

Annual Delivery Plan

April 2021 to March 2022

Introduction

In 2020 both Boston Borough Council and East Lindsey District Council agreed their Corporate Strategies setting out their priorities over the coming years.

This Annual Delivery Plan supports the implementation of these Strategies by identifying the key actions to be taken, when, by whom, and how success is defined.

The Plan reflects the individual priorities for each Council and recognises that the Councils work together as an alliance and operate through a single workforce.

Producing a single Delivery Plan highlights the breadth of working being undertaken by the workforce and provides for the identification of opportunities for joint working. Whilst the Councils retain their independence, through the alliance, and as demonstrated in this Plan, both organisations work together where it makes sense to do so to deliver improved outcomes for the communities they serve.

It should be remembered that in setting out this Plan, Councils have done so against the backdrop (and ongoing response to) Covid-19, which continues to place significant pressures on the services of both organisations. In addition, both Councils have supported the establishment and operation of community Covid testing arrangements and will no doubt be called upon to support roll out of the vaccine across the county.

Rob Barlow, Joint Chief Executive

Councils' priorities





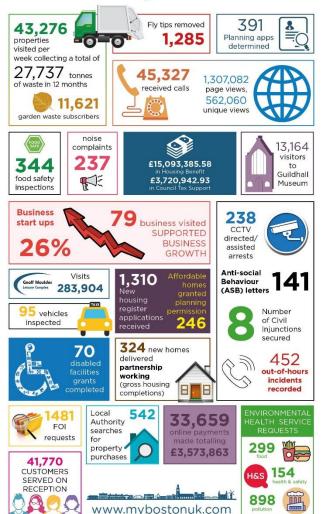
- 1. People.
- 2. Future prosperity and growth.
- 3. Environmental awareness and accountability.
- 4. Delivering high quality services and maximising the use of technology to support residents.
- 1. Help enable a supply of homes that meet needs and aspirations.
- 2. Support our town centres to remain vital and viable as shopping habits change.
- 3. Adapt to meet the challenge of a changing natural environment.
- 4. Maximise healthy and active lives.
- 5. Improve equality of opportunity across the district and in target areas.
- 6. Be creative in generating income to the Council so that we can afford to continue delivering high quality services that make use of the latest technologies and focus on the needs and aspirations of residents
- 7. Create an environment that helps businesses to survive and grow.

Each of the Councils' corporate priorities are supported by specific objectives, which will be achieved through the implementation of this plan.

The detailed Corporate Strategy for each Council can be found at: Boston Borough Council —www.mybostonuk.com/our-plan-for-your-future/ and East Lindsey District Council — www.e-lindsey.gov.uk/corporatestrategy

BOSTON BOROUGH COUNCIL

2019/2020



EAST LINDSEY DISTRICT COUNCIL

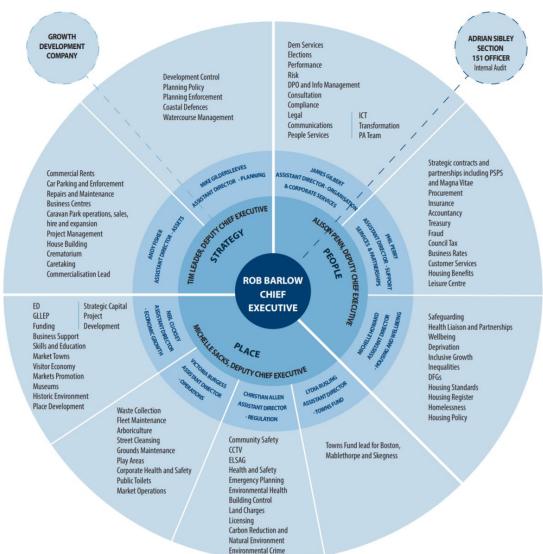
2019/2020



www.e-lindsey.gov.uk



Organisational structure



Key	
OCS	Organisation and Corporate Services
SSP	Support Services and Partnerships
OPS	Operations
AST	Assets
EG	Economic Growth
REG	Regulation
PLN	Planning
HWB	Housing and Wellbeing

