

East Lindsey District Council
Hackney Carriage and Private Hire Vehicle Licensing

CCTV and Driver Safety Policy

The hackney carriage and private hire trade provides a valuable service, particularly late at night when other forms of public transport are not available. Security for both drivers and passengers is of paramount importance to this Authority. Licensed drivers deal with strangers, often in isolated places and carry cash and may be at risk of violence and other offences such as non-payment of fares, verbal and racist abuse.

There are a number of ways to reduce the risks such as driver screens, CCTV surveillance systems and radio link schemes.

With this in mind, and where appropriate, the hackney carriage and private hire trades are encouraged to consider the installation of relevant CCTV systems in their vehicles on a voluntary basis.

CCTV security systems for the purpose of assisting driver safety are permitted in vehicles. If such devices are fitted, adequate signage must be displayed in the passenger compartment advising passengers that they are being monitored/recorded. Any such equipment shall be fitted overtly and in such a way as not to present any danger or hazard to any passenger. It will be the driver/proprietor's responsibility to comply with all aspects of the law regarding such surveillance equipment.

For information and guidance on data protection licence holders should visit the Information Commissioners Office (ICO) website:
www.ico.gov.uk

In any licensed vehicle where a CCTV security system is fitted, the proprietor must ensure that the system is properly maintained and serviced to ensure clear images are recorded. A minimum of two warning signs should be displayed prominently inside vehicles so as to be easily seen by passengers.

The Government has produced a short guidance document for drivers which describe various precautionary measures that drivers can take to prevent violence as well as offering practical advice on what can be done in the event of a threat or violent incident. This document can be found on this Authority's website: www.e-lindsey.gov.uk

The hackney carriage and private hire trade are also encouraged to build good links with Lincolnshire Police, including participation in any Crime and Disorder Reduction Partnerships.

Adopted March 2019