettier village.
- Very nice retirement area. Not a good area for younger people. Entertainment quite limited.
- The area has been allowed for all behind very badly. The general infrastructure wants and needs a thorough overhaul.
- We are living in the dark ages. Mablethorpe is a forgotten town. It's about time we got treated the same as Louth and Skegness. We need to be listened to for a change. With plenty of communication for a change.

- Residents need a supermarket, swimming pool and land to install a skateboard park for youngsters (preferably on Queens Park for all to enjoy). Let the filthy geese go to the wetlands at Gibraltar Point where they belong then the people will know the Council is listening.
- Various parts of the gardens around the bowling green are not kept up and look a mess - a poor advert and all the anti-social behaviour escalating around this area is not being addressed to stamp it out. Broken bottles and empty beer cans are strewn about nightly, making more work for the cleaners. If it was addressed it would enhance the area and save money.
- It would be an advantage to have access to a supermarket, either in town or a free bus service to one at Skegness or Louth or Grimsby. Ideally need one for the local and out-lying residents and it would certainly bring more shoppers and holidaymakers into town from all areas and encourage other outlets. Let's see B&Bs smarten up - some of them look very grotty and bring the town down.
- It is a lovely area, however people misuse it and mess it up. Lights are lovely. Need an Asda supermarket. Need a bigger bulb in the Star. Need Council housing.
- The area we live in is very good. It is just the road (A157) has too many bends - they want straightening out.
- You cannot get anywhere to live e.g. council houses and when any come free an outsider gets it so people like me and partner have to live in a high price, little bungalow with 2 kids (1 girl and 1 boy) and no-one will help us with rent or to get a bigger house.
- Chalet watch. Removal of toilets.
- Would like to see more policing
- Skateboard park. No further house build.
- Lack of access to the beach for wheelchair users.
- In the 44 years I have lived here, Mablethorpe has degenerated not moved forward or improved.
- Nice place to live
- I think there should be a dentist and also a swimming pool in Mablethorpe. Also some type of shopping centre like the Hildred's at Skegness
- I appreciate how friendly Mablethorpe people are. We were made welcome by all our new neighbours when we moved here in 2004. The townsfolk have wonderful old-fashioned values but it is let down by a lack of discipline among young offenders.
- If we had transport, going around Mablethorpe would be fantastic.
- Services for retired people. Transport.
- The Council are very keen to spend our money and stupid items i.e. the Star and the Beach Huts. Yes, a lot of people visited the beach huts on the first weekend but I don't think this will happen on a regular basis.
- If shops were improved in Mablethorpe, perhaps people would use the town instead of going out of town.
- The whole area has been forgotten for many years. I have been here 42 years and it has gone downhill all the time.
- More festivals, marathons, sand races, land yachting - anything to raise the profile. More interest in the carnival, more plays produced (musicals). Anything to raise interest. Plays could be presented at the Dunes.
- I like Mablethorpe very much but I would like to see a store and a swimming pool, as I am an OAP and my doctor said I would benefit from swimming.

- The town has a 'rundown' look, especially some of the beach huts that are rotting away!
- Roads need levelling and resurfacing, as do most pavements. Trees and large shrubs in Queens Park should be removed to prevent miscreants using cover to hide in. Swimming pool and skateboard park.
- Residents NOT listened to! We really need a swimming pool. We need a big supermarket - at present the Co-op is holding us over a barrel with high prices and not really interested in Mablethorpe residents.
- We require a large supermarket, and swimming pool and skate park and things for the youth to do.
- I can't find an NHS dentist. The only major outlet in town is the Co-op and their stock is limited and over priced.
- Where I live is nice on the whole BUT where is our swimming pool? A proper shopping supermarket that we can afford - clothes shops etc. Mablethorpe will be a ghost town soon as nothing here for young people. Who decides what we want, because they are not listening to us - open your eyes and look at Mablethorpe.
- I would like to know why, for the last few months there have been teenagers frequently up and down my road and suspicious characters going round the corner from my house and back again twice a day, drinking alcohol and swearing and discussing drugs. I won't give my name to the police about this as I don't want a brick through my window. I want it stopped, whatever is going on, for my children's safety.
- There is very little in my area for children under two. There are 2 parks - one is littered with condoms and is a known hang-out for drugs users at night, so the children all use the park by the paddling pool. The kids using that park are too old, so sort out the other one for the age it was meant for. My son is a keen swimmer but there are no facilities locally for this. Many people in my area want better facilities for children and a fully equipped leisure centre. There have been swimming facilities in Mablethorpe before so please bring them back. Clean up the parks and put age limits on them and enforce it - this will reduce the amount of injuries and ease the minds of conscientious parents. I have only seen two patrolling officers this year. Sutton on Sea is slowly turning into a haven for drug dealers and jobs as there's so little here for youngsters to do. Why not ask them what they want. Also clean up streets of little, dog mess, drug dealers/users and loiterers.
- Since the building of the new houses on Alexandra Road there has been an increase in loud, bad language after 9.00pm. Very loud cars going in and out all night and also young kids aged 9-15 running riot until as late as 11pm, causing a disturbance and damaging property.
- Mablethorpe has now become a joke. The so-called 'Community Spirit' died long ago. A new community of Yorkshire people has arrived and constantly drag Mablethorpe down by bad mouthing the place. Londoners have moved to the area and imposed 'southern views and values' on everyone. I've lived in Mablethorpe all my life and I can't wait to get out.
- I think that the youth of the area are badly treated. We have a lot of vacant council properties that surely could be used for the youngsters' benefit.

