

# Supporting our Community

## Family Support

This is part one in a series of four adverts to let you know what support is available to you during the credit crunch.

The District Council has already taken a number of steps to ease the financial pressures that are being faced by many families. So far this has included the introduction of free swimming for our residents aged 60 and over from April; a freeze in car parking and leisure centre charges; and the launch of a new service, based at Skegness Court, to help families facing home repossessions. We have also established a dedicated section on our website that provides details about other support services that are available.

Whilst the District Council is doing everything it can to support everyone we are also working closely with other agencies to ensure that if you're facing redundancy or financial hardship you have access to the services, benefits and training that you're entitled to.

### Do you need support with housing or bills?

We can help you work out your budget; make sure you're claiming everything that you're entitled to; speak with your landlord or mortgage provider; and help you find cheaper electricity and water tariffs. If financial problems are affecting your housing situation, including paying your rent or mortgage contact us today to see if we can help.

### Are you facing home repossession?

Based at Skegness Magistrates Court, a Support Worker will be on hand to help your family for between three and six months. This may involve monitoring payments, reviewing finances and ensuring income is maximised so you can adhere to a court order. The Support Worker will be able to provide information on benefit entitlements that you may be missing out on.

### Are you entitled to a Council Tax reduction or help with your rent?

Many people on low incomes are entitled to help with paying their Council Tax or rent but do not claim it. It is available to people who own their own homes or pay rent to a landlord.



## Support from other Organisations

### Job Centre Plus

Help and advice when looking for a job.

0845 60 60 234

[www.jobcentreplus.gov.uk](http://www.jobcentreplus.gov.uk)

### East Lindsey

#### Citizen's Advice Bureau

The Bureau provides advice on issues affecting the community. The advice given by Bureau is free, independent, impartial and confidential.

0844 499 4199

[www.eastlindseycab.org.uk](http://www.eastlindseycab.org.uk)

#### Benefits Enquiry Helpline

Providing a whole range of benefits advice to families.

0800 88 22 00

[www.benefitshelpline.com](http://www.benefitshelpline.com)

### Child and Working Tax Credit

0845 300 3900

[www.hmrc.gov.uk](http://www.hmrc.gov.uk)

### Connexions

A service that is about helping and supporting young people aged 13 - 19 and up to 25 for young people with a learning difficulty or disability.

0800 163 026

[www.connexions-direct.com](http://www.connexions-direct.com)

### The Pension Service

Pensions Credit

0800 99 1234

[www.thepensionservice.gov.uk](http://www.thepensionservice.gov.uk)

### Winter Fuel Payment

This can help towards fuel costs

0845 915 15 15

[www.thepensionservice.gov.uk/winterfuel/](http://www.thepensionservice.gov.uk/winterfuel/)