

## HEAVY RAIN FORECAST?

HERE ARE A FEW NUMBERS YOU MIGHT NEED...

CALL **101** IF YOU SPOT A FALLEN TREE BLOCKING A ROAD OR FOOTPATH OR DANGEROUS STANDING WATER ON A ROAD.

CALL **105** IF YOU HAVE A POWER CUT OR HAVE SEEN DAMAGED POWER LINES.

CALL **01522 782082** TO REPORT FLOODING IN YOUR AREA.

**ALWAYS CALL 999 IN AN EMERGENCY.**



### Who can you contact?

Environment Agency 24-hour incident hotline 0800 807060  
Floodline 24-hours 0345 9881188 [www.gov.uk/flood](http://www.gov.uk/flood)  
National Flood Forum 01299 403055 [www.nationalfloodforum.org.uk](http://www.nationalfloodforum.org.uk)  
Association of British Insurers 0207 600 3333 [www.abi.org.uk](http://www.abi.org.uk)  
Public Health England 020 7654 8000 [www.gov.uk/phe](http://www.gov.uk/phe)  
Citizens Advice 0344 411 1444 [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)  
Lincolnshire County Council 01522 552222 [www.lincolnshire.gov.uk/](http://www.lincolnshire.gov.uk/)  
East Lindsey District Council 01507 601111 [www.e-lindsey.gov.uk](http://www.e-lindsey.gov.uk)  
Anglian Water 03457 145 145 [www.anglianwater.co.uk](http://www.anglianwater.co.uk)  
British Red Cross 0344 871 1111 [www.redcross.org.uk](http://www.redcross.org.uk)  
Samaritans 020 8394 8300 [www.samaritans.org](http://www.samaritans.org)

### Where can I go for updates?



Listen to local TV and radio stations

@EnvAgencyMids @lincspolice @eastlindseydc



<https://flood-warning-information.service.gov.uk>



[www.lincs.police.uk](http://www.lincs.police.uk)

# Your home in Wainfleet may have flooded.

## What can you do now?

Read this leaflet for advice on what you can do after a flood



### Why did it flood ?

The Steeping catchment has seen nearly twice the monthly rainfall in three days.

As a result, the river system was overwhelmed which led to overtopping and a breach in the relief channel north of Wainfleet.

## What can you do now?

Let's take photos of the damage

I'll see if mum can have the pets for a while

We'll need to clean and disinfect our house

I'll need help with the wet carpets



## Wainfleet: Information if you have been flooded

- The clean water supply is unaffected. There are no issues with your tap water.
- Avoid walking or driving in, or anywhere near, flood water.
- Do not use outdoor petrol or diesel generators indoors when cleaning up after a flood, even in the event of a power cut. The exhaust gases contain carbon monoxide, which can kill.
- If you have an oil tank, check this once you have returned home. If you are concerned about pollution, ring our Incident Hotline number at 0800 80 70 60.
- After being flooded, do not turn on gas or electrics until they have been checked by a qualified technician.
- Do not eat food that has touched flood water or been in the fridge following power failure as it is unlikely to be fresh. Ensure all work surfaces are cleaned before and after preparing food.
- Remember flood water can contain sewage, chemicals and animal waste. Wash your hands regularly and when cleaning your home. Always wear waterproof clothing, including gloves, wellies and a face mask.
- Use an ordinary household detergent to clean footwear. Allow to dry thoroughly – as this will help to destroy germs. Do not mix detergents with chlorine based bleaches, as this may release hazardous fumes.

## Useful items in case you need to leave home



## Recovering from a flood can be a difficult time

Feeling upset, tired, anxious and having difficulty sleeping is normal after you have been flooded.

If you are feeling stressed and overwhelmed, talk to friends, family, neighbours or a community agency. And, if these feelings persist, contact NHS 111 or your GP practice.

## How do you deal with an insurance claim?

- Confirm what your insurance policy will and won't cover.
- You may have to wait for a loss adjuster to visit you.
- Most of the repair work after flooding will need to be undertaken by professionals appointed by your insurers.
- Always use reputable building contractors.

## When repairing your home, think about...

- Moving electrical sockets higher up the wall.
- Laying tiles and using rugs instead of carpets.
- Using water resistant plaster.
- Fitting non-return valves to your pipes and drains.