- The state of Queens Park boating lake - time to stop people feeding the birds as the pathways are a disgrace and the water smells so no-one sits on the picnic tables as you have to tread in bird muck to get to them. Talk to the visitors - everyone says it's a health hazard. Get rid of the geese.
- Swimming pool - badly need one in Mablethorpe. Supermarket - badly need a Tesco or Asda. Co-op very expensive plus would create more jobs. New houses being built but no jobs locally. High Street - needs improvement to pavements (widening and resurfacing) and improvement to shops/arcades. Speed limit outside primary school to be 20mph, as in Sutton on Sea. Need permanent police officer or traffic warden round school at school/home times to stop dangerous parking. Why don't they use the car park at Parklands? Also to stop dangerous parking of so called 'disabled' drivers! Brown signs to Golden Sands and other caravan parks to stop traffic down the High Street in holiday season. Police Station - to be open till 10pm and at weekends. CCTV cameras at Queens Park. More dog bins around Mablethorpe. Need recycle bins around the Prom area for bottles and cans and meals boxes. Need a permanent dentist in Mablethorpe. Would like to say what a disappointment it was not to get a marina around here - would have generated so much money and jobs for people and attracted loads of visitors all year round (unlike that Star!!). Seaview car park - what a lovely entrance from Quebec Road. Also The Beck in Quebec Road - lovely! Linkage Bowling Green - how gorgeous are the garden areas! Wish my garden was like that! Such hard work put into it! Well done at the new Health Centre, Children's Centre and Library etc. My family love spending time in the library - so friendly and comfortable. All the different areas are great! How fabulous were the Red Arrows on 22nd July 2007!! The whole day was excellent. Can we have the Red arrows back again next year please? RNLI display was as good as ever. Parade - brilliant! The band - like to have them back also. Pleased the lights go right up Stanley Avenue now. David Tennant to switch on the lights next year would be good - Dream On!!
- Street and drain cleaning - very infrequent.
- Too many questionnaires and very little actual action by all 3 Councils and other public bodies and service providers.
- No swimming pool?
- It is not as bad as the press and people make out. If we stopped running it down people would believe in it. There are much worse places I have been to that here. It is supposed to be a nice seaside resort for families - that's why they come here. You moved the police station, doctors and council offices too far away for me to access by walking. Also I have to go to Skegness Jobcentre to sign on and so pay for bus fares out of my jobseekers allowance.
- No rubbish bins sited anywhere from the main road - just thrown onto the road. Plus, behaviour of youngsters in the area as no police present (none to be seen on patrol for years) - waste of taxpayers money.
- There is too much building and not enough green space. I don't agree with all the houses for Cade Field. The Council have failed to address the problem of the children along the Council houses - we have ongoing trouble with broken windows, trespass and damage to hedges and in the past verbal abuse. It's got worse in the 21 years we have been here.

- Wellington Road can be very dangerous, especially near the crossroads with Queensway and Windsor Road - some cars travel VERY fast there without due care and there could be a very nasty accident especially as children congregate there for school buses etc. etc. Also, it would be good if more business ventures could be generated/encouraged to improve the area, plus less properties allowed to fall into such disrepair.
- A low cost supermarket in Sutton on Sea
- Police - never see any presence in our area. The odd police car appears on rare occasions. When we first moved to this bungalow (12 yrs ago) there were SIX trees on the green. As the local children have grown up over the last seven years, the trees have gradually been reduced in number and we are down to ONE tree which is also damaged. None have been replaced and to my mind this is how the rot sets in.
- Swimming pool. Dentist. Indoor bowls. Supermarket store. And buses to Louth on Sundays for the hospital.
- Have to travel to Grimsby or Skegness to buy DIY equipment and supplies of a decent standard and fair price.
- A local bus service
- Street cleaning is very limited - twice a year by mechanical sweeper. Weeds are sprayed then left where they are as dead weeds instead of being pulled out in the first place.
- Speeding cars along Golf Road and Quebec Road. Have given money for 20 years for a swimming pool but one never appears - very poor for a holiday destination. We have to go to Louth or Skegness but not very often because of distance.
- I live near to the sea in Mablethorpe but we have no swimming pool which is one activity, that at 79 years I still enjoy the exercise.
- We live near the sea in Mablethorpe but have no swimming pool. In our Council Tax we subsidise pools all around the area, some near the sea others not. I am nearly 80 yrs old and swimming is one sport I can still easily do but am prevented from enjoying because there is no facility in Mablethorpe.
- The road in Millfield is in a very poor condition; also there is no street lighting and no satisfactory drainage system in the road. The road floods excessively when it rains. Could this be looked into?
- I love living here but it's just so difficult to get to many things without transport to a larger town.
- We should have more parking spaces and more policemen patrolling the streets.
- Once again, it would be nice to have our own swimming pool instead of travelling to Skegness. We have been promised on for the last 40 years. It would bring people into the area, not silly stars and beach huts.
- On my street, up to now we don't have a problem.
- No dentist. Bus service no good.
- Growing concern regarding the ever increasing amount of new properties being built with seemingly no regard to the present infrastructure.
- Mablethorpe is becoming a deprived area. I have been here 16 years and have seen a steady decline. It looks shabby with too many derelict properties which surely should have received Compulsory Purchase Orders. Many times we have almost gained a swimming pool and a

large supermarket. There are too many people with self interest who have too much to say as to what happens here.

- Make pavement a lot better and wider and drop curbs would be more accessible if level with the road.
- Wants a full time traffic warden to stop people parking and double yellow lines in Wellington Road, Victoria Road, George Street. Pedestrian crossing in Quebec Road wants moving to the bottom side away from traffic coming off the High Street.
- We need a notice board telling us what is going on - need more information telling people what is happening. It needs to be by either the Co-op or the Factory Shop.
- Suggest yellow lines to stop parking of vehicles in front of access to pavement for motorised wheel chairs. E g continual parking of motorised homes on Stanley Avenue which means having to use the road and this is very dangerous. No regard for invalids.
- Parking bays outside our driveway on George Street - because it is close to Queens Park, people park cars or vans either side of our driveway which makes it very difficult to get out. A hairdresser also lives across the road from us and her customers regularly park on either side of our drive. It was the worse thing that was done, putting these bays outside people's homes. There is a 1hr time limit for parking but a lot of cars outstay this by up to 4 hours.
- I think there needs to be paths to the bus stop/school in Theddlethorpe. There has been a short area near the school recently paved but to get to the park/football ground for the children you have to take the car, which doesn't promote a healthy lifestyle.
- A swimming pool and a better bus service
- I have lived here for six years now and can clearly see that Mablethorpe is a town dying on its feet, helped mainly by its old or elderly population and its Old Pals act association of its community leaders and its money orientated local population. Both town and district councils require a complete ousting and new blood brought in.
- The road network needs improving. Public transport also needs improving. A swimming pool is well overdue. A supermarket would be welcomed.
- The area I live in is very clean - a lovely peaceful place and has very friendly neighbours.
- First main concern in poor drainage, this being exacerbated by new builds. There simply is neither in infrastructure or other facilities here (particularly shops) to cope with more and more housing.
- Too much house building spoiling a unique 'village/rural' area. Increasing vandalism of beach huts. Reluctance to repair steps and footpath between Sandhurst Drive and the Promenade.
- Since the recent floods more attention is being taken to street and road cleanliness and the drains. On first coming to live here (22 yrs ago) the mechanical road sweeper worked through the area and the roads were cleaned weekly and the drains on a 4-6 week basis. Now it's once a month if we're lucky.
- There has been talk of a swimming pool in the area - this would be good. Also make people more aware of the speed limit i.e. more signs, cameras etc. Need more pelican/zebra crossings.
- Dog fouling. Lack of police in the area