Some of our accomplishments in 2020/21

Across the Alliance

- Both Councils have approved their Corporate Strategies setting out their priorities over the coming years.
- A Strategic Alliance has been formed between Boston Borough Council and East Lindsey District Council that will save £15.4m over 10 years and give both Councils greater resilience and capacity to deliver their Corporate Strategies.
- Both Councils have adopted an ambitious Workforce Development Strategy developed in consultation with colleagues at all levels in the organisation.
- Bid to Government under the Towns Fund has secured almost £75m in funding for Boston (£21.9m), Mablethorpe (£23.9m) and Skegness (£24.5m)
- Secured and received Accelerated Funding (an early tranche of Towns Fund) from Government to deliver a range of initiatives (identified below).
- Responded to the Covid-19 pandemic, supporting both residents and businesses through very tough times through a range of programmes and grant schemes. Also, through better use of technology we have supported many colleagues to work in new and innovative ways to ensure services can continue to be provided to communities.
- Merged Business Continuity and Emergency Plans across the Alliance to enable both Councils to better respond to emergencies facing their areas.
- Both Councils have rolled out a new Waste Fleet with major capital investments.

Boston Borough Council

- Central Park in Boston saw a £350,000 development completed in November 2020, including a Multi-Use Games Area with 5 a-side football and basketball markings, two outdoor table tennis tables, a skate park and a community garden.
- Secured Accelerated Funding for 3G Sports Pitch of £120,000.

- Digital, transport and logistics academy funding of £182,976 to support skills and employment.
- Explore and discover trails, a catalyst project received £80,000 of Accelerated Funding.
- Secured funding of £277,700 for Boston Townscape Heritage projects.
- Delivered a community mass testing programme to the Borough to reduce the Covid-19 infection rate.
- Achieved re-accreditation to ISO9001 customer service standard.
- Secured £495,000 for a Community Champions programme in the Borough that aims to reduce the risk and impact of Covid 19 in our communities and support community cohesion and integration.

East Lindsey District Council

- Secured £1.2m in external funding to support the development of a College in Horncastle with Public Services Hub.
- Pedestrianised part of Tower Esplanade, Skegness with £750,000 of Accelerated Funding from Government.
- Commenced the redevelopment of the Colonnade in Sutton on Sea with £500,000 of Accelerated Funding from Government.
- Consulted the community on a new £12m leisure and learning facility in Mablethorpe.
- All colleagues at ELDC who work from an office now operate from laptop computers and have moved onto Office 365, creating a more agile workforce.
- Commenced the replacement of Accolaid with a new case management system the biggest ICT change since computers were first introduced to the Council.
- Successfully achieved strategic partner status with the national Centre for Better Ageing in partnership with LCC.

- Successfully secured £2.3m from the Department for Business, Energy and Industrial Strategy from the Green Homes Grant fund to enable energy efficiency improvements in homes to tackle fuel poverty and deliver carbon reduction objectives.
- Led the delivery of a countywide Covid 19 support service through the Wellbeing Lincs Service to support vulnerable and clinically extremely vulnerable residents across the county to shield safely and access the support they needed to do so

Delivery Plan 2021/22 – Boston Borough Council

AD	1	Strategic Priority – People	Strategic Priority – People						
	Ref	Action	Lead Member	Deadline	Measure(s) of success	Corporate Strategy – We Will			
HWB	1.1	A targeted programme of engagement with landlords and tenants of HMOs and with employers of those living in HMOs on housing, health and wellbeing messages via the Empowering Healthy Communities Programme.	Cllr Griggs	September 2021	Reduced evictions, improved understanding of tenancy rights and responsibilities among landlords and tenants. Increased communication mechanisms and targeted messaging on housing, health and wellbeing	Educate and enforce to improve the quality of rented properties in the Borough.			
HWB	1.2	Deliver in partnership, additional short and long term accommodation options to support rough sleepers to exit the streets in a planned and sustainable way.	Cllr Griggs	September 2021	Minimum 10 units of additional long-term accommodation available to address and reduce rough sleeping in Boston over the next thirty years. Planned and effective short-term accommodation options. An improved housing pathway. Specific allocations policies in place and integrated with improved IT system.	Invest and support growth to meet local housing needs by co-funding affordable housing delivery.			

