

# FLOODING ADVICE & SUPPORT

## **Coronation Hall Community Information Point**

Opening Times until 17th August:

Thursday 10am to 6pm

Friday 10am to 4pm

Saturday 10am to 4pm













## **Schedule of Drop in Sessions**

Drop in sessions are available to anybody who has been affected by the flooding in and around Wainfleet. Please just pop in to see the teams, who will be able to provide advice and assistance.











Outside of these times please contact us on 01507 601111,  
email [flood.recovery@e-lindsey.gov.uk](mailto:flood.recovery@e-lindsey.gov.uk)  
or visit [www.e-lindsey.gov.uk/flood2019](http://www.e-lindsey.gov.uk/flood2019)

# Schedule of Drop in Sessions

## Week 1










Time	Organisation / Agency	Description / Support Available
<b>Thursday 11th July 2019</b>		
10:00 to 18:00	 <b>East Lindsey</b> DISTRICT COUNCIL	Flood Recovery Link Worker Support for the community affected by flooding; linking the community with support, advice and information.
10:00 to 15:00	 <b>Lincolnshire Fire &amp; Rescue</b>	Lincolnshire Fire and Rescue will be on hand to give advice on helping you stay safe at home and to ensure your home is safe for you and your family.
10:00 to 14:00	 <b>Environment Agency</b>	Environment Agency Information, advice, guidance and support on flood risk and flood warnings direct.
10:00 to 13:00	 <b>Lincolnshire Community Foundation</b>	Lincolnshire Community Foundation Sue Fortune; offering support to affected residents to access the Wainfleet Flood Appeal Grant Funding. You can discuss applications for grant funding at this session.
10:30 to 14:30	 <b>East Lindsey</b> DISTRICT COUNCIL	Housing Standards Team Housing Standards Team will be offering advice and assessments to ensure private rented homes are decent, safe and comfortable.
14:00 to 16:00	 <b>Wellbeing Lincs</b> Better wellbeing across Lincolnshire	Wellbeing Lincs Wellbeing Lincs can offer support and advice to adults to help them to live independently at home for as long as possible. It offers a helping hand through life's changes which might include; Ill health, disability, changes to financial circumstances, changing medical need, bereavement, lack of family support, loneliness and social isolation. Pop in to speak to our team who will help you to better understand the service and if eligible, to help you to access the support available.
<b>Friday 12th July 2019</b>		
10:00 to 16:00	 <b>East Lindsey</b> DISTRICT COUNCIL	Flood Recovery Link Worker Support for the community affected by flooding; linking the community with support, advice and information.
10:00 to 15:00	 <b>Lincolnshire Fire &amp; Rescue</b>	Lincolnshire Fire and Rescue will be on hand to give advice on helping you stay safe at home and to ensure your home is safe for you and your family.
10:00 to 14:00	 <b>Environment Agency</b>	Environment Agency Information, advice, guidance and support on flood risk and flood warnings direct.
10:00 to 13:00	 <b>T.E.D.</b> Ageing Better in East Lindsey	Community Lincs, TED Come and find out about developing a Friendship Group in Wainfleet, for adults aged over 50.
<b>Saturday 13th July 2019</b>		
10:00 to 16:00	 <b>East Lindsey</b> DISTRICT COUNCIL	Flood Recovery Link Worker Support for the community affected by flooding; linking the community with support, advice and information.
10:00 to 15:00	 <b>Environment Agency</b>	Environment Agency Information, advice, guidance and support on flood risk and flood warnings direct.