- Very disappointed with the state of Queens Park due to the Canada Geese.
- It's in need of a swimming pool - everyone needs it for exercise. I understand people have petitioned for one for at least 18 years - is the Council deaf?
- If we had a swimming pool and created a club it would give the youngsters something to do as well as keeping all age groups fit.
- I attended the first meeting at The Haven holiday Centre on 10 Sept 2007. A also completed one of these forms.
- Been in Mablethorpe 27 years and we really need a swimming pool. We can't have one but Skegness and Louth get things we can't have. We pay our Council Tax the same as them, so why not?
- The part of Alford Road I live on has no pavements or street lights, making going out at night very dangerous, resulting in either taking the car or taxis and being in band E of the Council Tax I find this unacceptable. Also, Q19 is only easy if I take the car or a taxi as no bus comes anywhere near me and there is only a grass verge, which doesn't get cut very often, to walk on. Some motorists use the Alford Road as a race track - I suggest speed bumps outside the few houses.
- Speeding in Hillside needs to be addressed - speed bumps are needed.
- 90% of the services are within range of my mobility scooter or a short taxi ride away. The exception being an NHS dentist for which I would need to own a helicopter or private airline to access.
- More needs to be done about speeding cars. Some of them come down Victoria Road and onto Trusthorpe at a very fast rate, especially in the mornings. Taxis are big offenders. More special constables are needed on the Prom and Queens Park during the evening. In general Mablethorpe is a lovely place and 90% of the people are great. 4 lads (12 - 14 yr olds) have just passed my bungalow, smashed the road diversion sign and run of up George Street with it????
- Build a large shop like Tesco, as prices are dreadful locally.
- Amenities - swimming pool in particular, as this would then allow me to get some exercise.
- The cleaning up of Wellington Road and Waterloo Road, near the Post Office area and High Street - gutters are always full of rubbish as cars are always parked and pavements are also a disgrace and very broken. Cigarette ends littering all over now - awful.
- I have a mild disability which would stop me from walking into town and so rely on taxis or cars, so I must stress that we could do with a local run-about bus. Once in the town, there is all I need including buses to other areas. We like living in Mablethorpe and have done so since 1990, but I didn't expect to come to this small town and be burgled as we were in 1994. Post Office easy to reach as long as the Golf Road one isn't shut - this will cause a problem if it is.
- More High Street-type shops i.e ladies and gents outfitters, DIY.
- When are we going to get a swimming pool. Plus we need another supermarket - Tesco, Asda etc??
- Why was planning permission given to change the old Mablethorpe Job Centre into a Salvation Army Hall. Being a deprived area, surely it would have been more rewarding and caring to have repeated the Skegness situation and created a Training College, bearing in mind people from this area have to travel to Skegness, Boston, Grimsby etc.

Also, what plans have the Council got for the benefit of this area and to get rid of the 'deprived area' label? Will it ever get rid of people using or dealing with drugs, underage drinking, teenagers hanging around, anti-social behaviour, vandalism and crimes. It Can Be Done.

- Everything is perfect. Sand needs regularly removing off the ramp in Sandilands as motability scooters cannot get up. Netting needs to be put up along the barriers on the promenade to stop the sand coming through to stop it blowing on the promenade.  
Local bus service.
- Since the Medical Centre and the development at Strand Close, we are plagued with litter and speeding cars. The litter is from people accessing the Medical Centre and the anti social behaviour is on the new development, not by people who live there but vulnerable people are being targeted by young jobs.
- The dentist here left ages ago and my kids no longer have their teeth checked as we tried getting them registered at Alford where I am, but they are on a waiting list. This really concerns me. We need a swimming pool!
- More police in the area and better streetlights in Radio St Peter's road.
- There seems to be a lot of waste of finance e.g. the dreadful so-called Star - it's an eyesore in the daytime and the new arrangement leading up to it is not practical - if it's for seating it's too low as older people can't bend down that, and there are no safety or grip rails. What about the dilapidated property in the town - why not approach the landlords and get it cleaned up? I have overheard visitors comment 'I wouldn't like to live here surrounded by this!' A very big problem also is safety for pedestrians on the pavements, what with scooters, cycles ridden at speed, skate boards etc. etc.
- St Andrew's Road needs speed restriction. Cars and motorcycles use it like a racing track. Wellington Road - the same vehicles are parking on double yellow lines, footpaths and blocking corners and entry to the High Street. Even disabled parking causes a problem at the junction. The police are not interested.
- Neighbourhood relationships need to be improved between the elderly and the young. More sports activities are required for all ages, particularly a local swimming pool. The whole area, particularly Mablethorpe needs major regeneration.
- Too much building going on of new properties which is, in time, going to increase traffic and possible other problems. Too many people allow their dogs to foul the footpaths/verges in St Mary's park. I have tried offering a 'poo bag' and been verbally abused, which didn't surprise me. There are no signs up about fines etc for not clearing up. I have tried speaking to the dog warden but he/she hasn't phoned back or left a message. I assume the receptionist passed my concerns on.
- I live in a very pleasant area. Although we don't speak to each other daily we do pass the time of day. I wish the Council would cut the long grass and weeds on the opposite side of the road.
- Mablethorpe needs a 'Big Name' supermarket eg. Asda, Tesco to help stimulate the local economy and the development of the town. A major retailer such as this would bring more shoppers into the town from surrounding villages and small towns, provide employment and would

most likely support the local area's development by such exercises as funding local projects etc.

### 3 The Good Things

The following issues were identified in the seven engagement sessions; they have been divided into issues relevant to the three separate areas as each area had different issues to raise. The issues have been ranked in order of the number of times it was raised by each discussion table e.g. number of times mentioned/the number of discussion tables.

#### Mablethorpe

Doctors/Health Centre	25/27
Beach	24/27
Community spirit/sense of community	18/27
Library	15/27
Friendly	13/27
Safe town	12/27
Queens Park	11/27
Clean air	9/27
Quiet	8/27
Flat landscape	8/27
Bowling green	8/27
Plenty of organisations to join	8/27
Marathon	8/27
Motorbike racing on the beach	6/27
Clean environment	6/27
Recreational activities	5/27
Linkage Green	5/27
Good Promenade	5/27
Bathing Beauties	5/27
RNLI	5/27
Good bus services, London. Lincoln and Skegness	5/27
ELDC Area office	5/27
Shops	4/27
Pubs/restaurants	4/27
Wheelie bins/recycling	4/27
Star of the East/seating	3/27
Location by the sea	3/27
Red Arrows at illuminations	3/27
Family orientated community	3/27
Seafront accessibility	3/27
Tourist Information Centre	3/27
Leisure centre	2/27
Taxi services	2/27
Children's centre	2/27
Nature walks	2/27
Winter cleaner and quieter	2/27
All three Mayors made themselves available to people	2/27
Shop assistants helpful and personable	2/27

