

ADVICE & SUPPORT FOLLOWING FLOODING

Over the coming months, we will ensure you have access to the advice and support you need to recover from the flooding.

Call 01507 601111

Website: www.e-lindsey.gov.uk/Flood2019

Email: flood.recovery@e-lindsey.gov.uk

Here's some initial key information for you

Flood damaged items

If you have bulky items that you need removing, please ring 01507 601111, with details of those items you need us to collect. These will be collected free of charge.

Council Tax and Housing Benefits

For advice on Council Tax if your home is uninhabitable, or for Housing Benefits, please call 01507 601111.

Housing and Homelessness Advice

If you are unable to return to your home and need advice about your housing options – ring 01507 601111 or email Housing.Hub@e-lindsey.gov.uk

Help for the over 50's

Community Lincs are offering to set up a friendship group for residents over 50. If you are interested in being part of a friendship group in Wainfleet (and area), please call Community Lincs on 01529 302466.

Wellbeing support

Wellbeing Lincs offers advice and support to adults aged 18 or over. If you would like to find out more about the service, please ring 01507 613126, or visit our website at www.wellbeinglincs.org for more information.

If you are feeling stressed or worried and need help, you can call 111 who will assess your needs and refer you to relevant services.

If you have come into contact with flood water and developed symptoms of diarrhoea and vomiting, please visit your GP.

What to do after a flood

Advice on how to clean up your home safely after a flood can be found here www.gov.uk/after-flood

Insurance

The Association of British Insurers provide advice about flooding resilience and on working through the insurance system. Visit www.abi.org.uk

Electricity

If you have been flooded, before plugging in any electrical items you are advised by Western Power to ensure your electrics have been checked by a qualified electrician.

Accessing financial help

Lincolnshire Community Foundation has established the official Wainfleet (and area) Flood Appeal. Details on how to apply to the fund are available here www.lincolnshirecf.co.uk/grants or by calling 01529 305825.

We are here to help and support.