HWB	1.3	Deliver the Empowering Healthy	Cllr	March	Successful programme delivery, partners	A place where people want
		Communities programme to reduce the	Griggs	2022	and community leaders engaged and	to live, a place where they
		risk and impact of Covid 19 in our			working together, all projects	can thrive in their local
		communities and support community			commissioned and delivering in line with	communities, feel safe,
		cohesion and integration			agreed outcomes, alignment with other key	secure, healthy and welcome
					programmes including the Town Deal	
HWB	1.4	Actively support Citizens Advice South	Cllr	July 2021	High levels of awareness amongst affected	A place where people want
		Lincolnshire with awareness raising of	Griggs		residents and sufficient options for people	to live, a place where they
		the EU Settlement Scheme to ensure			to register with the scheme. A real time	can thrive in their local
		that residents impacted by this are			understanding of how many people have	communities, feel safe,
		aware of how to register to ensure they			registered. A clear understanding of the	secure, healthy and welcome
		do not lose their rights			potential impacts and implications of non-	
					registration (employment, housing,	
					welfare, health services)	

AD	2	Strategic Priority - Future prosperit				
	Ref	Action	Lead Member	Deadline	Measure(s) of success	Corporate Strategy – We Will
HWB	2.1	Develop a joint, evidence-based health and wellbeing strategy for Boston and East Lindsey, ensuring that the economic value of health and wellbeing is understood and articulated.	Cllr Griggs	September 2021	Evidence based strategy with clear shared objectives and measures of success.	Make Boston a healthy and safe place to work. Use available evidence to inform the decisions we make about growth initiatives
AST	2.1	Support delivery of the PE21 project, including the delivery of the Leisure and Health hub and site assembly.	Cllr Welton	March 2022	Support delivery of the PE21 project, including the delivery of the Leisure and Health hub and site assembly.	Develop the bold investment plan and explore delivery models for the PE21 ambition. Provide affordable and accessible leisure opportunities for all.
EG (TF)	2.1	Support feasibility work to develop the Gateway to Growth project (Boston Port development) leading to the creation of jobs locally.	Cllr Welton	TBC	Improved infrastructure that delivers a more efficient logistics hub. Support local supply chains and job growth as an integrated business network partner. Nurture, lobby and support the potential growth opportunities across South East Lincolnshire, enabling greater influence for inward investment.	Further develop our relationship with the port to support its growth and increase international trade links. Ensure potential investors recognise Boston as a Borough open for investment. To continue to develop existing commercial and other arrangements to further promote Boston internationally.
EG	2.2	Deliver a Vital and Viable Programme and Destination Strategy for Boston that supports the town's economy.	Cllr Welton	August 2021	Towns Funding for Heritage Cluster. Coordinated place promotion to support online packages, increasing visitor numbers and spend.	Promote trade and tourism opportunities created by the multinational community of the area. Promote Boston as a visitor hub for the area.

						Manage and enhance the heritage assets of Boston to increase tourism. Seek new opportunities to encourage visitors to Boston through culture, arts, events and sport. Increase the promotion of Boston as a visitor destination and improve its public spaces.
PLN	2.1	Engage in the examination process for the Boston Alternative Energy Facility, which is a national infrastructure project.	Cllr Welton Cllr Skinner Cllr Stevens	Ongoing through 2021-22	Active engagement in NSIP process and representation of the Council's position to the Planning Inspectorate. This will represent a significant piece of investment into the area, creating employment opportunities in a range of sectors.	Ensure potential investors recognise Boston as a Borough open for investment. Promote and facilitate inward investment by working with strategic partners to make Boston a location of choice

AD	3	Environmental awarenes	Environmental awareness and accountability					
	Ref	Action	Lead Member	Deadline	Measure(s) of success	Corporate Strategy – We Will		
OPS	3.1	To deliver a twin stream recycling collection service to all households across the borough.	Cllr Stevens	May 2021	Increase in recycling rate. All households receiving the service. Reduction in collection of non-target recycling materials	Work with partners to encourage the community to produce less waste and recycle more.		
REG	3.1	Produce a Carbon Reduction Plan for Boston to take the Council to net zero carbon by	Cllr Skinner	September 2021	Baseline carbon emissions reduce by the forecast trajectory each year to move us to net zero by 2040. Expectation is that new	Develop a Carbon Reduction Plan for the Council to achieve the target agreed.		

		2040; including a clear programme of actions.			technologies and efficiencies will reduce running costs for the council. Delivery on action plan.	
REG	3.2	Development of an overarching Climate Change Strategy for the Alliance.	Cllr Skinner	June 2021	Strategy produced and approved by Cabinet.	Be climate aware and spearhead the change in thinking about the impact that our actions have, not
REG	3.3	Establishment of a Climate Change Assembly for Boston.	CIIr Skinner	May 2021	Inaugural meeting delivered. Number of meetings held. Number of delegates attending. Number of community groups engaged. Allowing the community to engage and encourage businesses and residents to reduce climate impacts.	only on the local environment here in Boston, but also on the entire planet.
REG	3.4	Deliver a Carbon Literacy training programme for all employees of the Alliance and Councillors.	CIIr Skinner	March 2022	Percentage of staff eligible that have successfully completed the training. Staff and members trained as carbon literate by completing a short training course on carbon impacts and climate change.	Develop a Carbon Reduction Plan for the Council to achieve the target agreed. Ensure that every service and policy deliver on the climate change commitments of the Council to support positive environmental impact on the Borough.