Cinema	2/27
See so much sky	2/27
Seating	2/27
Hospitals – Grimsby and Louth	2/27
Good accident response ambulance and Police	2/27
Police Community Support Officers on the beat	2/27
Street lighting	2/27
Dial a Ride	2/27
Schools	2/27
Price of housing	2/27
Low traffic levels	2/27
Sherwood Fields	2/27
Donkeys and traditional amusements	2/27
Post Office	1/27
Wide mix of people	1/27
Not a major influx of migrant workers	1/27
Well laid out for walking to local amenities	1/27
Good for walking and cycling	1/27
Got a village feel	1/27
People moved to Mablethorpe because they wanted to	1/27
Wildlife	1/27
Tourism	1/27
People with learning disabilities integrated into town	1/27
Mablethorpe Sports Forum	1/27
Best sunsets	1/27
Majority of road users courteous	1/27
Cafes clean	1/27
Well kept caravans and chalets	1/27
ELDC Keycard	1/27
Not too commercial	1/27
Pantomime at Trusthorpe	1/27
Quiet roads	1/27
Community centre	1/27
Green spaces	1/27
Delivery service from doctors	1/27
Coop delivers	1/27
Tourism and leisure Forum	1/27
Advertising events in the Library	1/27
Mablethorpe Newsletter	1/27
Not too many holidaymakers	1/27
Free bus passes	1/27
Community car scheme	1/27
St Mary's Park	1/27
Spanish City	1/27
Beauty salons/hairdressers	1/27
Children's play area	1/27
Man with kites of beach	1/27
Sea defence work	1/27
Donna Nook	1/27
Lifeguards	1/27
Wind Farm	1/27
Shoreline	1/27

Refuse tips	1/27
Good chemist at Marisco	1/27
St Mary's Church	1/27
Local fruit grower	1/27
Maintenance	1/27
Seal sanctuary	1/27
Boatshed	1/27
Tea dances	1/27
OAP hall Waterloo Road	1/27
Methodist Church	1/27
Circus	1/27
Influx of new people results in raised aspirations	1/27
Senior Forum	1/27
Respect for the community from old and young	1/27
Street Cleaner early in the morning	1/27
Beer's cheaper	1/27
Car parks	1/27
Sutton on Sea play area	1/27
Supermarkets	1/27
Councillors	1/27
Sand Train	1/27
Town bus service	1/27
Rare to hear people swearing	1/27
Literature and information from Council on whose who	1/27
Tolerance of motor scooters	1/27
Individual's streets live in	1/27

## Trusthorpe

Peaceful	7/8
Beach	7/8
Feel safe	4/8
Doctors Surgery	3/8
Affordable Housing	3/8
Friendly	3/8
Village hall and events	2/8
Community spirit	2/8
Church	2/8
Flat landscape	2/8
Wheelie bins/recycling	2/8
Rural feel of the village	2/8
Perfect for middle age/retirement	2/8
Local activities/facilities	1/8
Now have dog bins	1/8
Sea defence well maintained	1/8
Street lighting	1/8
East access to Mablethorpe and Sutton on Sea	1/8
Close to shops	1/8
Good bus service	1/8
Caravans clean, tidy and quiet	1/8
Mablethorpe Marathon	1/8
Access to schools	1/8

Pantomime at Trusthorpe	1/8
Best of both, countryside and beach atmospheres	1/8
Access to caravan site for entertainment	1/8
Good quality of life	1/8
Less drug crime than other areas	1/8
People care about heir properties	1/8
Countryside	1/8
Promenade good for walks	1/8
Very helpful staff in Mablethorpe library/Council offices	1/8
Good local produce e.g. butchers	1/8
Duck pond	1/8
No crowding	1/8
Holidaymakers	1/8
Not much traffic	1/8
Cycle friendly	1/8
Italian Coffee shop in Victoria Road	1/8
Clean air	1/8
Wind turbines	1/8
Open spaces	1/8

#### Comments made about Sutton on Sea

Social Club	1/8
Good range of shops	1/8
Gardens	1/8
Paddling Pool	1/8
MUGA	1/8
Allotments	1/8
Public footpaths	1/8
School	1/8
Community spirit	1/8
Village Hall	1/8
Bus service in winter too busy in summer	1/8
Lifeboat siren/maroon still used aware of volunteers	1/8
Doctors surgery	1/8
Local clubs and activities	1/8
Meridale centre	1/8
Village bakery	1/8

#### Sutton on Sea

Doctors surgery	8/9
Friendly	8/9
Quiet	7/9
Beach	7/9
Social activities and clubs	6/9
Shops, spar	5/9
Clean environment	5/9
No slot machines/arcades	5/9
Seaside village not resort	5/9

Low crime	4/9
Primary School	4/9
Flower gardens	4/9
Community spirit	3/9
Paddling pool	3/9
Bowling green	3/9
Peaceful/slow pace of life	3/9
Bus service daytime	3/9
Library/mobile library	3/9
Post office	2/9
Parks well maintained	2/9
Churches	2/9
Meridale Newsletter	2/9
Flat landscape	2/9
Enterprise hall	2/9
Railings kept painted	1/9
Low noise	1/9
Sand retention	1/9
Clean toilets	1/9
Everything is here that is needed	1/9
Holidays for young families	1/9
Christmas Fayre all town takes part	1/9
Library staff all helpful	1/9
Street lighting	1/9
Police always helpful update on progress	1/9
No traffic lights	1/9
Acre Gap	1/9
Stanley Avenue	1/9
Refuse men always helpful and friendly	1/9
Pubs and social clubs	1/9
Village shop in Sandilands	1/9
Free Concessionary bus passes	1/9
Children's play area in Sutton	1/9
Lifeguards	1/9
Queens Park	1/9
Low population density	1/9
Wheelie bins/recycling	1/9
Golf course	1/9
Paddling pools	1/9
No supermarket	1/9
Local information board	1/9
MUGA pitches	1/9
CCTV	1/9
Wind Farm	1/9
Sutton Carnival	1/9
Chalet promotion good	1/9
Sports facilities	1/9
Tennis courts	1/9
Good catering	1/9
Good accommodation	1/9
No funfairs	1/9
Nursery St Clements	1/9

Taxis	1/9
Citizen's Advice Bureau	1/9
Meridale centre	1/9
First responders	1/9
Facilities in walking distance	1/9
Pharmacies	1/9
National Express service to London	1/9
Funeral facilities	1/9
Safe cycling	1/9
Pedestrian crossings	1/9
Bungalows	1/9
Hairdressers	1/9
Waste services helpful	1/9

#### 4 What needs to be improved

The following issues were identified in the seven engagement sessions; they have been divided into issues relevant to the three separate areas as each area had different issues to raise. The issues have been ranked in order of the number of times it was raised by each discussion table e.g. number of times issue raised/the total number of discussion tables.

