

Waste Collections

We will continue to operate the Waste Service as normal for as long as we can.

Staffing numbers are currently being affected by Coronavirus measures; and whilst we are doing everything we can to maintain the number of vehicles going out each day, there may be an increase in missed bins over the next few weeks.

We'd like to take this opportunity to thank residents for their patience and understanding whilst we do everything we can to maintain services.

Missed Bins

If you have presented your bin and it has not been collected, please contact us as normal. Please leave your bin out and we will collect it as soon as we can.

Side Waste

Please do not present side waste as we cannot collect it.

Protecting Staff

The Waste Service is designated as a critical service and our waste staff are 'Key Workers'.

We are doing everything we can to protect staff in the current circumstances, and are following the most recent guidance from the Waste Industry Safety & Health Forum, "Covid19 and Waste Management and Activities", which was first released on April 2, 2020 and which has been refreshed subsequently and updated in line with government advice. It is available to read online. You can help by cleaning your own hands, then the handles on your bin, before you put them out. Please remember to wash your hands after you return the bin to your property.

<https://1ur6751k3lsj3droh41tcsra-wpengine.netdna-ssl.com/wp-content/uploads/2020/04/WISH-INFO-13-COVID19-and-waste-management-activities-issue-1-2-April-2020.pdf>

What you can do to help manage your waste

Reduce your waste as much as you can. Please only buy what you need – especially when it comes to food. Where you can, try and buy products with little or no packaging. The majority of waste comes from packaging. Packaging like plastic bags and films can be returned to supermarkets for recycling. You should only use your black bin for things that can't be recycled such as food, nappies, pet waste, sanitary products and wet wipes (please do not flush wet wipes).

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Recycle as much as possible

Recycling can be stored at home without any risk if you rinse any food or product residue from it.

- Plastic bottles, pots, tubs, trays
- Metal tins, cans and aerosol cans
- Paper and cardboard

To make the most of the room in your bin, after rinsing, make sure you squash down plastic bottles, pots, tubs, trays and metal tins and cans. Cardboard (which takes up the most room) should be flattened down and left next to your bin. Please don't put plastic bags in the blue bin, we cannot accept them and will not be able to empty your bin.

Read more information on the East Lindsey Council Website – you will find detailed guidance on what can and cannot be recycled.

Put the right things, in the right bin

So we can empty your blue bin, please make sure it isn't contaminated with anything like plastic bags or other household waste. Contaminated blue bins cost lots of time and money.

Putting your bins out

Please make sure that your bins are clearly presented where we can see them. It may not be your normal collectors who empty your bins.

Our collectors touch more than 1000 bins a day so please wipe down the handles of your bin when you bring it back in.

Tissues

If you have somebody in your household who has Covid19 or thinks they may have, they must double bag tissues and other disposable items, leave them to one side for 72 hours, and then place in your black bin.

Fly tipping and littering is still an offence

Please remember that dumping rubbish and littering is still an offence. Public Protection Officers are still patrolling and will take the appropriate action against anyone caught fly tipping or littering.

Pick up after your pooch

Pandemic or not, our faithful friends still need a walk. Please make sure that you are picking up any mess they leave behind.