AD	4	Delivering high quality services and I	Delivering high quality services and maximising the use of technology to support residents.						
	Ref	Action	Lead Member/Officer	Deadline	Measure(s) of success	Corporate Strategy – We Will			
OCS	4.1	Delivery of the LCC and PCC elections	Michelle Sacks	May 2021	The election having taken place successfully as it is a legal				

SSP/ OCS	4.6	Implement £634k ICT infrastructure investment and transfer of services to PSPS.	Cllr Skinner	March 2022	requirement to maintain democratic procedures for the residents. No drop in performance. Deadlines associated with the transition achieved. Transformation programme achieved. Improved connectivity across the Alliance.	Make better use of technology and data to reduce costs and improve performance and efficiency.
PLN/ OCS	4.1	Review ICT system used to provide the planning service to seek opportunities for alignment/efficiency savings.	Cllr Welton	Contract end 2022.	Decision made to renew or procure new system. To achieve savings for a more cost-effective service and better alignment between the Strategic Alliance partners. Possibility to improve access to information for members of the public.	Make better use of technology and data to reduce costs and improve performance and efficiency.
HWB	4.1	Implement an integrated housing register and homelessness IT system as part of a shared service approach across the alliance.	Cllr Griggs	June 2021	Integrated system procured and implemented. A single housing allocations policy for the alliance. Improved customer journey and experience. Improved efficiency. Improved robustness and integration of systems. Improved reporting capabilities. Improved oversight and accountability. An example of a shared service model for the alliance area leading to value for money.	Make better use of technology and data to reduce costs and improve performance and efficiency.

Delivery Plan 2021/22 – East Lindsey District Council

AD	1	Help enable a supply of homes that n	neet needs	and aspirati	ons	
	Ref	Action	Lead Member	Deadline	Measure(s) of success	Corporate Strategy – We Will
EG (TF)	1.1	Skegness Gateway – Phase One. Facilitate the development of a new FE Learning Campus in partnership with TEC Partnership. Facilitate highway access from A52 to open up the development potential of adjacent land.	Cllr Leyland	ТВА	Towns Fund secured for Learning Campus and contribution to new roundabout off A52. New Learning Campus developed. Curriculum developed and delivered by TEC Partnership to support local learners and businesses.	Increase access to Higher and Further Education opportunities in the District. Support an increased supply of serviced employment land, providing new commercial investment and increased employment opportunities.
PLN	1.1	Deliver a Local Development Order for Skegness Gateway	Cllr Ashton	Decision during 2021	Local Development Order (LDO) progressed to adoption to progress development of the site and provide a range of mixed opportunities including employment, homes and associated infrastructure. The LDO is essential to the future delivery of the site.	An increased supply of serviced employment land and new commercial investment have been supported. Employment opportunities starting to increase.
HWB	1.1	Deliver in partnership, additional short and long term accommodation and support options to enable rough sleepers to exit the streets in a planned and sustainable way.	Cllr Bowkett	September 2021	Minimum 6 units of additional long-term accommodation available to address and reduce rough sleeping in East Lindsey	Rough sleeping significantly reduced.

					over the next thirty years. Planned and effective short- term accommodation options. An improved housing pathway. Specific allocations policy in place.	
HWB	1.2	An increased focus on safe, healthy and accessible homes	Cllr Bowkett	December 2021	Realigned officer resource to focus on accessible, safe and healthy homes. Successful outcomes through Lincolnshire Rural Strategic Partnership (housing). Endorsement of Lincolnshire Homes for Independence Blueprint. Shared DFG officer post appointed and working to clear work plan for Lincolnshire. Secure agreement on options to address empty properties and residential use of holiday caravans	Improved standards of rented and privately owned homes

AD	2	Support our town centres to remain vi				
	Ref	Action	Corporate Strategy – We Will			
AST (TF)	2.1	Deliver an extended illuminations programme in Skegness and Mablethorpe in 2021/22. Secure future year delivery arrangements.	Cllr Kirk	August 2021	That the annual illuminations programme is operable from August 2021 to February 2022 inclusive.	Enhanced facilities continuing to drive up visitor numbers.
AST (TF)	2.2	Ensure the future provision of illuminations for Skegness and Mablethorpe, 2022/23 to 2027/28.	Cllr Kirk	March 2022	That a new contract is in place for the period.	Enhanced facilities continuing to drive up visitor numbers.