##### Mablethorpe

Lack of a range of shops, includes no DIY, opticians or greengrocer- healthy food shops	20/27
Lack of transport	18/27
Shop fronts need improving	16/27
Illegal parking/lack of traffic warden	16/27
Need a Swimming Pool	16/27
Dog fouling, lack of enforcement, dog bins	15/27
Need a large supermarket	14/27
Facilities for teenagers	14/27
Litter, glass and chewing gums on paths	14/27
Lack of visible Policing	13/27
Lack of dentist	13/27
Roads and footpaths in poor repair	13/27
Lack of investment/jobs/low wages	13/27
Lack of entertainment, events, theatre ,art gallery/museum	10/27
Car parks too expensive for locals/need a parking scheme	9/27
Poor drainage system needs improving	8/27
Need for improved advertising of events	7/27
Lack of consultation	6/27
Access to hospital	5/27
Better information on local activities	5/27
Better sports centre	5/27
Infrastructure inadequate	5/27
Dunes Theatre needs revamping	5/27
CCTV not sure if it is affective	5/27
Access/bus services to doctors	5/27
Need for more parking on Stanley Avenue	5/27

More bottle banks/kerbside glass collection	5/27
Need for a skate park	5/27
Anti social behaviour	4/27
Star of East not bright enough	4/27
Buildings in disrepair	4/27
Need for In Bloom competition-	4/27
Chalets need improving/need more	4/27
Need for more beach sports to be developed	4/27
Better wheelchair access/disabled facilities	4/27
Need more flower gardens in Mablethorpe	4/27
Difficult to obtain an appointment at the doctors	3/27
Pedestrianise High Street & Victoria Road	3/27
No evening transport	3/27
Sand on the prom	3/27
Need for evening classes/Further education/so young people do not need to travel	3/27
Grass on paths after being cut	3/27
Not enough disabled parking spaces	3/27
Car parking in front of kerbs/more kerbs needed	2/27
Problem with Canada geese on Queens Park	2/27
Police station opening hours	2/27
Underage drinking	2/27
Cannot get through right department at ELDC	2/27
Beach cleanliness	2/27
Drugs use/dealing	2/27
Need for better restaurants	2/27
Problems with gambling due to arcades	2/27
Need for more trees in the town	2/27
Spanish City needs revamping	2/27
No train service/station the turning point in the decline of the area	2/27
Taxi facilities for the disabled	1/27
Post office to small	1/27
Another Vet surgery in the town	1/27
Nowhere to charge batteries on mobility scooters	1/27
Too much parking on the street	1/27
More bumps on pavements for the blind	1/27
Another petrol filling station	1/27
Lack of shops to deal with food for food intolerance/allergies	1/27
Welcome pack for new residents on local services	1/27
Cost of fuel	1/27
More walking and cycle paths	1/27
Town needs a centre like Louth Cornmarket	1/27
Name and shame	1/27
Mablethorpe Leader does not report enough Mablethorpe news	1/27
Need walkway from main prom to Animal garden	1/27
Improve indoor market	1/27
Ambulance siren down Stanley Avenue in early morning	1/27
Caravans parked outside Lidl	1/27
No train station	1/27
Condition of Graycroft coaches	1/27
Change entrance to Lidl	1/27

Lack of support from traders to local events	1/27
No Christmas market	1/27
Job Centre closing	1/27
Bring Louth Leisure to Mablethorpe if they do not want it	1/27
Little rental property for young people	1/27
Toilets at coach station closed in winter	1/27
More drop kerbs needed	1/27
Linkage/Stanley Avenue needs a neighbourhood watch group	1/27
Stop motorbikes parking on main pullover	1/27
Smoke control area chimneys smelly	1/27
Fly tipping	1/27
PCSO's involved in developing community engagement with Young people	1/27
Money concentrated in Louth and Skegness	1/27
Christmas time allow extra rubbish collection	1/27
More lifeguards	1/27
Funfair looks drab/poor	1/27
Boats poor in Queens Park	1/27
Lifeguards need better equipment	1/27
Access to Industrial estate is poor	1/27
Christmas party for OAPs	1/27
Quebec Road by Dunes not maintained owner unknown	1/27
Roads need gritting especially Quebec Road and little roads	1/27
Disused bungalows on Gold Road could be used as emergency housing for flood victims	1/27
Inflatables need bylaw	1/27
Improved open market	1/27
Pool in Queens Park needs improving	1/27
Fun pool at Spanish City needs reinstating	1/27
Boat trips to Donna Nook	1/27
No respite care	1/27
No respect between the generations/tolerance	1/27
Social housing is not working	1/27
Overgrown hedges form people's gardens	1/27

## Trusthorpe

Dog fouling, more dog bins needed	6/8
Roads and pavements in poor maintenance	5/8
Better signage needed/not replaced when broken	4/8
Area needs regenerating/more investment	4/8
Lack of visible policing/not follow up burglaries	4/8
Need for community garden/focal point/Trusthorpe Needs improving	4/8
Need for a swimming pool	4/8
Supermarket needed	4/8
Grass cutting left on pavements	3/8
Councillors not involved locally	3/8
Better street lighting needed	3/8
Pedestrian crossing needed on Sutton Road	3/8
Better transport	3/8
Untidy grass verges	3/8

Litter	3/8
Speeding on the A52	2/8
Damaged seats on seafront	2/8
Mobility scooters on pavements/dangerous	2/8
High Street Mablethorpe needs improving/untidy	2/8
Police station needs to be open more hours	2/8
Poor communication with Council	2/8
Rubbish tip needed locally	2/8
No transport to doctors	2/8
Eton Road & Greenfield Caravan Park benches taken out and never replaced	1/8
Overgrown pavement opposite Dawson's on Sutton Road by new buildings can't walk down it	1/8
Fridge left Millfield Flats, Sutton Road, Trusthorpe	1/8
Path from Meadows and allotments by cemetery no dog bin and dog fouling	1/8
Mablethorpe has a skate park stored somewhere needs help to find a site	1/8
Dykes on St Peter's Lane promised it would be piped and covered no progress in 5 years	1/8
Derelict lane on Sutton Road used to be a radio station who owns it what is going on with it?	1/8
Opposite Jewsons verge on newly built area is a mess, supposed to be tarmaced and flooding	1/8
No adequate fencing around dyke in front of Seacroft caravans	1/8
Wheelie bins not returned to where they are left	1/8
Steps leading to the beach need to be replaced	1/8
Derelict buildings on Trusthorpe Road need removing	1/8
Play area near beach in a safe location	1/8
Do not have free papers delivered	1/8
Burnt out cars around Wellington Road	1/8
Need more post boxes	1/8
Need bigger post office in Mablethorpe	1/8
Old Hotel near Town Hall needs to be cleared and reused	1/8
Fly tipping near Willingham	1/8
Youths being violent on the seafront	1/8
Review of collection of sandbags during the floods	1/8
Funds provided have been soaked up by Mablethorpe and Sutton on Sea	1/8
Building on flood plains	1/8
Young people have moved out now older population	1/8
Too many caravans	1/8
Set up wildlife trips for visitors	1/8
Need a marina	1/8
Drugs problem	1/8
Sutton on Sea	
Dog fouling/ lack of bins	6/9
No dentist	5/9
Drainage needs improving/flood risk	4/9
Beach hut vandalism	4/9