# Week 2


Time	Organisation / Agency		Description / Support Available
Thursday 18th July 2019			
10:00 to 18:00		Flood Recovery Link Worker	Support for the community affected by flooding; linking the community with support, advice and information.
10:00 to 15:30		Lincolnshire Fire & Rescue	Lincolnshire Fire and Rescue will be on hand to give advice on helping you stay safe at home and to ensure your home is safe for you and your family.
10:00 to 14:00		Environment Agency	Information, advice, guidance and support on flood risk and flood warnings direct.
10:30 to 14:30		Housing Standards Team	Housing Standards Team will be offering advice and assessments to ensure private rented homes are decent, safe and comfortable.
14:00 to 16:00		Wellbeing Lincs	Wellbeing Lincs can offer support and advice to adults to help them to live independently at home for as long as possible. It offers a helping hand through life's changes which might include;  Ill health, disability, changes to financial circumstances, changing medical need, bereavement, lack of family support, loneliness and social isolation.  Pop in to speak to our team who will help you to better understand the service and if eligible, to help you to access the support available.
Friday 19th July 2019			
10:00 to 16:00		Flood Recovery Link Worker	Support for the community affected by flooding; linking the community with support, advice and information.
10:00 to 15:00		Lincolnshire Fire & Rescue	Lincolnshire Fire and Rescue will be on hand to give advice on helping you stay safe at home and to ensure your home is safe for you and your family.
10:00 to 14:00		Environment Agency	Information, advice, guidance and support on flood risk and flood warnings direct.
11:00 to 14:00		Lincolnshire Community Foundation	Sue Fortune; offering support to affected residents to access the Wainfleet Flood Appeal Grant Funding. You can discuss applications for grant funding at this session.
Saturday 20th July 2019			
10:00 to 15:00		Environment Agency	Information, advice, guidance and support on flood risk and flood warnings direct.

*We are here to help and support.*

# Week 3











Time	Organisation / Agency	Description / Support Available
<b>Thursday 25th July 2019</b>		
10:00 to 18:00	 <b>East Lindsey</b> DISTRICT COUNCIL	Flood Recovery Link Worker Support for the community affected by flooding; linking the community with support, advice and information.
10:00 to 18:00	 <b>Lincolnshire Partnership NHS</b> Foundation Trust	Lincolnshire Partnership NHS Foundation Trust Wellbeing and mental health advice for affected communities in the days and months following the event, what to look out for, signposting and how to access relevant support services.
10:00 to 15:00	 <b>Lincolnshire Fire &amp; Rescue</b>	Lincolnshire Fire & Rescue Lincolnshire Fire and Rescue will be on hand to give advice on helping you stay safe at home and to ensure your home is safe for you and your family.
10:00 to 14:00	 <b>Environment Agency</b>	Environment Agency Information, advice, guidance and support on flood risk and flood warnings direct.
10:00 to 14:00	 <b>LINCOLNSHIRE COMMUNITY FOUNDATION</b>	Lincolnshire Community Foundation Sue Fortune; offering support to affected residents to access the Wainfleet Flood Appeal Grant Funding. You can discuss applications for grant funding at this session.
10:00 to 12:00	 <b>children's links</b>	Children's Links Community Campervan ELVIS the Community Campervan will be visiting to Wainfleet. The team from Children's Links will be there with games, puzzles and crafts for the whole family. Get on board for a chat, a cuppa and a chance to make new friends.
10:00 to 12:00	 <b>East Lindsey</b> DISTRICT COUNCIL	Council Tax Team Advice and support regarding council tax accounts for flooded properties.
10:30 to 14:30	 <b>East Lindsey</b> DISTRICT COUNCIL	Housing Standards Team Housing Standards Team will be offering advice and assessments to ensure private rented homes are decent, safe and comfortable.
14:00 to 16:00	 <b>Wellbeing Lincs</b> Better wellbeing across Lincolnshire	Wellbeing Lincs Wellbeing Lincs can offer support and advice to adults to help them to live independently at home for as long as possible. It offers a helping hand through life's changes which might include; Ill health, disability, changes to financial circumstances, changing medical need, bereavement, lack of family support, loneliness and social isolation. Pop in to speak to our team who will help you to better understand the service and if eligible, to help you to access the support available.