EG	2.1	Deliver the Public Sector Hub and FE College – Horncastle.	Cllr Leyland	31 March 2022	Address the lack of post 16 and specialist educational provision in East Lindsey District. Enable local and regional businesses to access training to meet their skills needs. Efficient public sector services co-located. Recovery of part of the capital through disposal or redevelopment of legacy assets.	Significantly increased choice of Further Education provision provided within the district An increased pool of higher skilled workers in East Lindsey to fill Vacancies Agile working implemented across the Council facilitated with technology and modern efficient offices.
EG	2.2	Deliver Eco Chalets project on Skegness' Southern Foreshore.	Cllr Kirk	Awaiting Planning decision	High quality visitor accommodation that can be seasonally occupied with potential for year round occupation. Commercial project to generate income via Invest East Lindsey Ltd.	Be creative in generating income to the Council so that we can afford to continue delivering high quality services that make use of the latest technologies and focus on the needs and aspirations of residents Improve the offer through enhanced facilities that continue to drive up visitor numbers.
EG (TF)	2.3	Deliver the project to redevelop Sutton on Sea Colonnade.	Cllr Kirk	Phase 2 awaiting funding	Phase 2: Business case to secure Towns Fund investment. Further funding through the development of the project (e.g. Cycling, Art/Culture).	Be creative in generating income to the Council so that we can afford to continue delivering high quality services that make use of the latest technologies and focus on the needs and aspirations of residents The Visitor Economy continues to grow through increased diversification to meet demand

EG	2.5	Support a programme of public realm improvements across market towns linked to Vital and Viable Programme.	Cllr Grist	31 March 2022	Market Towns are improved Businesses are supported to adapt (change in the High Street). Visitor numbers and spend increased, improving the viability and sustainability of towns for the populations they serve as local service centres.	Support our town centres to remain vital and viable as shopping habits change. Improve equality of opportunity across the district and in target areas. Create an environment that helps businesses to survive and grow. Create rich variety of services and facilities in our towns helping to retain local expenditure.
EG	2.7	Link the Vital & Viable action plan to the Destination Strategy to support the visitor economy through new trails and online packages.	Cllr Grist	31 March 2022	Visitor numbers and spend increased, improving the viability and sustainability of towns for the populations they serve as local service centres. Greater clarity of purpose and identity for each town within the district strengthening the overall offer and proposition. Investment increases into market towns to support redevelopment.	Improve equality of opportunity across the district and in target areas. Create an environment that helps businesses to survive and grow. Each town maximises their strengths and uniqueness through clear branding.
EG	2.8	Develop a business case for Towns Fund submission to secure funding for a total of 13 projects, 6 in Mablethorpe and 7 in Skegness, with the ambition to promote investment and transform the area.	Cllr Kirk	March 2022	Deliver our capital programme with the view to increasing the economic prosperity and opportunities for residents and business starting at the end of this financial year.	Improve health, wellbeing and quality of opportunity across the region. Increasing investment and supporting sustainable growth.

AD	3	Adapt to meet the challenge of a change				
	Ref	Action	Lead Member	Deadline	Measure(s) of success	
REG	3.1	Establishment of a Climate Change Assembly for East Lindsey.	Cllr Marsh	May 2021	Inaugural meeting delivered. Number of meetings held. Number of delegates attending. Number of community groups engaged.	Our Carbon Reduction Strategy in place and being delivered with our partners.
REG	3.2	Develop an action plan to support delivery of the Carbon Reduction Plan for East Lindsey; to take us to net zero carbon by 2040.	Cllr Marsh	September 2021	Baseline carbon emissions reduce by 194tCO2e/year, compared to baseline year, to move towards net zero carbon by 2040.	Our Carbon Reduction Strategy in place and being delivered with our partners
REG	3.3	Development of an overarching Climate Change Strategy for the Alliance.	Cllr Marsh	June 2021	Strategy produced and approved by Executive	Our Carbon Reduction Strategy in place and being delivered with our partners

AD	4	Maximise healthy and active lives				
	Ref	Action	Lead Member	Deadline	Measure(s) of success	
SSP	4.1	Work with Magna Vitae on the refurbishment of Astroturf pitch at London Road, Louth, work towards the site becoming self-sustaining through new management principles and the	Cllr Marsh	March 22	Astroturf pitch refurbished. Bid submitted to the Football Foundation for a 3G pitch. A new alternative model of management is being	We will start to see an increase in levels of activity that contribute to good health across all parts of the East Lindsey community
		development of a bid for a new Football turf pitch (3G) in the District.			implemented in a phased approach for cost savings.	

