

Self-Serve

What is Self-Serve?

Self-Serve is an **on-line** service. It allows you to **view details** of your **claim** including:

- Award details
- How current claim has been calculated
- Previous payments and next payment due
- Correspondence
- Overpayment and Invoice details

You will need to **register** for **self-serve** if you have not used the service before and we will send you a unique **password**.

Claimant self-serve **password request**:

<http://www.e-lindsey.gov.uk/advice/benefits/claimant-password-request.cfm>

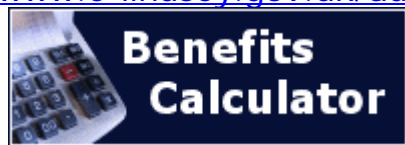
Once you have received your password you can start to use the service:

Use self-serve:

www.e-lindsey.gov.uk/advice/benefits/benefits-self-serve.cfm

You can also **check for yourself** if you may be **entitled** to Housing Benefit or Council Tax Benefit, by using the on-line benefit calculator:

www.e-lindsey.gov.uk/advice/benefits/benefits-calculator.cfm



You **do not** need a password to use the **benefit calculator**.