Sand on the prom	4/9
Lack of bus services/bus stops	4/9
CCTV is it used to cut crime	4/9
Lack of consultation	3/9
Lack of Police presence	3/9
Poor pavements	2/9
Appointment system at doctors	2/9
Anti social behaviour/underage drinking	2/9
Lack of toilets	2/9
Post office at Sandilands may close	1/9
Wheelchair access to Post Office at Sutton on Sea	1/9
Recreation area in wrong place gathering place for jobs	1/9
Proposed new chalets awful	1/9
Stop downgrading Sutton medical centre	1/9
Flu jab services being transferred to Mablethorpe	1/9
Out of hours services at medical centre	1/9
Ambulance response unreliable	1/9
No Council tax charge on holiday homes/caravans	1/9
Shopping village needed	1/9
Empty land near Lloyds Chemist the grass is too long	1/9
Heavy goods vehicles passing through Brick Lane	1/9
More security and control needed for tennis weeks	1/9
Locals cannot use tennis courts	1/9
Service team not gardeners	1/9
30 mph speed limit on Church Lane but no signs to enforce	1/9
Rails on promenade broken	1/9
Residents should be able to choose the date to pay their Council Tax	1/9
Lack of social care for elderly	1/9
Need an electrical collection	1/9
Free cash machines	1/9
Maintenance of sub post offices	1/9
Music at Bacchus Hotel needs turning down	1/9
Empty Houses need to be brought back into occupation	1/9
Ladies of ill repute seen in Sutton something needs to be done about this	1/9

## 5 What is your Neighbourhood?

The final question discussed at the engagement sessions was "What do you class as your neighbourhood?". This question identified a wide range of opinions with no one table or session agreeing on a common view. These views are detailed below divided into each of the geographical areas.

### Mablethorpe

- Mablethorpe
- Street where you live
- Mablethorpe, Sutton on Sea and Trusthorpe
- Mablethorpe and Sutton on Sea
- Where I walk and shop

- Mablethorpe the town
- The roads I walk down
- Mablethorpe and Trusthorpe
- Streets where you live
- Where you live e.g. Church Road/Church Lane
- Seaholme Road/Victoria Road
- Mablethorpe plus the neighbouring villages
- Stanley Avenue
- Trenchard Road
- Livingstone Court on Stanley Avenue
- The town as a whole, Mablethorpe, Trusthorpe, Sutton on Sea and Sandilands
- Set within a close proximity
- ½ mile square of home address
- Immediate vicinity of where you live
- Mablethorpe as a whole – still sense of community, slow pace of life and retained village feel. Feels safe during the day
- 2/3 roads – Byron Road to Golf Road. St Andrews to Industrial Estate
- Different feeling of community on a new estate.
- .Excluding Sutton on Sea they look down on Mablethorpe
- Trusthorpe included
- Community spirit is important not boundaries
- Aqua Drive to Coop area
- Sutton on Sea, Trusthorpe, the people you know

#### Trusthorpe

- Mablethorpe, Trusthorpe and Sutton on Sea
- Trusthorpe Village
- Trusthorpe and Sutton on Sea
- Whole of Trusthorpe
- Meadows area and few streets
- Including farms and outlining area because of big farming village
- Could include Sutton on Sea
- Trusthorpe near Mablethorpe but not Mablethorpe
- No traditional village centre so gets passed through and amalgamated

#### Sutton on Sea

- Mablethorpe and Sutton Urban District
- Separate Mablethorpe, Trusthorpe and Sutton
- Mile radius
- Four difference areas, Mablethorpe, Sutton, Trusthorpe and Sandilands
- Sandilands
- Trusthorpe, Sutton on Sea and Sandilands
- Sutton on Sea completely separate to Mablethorpe
- Sandilands a village
- Mablethorpe as a whole 2/3 mile radius
- Just Sutton on sea houses/roads that you pass on a daily basis, the friends/neighbours that you say hello to

- Sutton on Sea
- Immediate area
- Community of Sutton on Sea
- Sutton and Sandilands

## 6 Evaluation results of the engagement

A green questionnaire was given out at the end of the engagement session to assess resident's views of the process. 198 questionnaires were analysed and the results are shown below:

Q1 How satisfied are you with the events content?

62.8%	Very satisfied	35.2%	Fairly satisfied
1.5%	Fairly dissatisfied	0.5%	Very dissatisfied

Q2 How satisfied are you with the organisation of the event?

69.1%	Very satisfied	29.9%	Fairly satisfied
1.0%	Fairly dissatisfied	0.0%	Very dissatisfied

Q3 How useful did you find the workshop discussions?

65.3%	Very useful	32.7%	Fairly useful
2.0%	Not very useful	0.0%	Not at all useful

Q4 Overall how informative did you find the event?

53.6%	Very informative	41.8%	Fairly Informative
4.1%	Not very informative	0.5%	Not informative at all

Q5 Do you feel you have a clear understanding of what neighbourhood Management can achieve?

87.2%	Yes	12.8%	No
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Q6 Neighbourhood Management needs local people to sit on the management board to steer the direction of the project, is this something you would be interested in doing?

50.8%	Yes	49.2%	No
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## 7 What happens next?

All the residents who attended the engagement sessions and those who filled in a questionnaire will receive a copy of this report through the post, the report will also be made available on East Lindsey District Council's website.

98 people from the engagement sessions expressed an interest in becoming a member of the management board. Meetings will be arranged with these people in early December to discuss the role of a board member and how they can then get involved. It is envisaged that the Partnership Board will meet for the first time in January 2008.

A meeting has been held with key local organisations to feed back these results and to inform them of the concerns residents have with services they provide and to gain support from them to engage with neighbourhood management and work to find solutions to the key issues. Six theme groups have been agreed to enable the issues identified to be tackled these are:

- Policing, fire service and street scene (enforcement)
- Transport and accessibility
- Young People's services and activities
- Education, training and health services and prevention
- Regeneration, housing and planning
- Communication and improved information

The membership of these groups will consist of residents and representatives of key organisations. The chairs of these groups will also sit on the Partnership Board and will be responsible for delivering actions, which will contribute to an overall action plan for the area.

