

Summary of guidance on social distancing for food retailers and takeaway food establishments.

Social distancing means keeping all customers and employees at least 2 meters apart.

How can small food retailers and takeaways achieve this, and protect their employees and customers?

- Use temporary coloured tape on the floor near tills and cashiers to mark 2 meter distances.
- At cash desks in supermarkets the tape should be positioned to ensure customers are kept 2 meters from employees, and that they do not stand directly in front of the cashier.
- Place simple instructions on the door of the establishment informing customers to use the floor tape to ensure that they protect themselves and staff from infection
- In small establishments you should limit the number of customers inside the premises at any one time in order to keep the 2 meter distance.
- Ensure that hand all contact surfaces are regularly cleaned and disinfected.
- Hand contact surfaces will include the following:
 - Door handles
 - Trolley and basket handles
 - Conveyor belts at tills
 - Card machines
 - Tills.
 - Counters
- The government advise that cleaning should be carried out using use either a combined detergent & disinfectant solution at a dilution of 1,000 parts per million available chlorine, or a separate application of hot water and detergent followed by a chlorine disinfectant at a dilution of 1,000 parts per million available chlorine.
- Staff should regularly and thoroughly wash their hands in soap and water following government guidelines. If they are unable to do this frequently, because they are working at a till, sanitising liquid or hand wipes should be provided.
- Wherever possible takeaways should offer a safe local delivery service as this will help limit the number of customers visiting their premises, (a summary of guidance on takeaway services can be found on our website at: https://www.e-lindsey.gov.uk/media/15896/Food-Safety-Guidance-for-Home-Food-Deliveries/pdf/Food_Safety_Guidance_For_Home_Food_Deliveries.pdf?m=637202955362830000)