Time	Organisation / Agency	Description / Support Available
<b>Friday 26th July 2019</b>		
10:00 to 16:00	 East Lindsey DISTRICT COUNCIL	Flood Recovery Link Worker Support for the community affected by flooding; linking the community with support, advice and information.
10:00 to 15:00	 Lincolnshire Fire & Rescue	Lincolnshire Fire and Rescue will be on hand to give advice on helping you stay safe at home and to ensure your home is safe for you and your family.
10:00 to 14:00	 Environment Agency	Environment Agency Information, advice, guidance and support on flood risk and flood warnings direct.
10:00 to 12:00	 children's links Children's Links Community Campervan	ELVIS the Community Campervan will be visiting to Wainfleet. The team from Children's Links will be there with games, puzzles and crafts for the whole family. Get on board for a chat, a cuppa and a chance to make new friends.
<b>Saturday 27th July 2019</b>		
10:00 to 16:00	 East Lindsey DISTRICT COUNCIL	Flood Recovery Link Worker Support for the community affected by flooding; linking the community with support, advice and information.
10:00 to 16:00	 NHS Lincolnshire Partnership NHS Foundation Trust	Lincolnshire Partnership NHS Foundation Trust Wellbeing and mental health advice for affected communities in the days and months following the event, what to look out for, signposting and how to access relevant support services.
10:00 to 15:00	 Environment Agency	Environment Agency Information, advice, guidance and support on flood risk and flood warnings direct.

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# Week 4

Time	Organisation / Agency	Description / Support Available
<b>Thursday 1st August 2019</b>		
10:00 to 18:00	 <b>East Lindsey</b> DISTRICT COUNCIL	Flood Recovery Link Worker Support for the community affected by flooding; linking the community with support, advice and information.
10:00 to 15:00		Lincolnshire Fire & Rescue Lincolnshire Fire and Rescue will be on hand to give advice on helping you stay safe at home and to ensure your home is safe for you and your family.
10:00 to 14:00	 <b>Environment Agency</b>	Environment Agency Information, advice, guidance and support on flood risk and flood warnings direct.
10:00 to 12:00		Children's Links Community Campervan ELVIS the Community Campervan will be visiting to Wainfleet. The team from Children's Links will be there with games, puzzles and crafts for the whole family. Get on board for a chat, a cuppa and a chance to make new friends.
10:30 to 14:30	 <b>East Lindsey</b> DISTRICT COUNCIL	Housing Standards Team Housing Standards Team will be offering advice and assessments to ensure private rented homes are decent, safe and comfortable.
14:00 to 16:00	 <b>Wellbeing Lincs</b> Better wellbeing across Lincolnshire	Wellbeing Lincs Wellbeing Lincs can offer support and advice to adults to help them to live independently at home for as long as possible. It offers a helping hand through life's changes which might include; Ill health, disability, changes to financial circumstances, changing medical need, bereavement, lack of family support, loneliness and social isolation. Pop in to speak to our team who will help you to better understand the service and if eligible, to help you to access the support available.
<b>Friday 2nd August 2019</b>		
10:00 to 15:00		Lincolnshire Fire & Rescue Lincolnshire Fire and Rescue will be on hand to give advice on helping you stay safe at home and to ensure your home is safe for you and your family.
10:00 to 14:00	 <b>Environment Agency</b>	Environment Agency Information, advice, guidance and support on flood risk and flood warnings direct.
<b>Saturday 3rd August</b>		
11:00 to 15:00	 <b>LINCOLNSHIRE COMMUNITY FOUNDATION</b>	Lincolnshire Community Foundation Sue Fortune; offering support to affected residents to access the Wainfleet Flood Appeal Grant Funding. You can discuss applications for grant funding at this session.
10:00 to 15:00	 <b>Environment Agency</b>	Environment Agency Information, advice, guidance and support on flood risk and flood warnings direct.