### Useful Information/background information

Empowering Communities, shaping places: Review 2006/07  
Research Report 37 Communities & Local Government

A rough guide to Neighbourhood Management: Making the business case for neighbourhood management SQW Ltd 2006

Neighbourhood Policing, your police, your community, our commitment  
Home Office 2006

Department for Communities and Local Government  
Fact sheet 6 Neighbourhood Management  
Fact sheet 15 Community Cohesion and Neighbourhood Renewal  
<http://www.neighbourhood.gov.uk/page.asp?id=8>

Thank you to the following people for their assistance in the organisation and facilitation of the engagement sessions:

Nigel Howells, Paul Robinson, Semantha Neal, Roy Ormsby, Debbie Prince  
Inspector Jon Morris, Sargeant Paul Patterson, PC Pete MacLeod,  
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Ann Green

Thank you to Andrea Oliver and the Performance and Consultation team at East  
Lindsey District Council for analysing the questionnaire results.

If you would like further information on how you can get involved in  
neighbourhood management or would like a copy of this report please  
contact:

Allyson Ingamells - Neighbourhood Manager  
Community Access Point  
Stanley Avenue  
Mablethorpe  
Lincs LN11 1DP

Tel 01507 329565      Mobile 07766 475641

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Community Access Point  
Stanley Avenue Mablethorpe  
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Email: [nmanagement@e-lindsey.gov.uk](mailto:nmanagement@e-lindsey.gov.uk)

If you would like this information in another language, large print or Braille please  
contact East Lindsey District Council on the numbers above.

Osoby pragnące uzyskać informacje w innym języku, proszone są o  
zawiadomienie rady lokalnej East Lindsey (East Lindsey District Council)

如果您想要這份資料的其它語言版本，請告訴 East Lindsey 區政府。

Se desejar obter esta informação num idioma alternativo, por favor contacte o Município  
do Distrito de East Lindsey

Если Вы хотите получить эту информацию на каком-либо другом языке, пожалуйста,  
сообщите об этом в Районный Совет Восточного Линдси



## 8 Appendices

### Appendix 1

#### Mablethorpe, Trusthorpe and Sutton-on Sea Neighbourhood Management Consultation

##### Agenda

- |   |   |        |
|---|---|--------|
| 1 | Welcome from Nigel Howells<br>Chief Executive East Lindsey District Council   | 10mins |
| 2 | Completion of questionnaires in groups  | 10mins |
| 3 | Workshop Session<br>Discuss in groups the following question: <ul style="list-style-type: none"><li>• What are the good things about Mablethorpe?</li></ul> | 25mins |
| 4 | Feedback from groups on one issue   | 15mins |
| 5 | Discuss in groups the following question: <ul style="list-style-type: none"><li>• What are the things that need to improve in Mablethorpe?</li></ul>        | 25mins |
| 6 | Feedback from groups on one issue   | 15mins |
| 7 | Discuss in groups the following question: <ul style="list-style-type: none"><li>• What do you class as your neighbourhood?</li></ul>                        | 15mins |

8	Feedback from groups	10mins
10	What will happen next? <ul style="list-style-type: none"><li>• Partnership Board</li><li>• Neighbourhood/Area Panels</li></ul>	10mins
11	Completion of Evaluation Form	
12	Close and depart	

## Appendix 2

### Primary Care Trust Dentistry Questionnaire results

There were 171 questionnaires completed, 2 under 18 yrs, 1 person 18-25, 36 26-55 year olds and the remainder 142 (59%) over 55 yrs.

	Percentage				Very Important /Important
	V. Important	Important	Unimportant	Don't Care	
<u>Under 55's</u>					
Teeth for Life	85	13	0	3	98
Access to dentist when in pain	97	3	0	0	100
Have no trouble with teeth	85	13	0	3	98
Local Access	92	5	3	0	97
Never need false teeth	77	21	0	3	98
Treated by the same dentist	72	18	3	8	90
Pain free dentistry	88	13	0	0	101
Treatment under sedation	67	18	5	10	85
Receive self care advice	69	28	0	3	97
Information on how to contact services	82	18	0	0	100
Access to dentist for routine care	95	5	0	0	100

	Percentage			
	V. Important	Important	Unimportant	Don't Care
<u>Over 55's</u>				
Teeth for Life	76	17	3	4
Access to dentist when in pain	92	6	0	2
Have no trouble with teeth	73	22	2	3
Local Access	88	9	0	3
Never need false teeth	58	25	8	8
Treated by the same dentist	67	28	0	6
Pain free dentistry	77	18	0	5
Treatment under sedation	50	32	11	8
Receive self care advice	55	40	2	3

Information on how to contact services	70	27	0	3
Access to dentist for routine care	83	13	0	4

	Percentage			
	V. Important	Important	Unimportant	Don't Care
<u>Carer's of Children</u>				
Teeth for Life	83	17	0	0
Access to dentist when in pain	100	0	0	0
Have no trouble with teeth	83	17	0	0
Local Access	100	0	0	0
Never need false teeth	67	33	0	0
Treated by the same dentist	67	33	0	0
Pain free dentistry	67	33	0	0
Treatment under sedation	67	17	0	17
Receive self care advice	67	33	0	0
Information on how to contact services	83	17	0	0
Access to dentist for routine care	100	0	0	0

	Percentage			
	V. Important	Important	Unimportant	Don't Care
<u>Carers of Adults</u>				
Teeth for Life	79	16	5	0
Access to dentist when in pain	100	0	0	0
Have no trouble with teeth	89	11	0	0
Local Access	95	5	0	0
Never need false teeth	68	21	11	0
Treated by the same dentist	74	26	0	0
Pain free dentistry	79	21	0	0
Treatment under sedation	53	32	11	5
Receive self care advice	58	42	0	0
Information on how to contact services	79	21	0	0
Access to dentist for routine care	100	0	0	0

Percentage

<u>Total Sample</u>	V. Important	Important	Unimportant	Don't Care
Teeth for Life	78	16	2	4
Access to dentist when in pain	94	5	0	1
Have no trouble with teeth	75	20	2	3
Local Access	89	8	1	2
Never need false teeth	63	24	6	7
Treated by the same dentist	68	25	1	6
Pain free dentistry	80	17	0	4
Treatment under sedation	54	29	9	8
Receive self care advice	58	37	1	3
Information on how to contact services	73	25	0	2
Access to dentist for routine care	86	11	0	3

Lincolnshire Alcohol and Drugs Action Team  
East Lindsey Public consultation questionnaire results 2005 - 2007

