



Advice specific to minimising the risk of Covid-19 at carveries and self service restaurants

The Government has produced detailed guidance for restaurants, takeaways and pubs/bars which can be found at: <https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/restaurants-offering-takeaway-or-delivery>

UKHospitality have also produced additional guidance which includes a section on restaurants, pubs and cafes. This can be found at: <https://www.ukhospitality.org.uk/page/UKHospitalityGuidanceforHospitality>

There is a risk of virus spread if customers use carveries and self-service restaurants as they would normally have done in the past. Formerly customers would have handled trays, condiments, cutlery and serving utensils which all have the potential to be contaminated with virus.

Government advice is to minimise customer movement and minimise self-service within restaurants and cafes.

To minimise this risk we recommend you implement one of the following:

1. Full table service
2. Service of carvery/counter food by catering staff
 - Each table to be invited to the carvery/counter one at a time to be served by a member of staff who will also supply them with cutlery and condiments.
 - Where trays are used by customers to carry meals to their table these should be collected by a member of staff and sanitised between each customer.
 - Customers tend to lean on ledges and screens in front of carveries and self-service counters, so these should be included on your cleaning schedule and cleaned and disinfected frequently.
 - Customers should be encouraged to use hand sanitiser upon entering the premises and prior to being served at the carvery/ counter.
 - Carveries and self-service counters should be laid out so that customers and serving staff are either 2 meters apart or separated by a suitable barrier where they are 1 meter+, but less than 2 meters apart.
 - Where customers are invited to go up to a carvery or counter they should be directed and supervised by a member of staff. Additional signs and floor markings can be used in larger/more complex settings.