# Week 5

Time	Organisation / Agency	Description / Support Available
<b>Thursday 8th August 2019</b>		
10:00 to 18:00	 East Lindsey DISTRICT COUNCIL	Flood Recovery Link Worker Support for the community affected by flooding; linking the community with support, advice and information.
10:00 to 15:00		Lincolnshire Fire & Rescue Lincolnshire Fire and Rescue will be on hand to give advice on helping you stay safe at home and to ensure your home is safe for you and your family.
10:00 to 13:00	 LINCOLNSHIRE COMMUNITY FOUNDATION	Lincolnshire Community Foundation Sue Fortune; offering support to affected residents to access the Wainfleet Flood Appeal Grant Funding. You can discuss applications for grant funding at this session.
10:00 to 12:00	 children's links	Children's Links Community Campervan ELVIS the Community Campervan will be visiting to Wainfleet. The team from Children's Links will be there with games, puzzles and crafts for the whole family. Get on board for a chat, a cuppa and a chance to make new friends.
10:00 to 12:00	 East Lindsey DISTRICT COUNCIL	Council Tax Advice and support regarding council tax accounts for flooded properties.
14:00 to 16:00	 Wellbeing Lincs Better wellbeing across Lincolnshire	Wellbeing Lincs Wellbeing Lincs can offer support and advice to adults to help them to live independently at home for as long as possible. It offers a helping hand through life's changes which might include;  Ill health, disability, changes to financial circumstances, changing medical need, bereavement, lack of family support, loneliness and social isolation.  Pop in to speak to our team who will help you to better understand the service and if eligible, to help you to access the support available.
<b>Friday 9th August 2019</b>		
10:00 to 16:00	 East Lindsey DISTRICT COUNCIL	Flood Recovery Link Worker Support for the community affected by flooding; linking the community with support, advice and information.
10:00 to 15:00		Lincolnshire Fire & Rescue Lincolnshire Fire and Rescue will be on hand to give advice on helping you stay safe at home and to ensure your home is safe for you and your family.
10:00 to 12:00	 children's links	Children's Links Community Campervan ELVIS the Community Campervan will be visiting to Wainfleet. The team from Children's Links will be there with games, puzzles and crafts for the whole family. Get on board for a chat, a cuppa and a chance to make new friends.
<b>Saturday 10th August 2019</b>		
10:00 to 16:00	 East Lindsey DISTRICT COUNCIL	Flood Recovery Link Worker Support for the community affected by flooding; linking the community with support, advice and information.
10:00 to 16:00	 East Lindsey DISTRICT COUNCIL	Money Guidance Roxanne Warrick will be offering impartial advice on helping residents maximise household income and access benefit entitlements.

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# Week 6

Time	Organisation / Agency	Description / Support Available
Thursday 15th August 2019		
10:00 to 18:00	 East Lindsey DISTRICT COUNCIL	Flood Recovery Link Worker  Support for the community affected by flooding; linking the community with support, advice and information.
14:00 to 16:00	 Wellbeing Lincs Better wellbeing across Lincolnshire	Wellbeing Lincs can offer support and advice to adults to help them to live independently at home for as long as possible. It offers a helping hand through life's changes which might include;  Ill health, disability, changes to financial circumstances, changing medical need, bereavement, lack of family support, loneliness and social isolation.  Pop in to speak to our team who will help you to better understand the service and if eligible, to help you to access the support available.
10:00 to 15:00		Lincolnshire Fire & Rescue  Lincolnshire Fire and Rescue will be on hand to give advice on helping you stay safe at home and to ensure your home is safe for you and your family.
Friday 16th August 2019		
10:00 to 16:00	 East Lindsey DISTRICT COUNCIL	Flood Recovery Link Worker  Support for the community affected by flooding; linking the community with support, advice and information.
10:00 to 15:00		Lincolnshire Fire & Rescue  Lincolnshire Fire and Rescue will be on hand to give advice on helping you stay safe at home and to ensure your home is safe for you and your family.
10:00 to 12:00	 LINCOLNSHIRE COMMUNITY FOUNDATION	Sue Fortune; offering support to affected residents to access the Wainfleet Flood Appeal Grant Funding. You can discuss applications for grant funding at this session.
Saturday 17th August 2019		
10:00 to 16:00	 East Lindsey DISTRICT COUNCIL	General Advice and Support