Questions	Questionnaire completed	December 2005 totals	December 2006 totals	June 2007 totals	Sept-October 2007 totals
Male		37%	39%		55%
Female		63%	61%		45%
<b>Age groups</b>					
under 19		40%	24%		0%
20-24		12%	8%		0%
25-34		8%	18%		9%
35-44		15%	13%		7%
45-59		13%	24%		16%
over 60		12%	13%		68%
<b>Question 1: In your view, which of the following are the major causes of crime in Britain today?</b>					
1. Too lenient sentencing		37%	56%		73%
2. Poverty		12%	21%		32%
3. Lack of discipline from school		46%	38%		68%
4. Lack of discipline from parents		41%	56%		86%
5. Drugs		91%	82%		95%
6. Alcohol		56%	65%		50%
7. Unemployment		21%	32%		39%
8. Breakdown of family		22%	29%		52%
9. Too few police		29%	37%		75%
10. None of these		0%	0%		0%
<b>Question 2a: In your local area how much of a problem are people using or dealing drugs?</b>					
1. Very big problem		31%	22%		30%
2. Fairly big problem		42%	43%		34%
3. Not a very big problem		20%	23%		18%
4. Not a problem at all		8%	12%		18%

Questions	Questionnaire completed December 2005 totals	December 2006 totals	June 2007 totals	Sept- October 2007 totals
Question 2b: In your local area how much of a problem are people using alcohol?				
1. Very big problem	Not asked	Not asked		7%
2. Fairly big problem	Not asked	Not asked		39%
3. Not a very big problem	Not asked	Not asked		39%
4. Not a problem at all	Not asked	Not asked		16%
Question 2c: In your local area how much of a problem is people committing crime?				
1. Very big problem	Not asked	Not asked		5%
2. Fairly big problem	Not asked	Not asked		43%
3. Not a very big problem	Not asked	Not asked		30%
4. Not a problem at all	Not asked	Not asked		23%
Question 2d: In your local area how much of a problem is people committing anti-social behaviour?				
1. Very big problem	Not asked	Not asked		9%
2. Fairly big problem	Not asked	Not asked		41%
3. Not a very big problem	Not asked	Not asked		27%
4. Not a problem at all	Not asked	Not asked		20%
Question 3: In your local area over the last 12 months, have you PERSONALLY seen evidence of people using or dealing drugs in your local area?				
1. Yes – using drugs	24%	11%		2%
2. Yes – dealing drugs	3%	7%		5%
3. Yes – both using and dealing drugs	30%	15%		9%
4. Yes – but not sure whether using or dealing drugs	11%	15%		23%
5. No	32%	51%		61%

Questionnaire completed	December 2005 totals	December 2006 totals	June 2007 totals	Sept-October 2007 totals
Questions				
Question 4: Thinking about the last time you went to a high street or town centre in the evening, how safe did you feel on the streets, when you left at the end of the evening?				
1. Very safe	7%	12%		18%
2. Fairly safe	47%	59%		50%
3. A bit unsafe	30%	22%		18%
4. very unsafe	11%	7%		14%
Question 4A: If you felt a bit or very unsafe in this situation were there any particular reasons why you felt that way?				
1. Area was too crowded	23%	18%		7%
2. There was trouble	11%	14%		0%
3. There were a lot of drunk people	43%	25%		36%
4. There were aggressive/threatening people	25%	14%		0%
5. There were people using/dealing drugs	9%	0%		0%
6. I had to wait a long time for transport	11%	0%		7%
7. I have been threatened on the streets before	14%	14%		7%
8. I have been attacked on the streets before	2%	4%		7%
9. There were groups hanging around or gangs	64%	46%		50%
10. There were not enough police officers	27%	14%		29%
11. Worry about being attacked	36%	57%		29%
12. It was too dark	27%	29%		21%
13. Other (specify)	0%	4%		0%
14. No particular reason	5%	7%		7%
Question 5: The last time you were in a pub or bar in the evening, how safe did you feel?				
1. Very safe	25%	22%		25%
2. Fairly safe	51%	55%		25%
3. A bit unsafe	10%	8%		7%
4. very unsafe	3%	4%		5%
5. does not go out to pubs and clubs	6%	11%		39%

Questionnaire completed	December 2005 totals	December 2006 totals	June 2007 totals	Sept-October 2007 totals
Questions				
Question 5A: If you felt a bit or very unsafe in this situation were there any particular reasons why you felt that way?				
1. It was too crowded	29%	42%		40%
2. There were aggressive / threatening people or arguments (not physical)	36%	42%		20%
3. There were a lot of drunk people	57%	67%		60%
4. There was physical fighting, including pushing and shoving	36%	42%		0%
5. There were people using/dealing drugs	21%	25%		0%
6. I have been threatened on the streets before	21%	0%		0%
7. I was threatened/attacked	14%	17%		0%
8. I have been threatened/attacked inside a pub or bar before	7%	17%		0%
9. Other	7%	8%		0%
Question 6: And in the last 12 months, have you seen any of the following in your local area that you thought were caused by people who had been drinking or taking drugs?				
1. Vomit on pavements, doorways or gardens	58%	45%		34%
2. Urine on pavements, doorways or gardens	49%	36%		32%
3. Cans and bottles being left in the street or thrown into gardens	66%	67%		75%
4. Fast food wrappers or other rubbish left in the street or thrown into gardens	65%	65%		68%
5. Broken bottles or glass	65%	57%		43%
6. Discarded needles	25%	11%		14%
7. Drug related paraphernalia	14%	8%		2%
8. Not seen any of these	1%	7%		16%

Questionnaire completed	December 2005 totals	December 2006 totals	June 2007 totals	Sept-October 2007 totals
Questions				
Question 7: do you support the use of ASBOs in your area?				
1. Yes	Not asked	Not asked		55%
2. No	Not asked	Not asked		14%
3. Not sure	Not asked	Not asked		32%
Question 8: my local area is a better place to live and work because of what's being done to tackle anti-social behaviour?				
1. Strongly agree	Not asked	Not asked		16%
2. Agree	Not asked	Not asked		20%
3. Neither agree or disagree	Not asked	Not asked		18%
4. Disagree	Not asked	Not asked		2%
5. Strongly disagree	Not asked	Not asked		5%
6. Don't Know	Not asked	Not asked		36%
Question 9: how did you first hear about the respect campaign?				
1. News article	Not asked	Not asked		14%
2. Local Council Newsletter	Not asked	Not asked		9%
3. Respect website	Not asked	Not asked		0%
4. TV / Radio	Not asked	Not asked		23%
5. Today at this event	Not asked	Not asked		52%
6. Other	Not asked	Not asked		0%
7. Never heard of it before today	Not asked	Not asked		52%