HWB	4.1	Develop a joint, evidence-based health and wellbeing strategy for Boston and East Lindsey, ensuring that the economic value of health and wellbeing is understood and articulated.	Cllr Marsh	September 2021	Evidence based strategy with clear shared objectives and measures of success.	An East Lindsey Health & Wellbeing Strategy being delivered aimed at reducing health inequalities
HWB	4.2	Achieve accreditation with the World Health Organisation (WHO) as a member of the global network of age friendly communities and secure agreement to deliver associated action plan.	Cllr Gray	June 2021	Completion of baseline assessment. Successful application to the WHO with member sign-off. Action plan developed and agreed (using baseline assessment as evidence base). Ability to report on improved outcomes for people approaching later life in East Lindsey.	Achievement of World Health Organisation 'Age Friendly' accreditation - creating opportunities for people to live and age well; focusing on homes, communities, work and health

AD	5	Improve equality of opportunit				
	Ref	Action	Lead Member	Deadline	Measure(s) of success	
SSP	5.1	Work with Magna Vitae to develop specific initiatives to address health inequalities in line with the Council's strategic plans.	Cllr Marsh	March 2022	Business plan in place with defined performance indicators approved.	A district wide strategy to tackle the challenges in deprived neighbourhoods agreed
HWB	5.2	Commission a financial first aid programme to support residents in need of support to manage their finances as a result of the pandemic	Cllr Bowkett	March 2022	Delivery of Financial First Aid project (Recovery Plan)	Pilot interventions have resulted in successful outcomes that are having a positive impact on people's lives
HWB	5.3	Develop a business case for Towns' Fund to deliver the Campus for Future	Cllr Marsh Cllr Bowkett	March 2022	Business case developed for Towns Fund.	New opportunities created in Mablethorpe as an outcome of the
(TF)		Living.			Additional funding opportunities. Partnerships secured (e.g.	Towns Fund
					MOUs).	Increased levels of connectivity to learning and job opportunities –
					Centre of Excellence for Future Living delivered from our district	contributing to a sustained improvement in target
					but with a national reach, supporting the health and wellbeing of residents across the	neighbourhoods
					district, raising aspirations and creating job opportunities in Mablethorpe.	
REG	5.4	Deliver the objectives of the BEIS Green Homes funding in Mablethorpe and Skegness.	Cllr Marsh	September 2021	Funding milestones set Number of homes receiving home energy improvements	Improved standards of rented and privately owned homes
		anu skegness.			No. CO2e/year saving delivered	

AD	6	Be creative in generating income delivering high quality services the the needs and aspirations of residuals.				
	Ref	Action	Lead Member/Officer	Deadline	Measure(s) of success	
OCS	6.1	Delivery of the LCC and PCC elections	Rob Barlow	May 2021	The election having taken place successfully, as it is a legal requirement to maintain democratic procedures for the residents.	
OCS	6.3	Conclude phase 2 of the implementation of Uniform, the Council's new case management system.	Cllr Leyland	November 2021	System implemented and supported by new handheld technology for teams. New ways of working adopted with teams operating with greater agility.	Benefits realised from implementation of new case management system and Office 365
SSP	6.1	Support PSPS to meet its transformation programme targets for digital infrastructure projects.	Clir Marsh	March 2022	Programme of delivery on track. Business Plan in place with defined performance indicators approved.	
SSP	6.2	Support Magna Vitae in developing a short to medium term Business Plan.	Cllr Marsh	January 2022	Business Plan adopted by Council and defined performance indicators approved.	We will start to see an increase in levels of activity that contribute to good health across all parts of the East Lindsey community
OPS	6.1	To introduce a commercial waste collection service.	Cllr Foster	Dec 2021	Commercial waste collections introduced. Commercial module being used in the software 'Collective' currently used in waste collection. Software modules (Commercial Cleansing and Enviro Crime) developed and linked with customer services, back	A Council that is close to self- sufficiency and continuing to deliver services that meet the needs of residents

					office services and front line delivery.	
HWB	6.1	Integrate Boston Borough Council into integrated housing register and homelessness IT system.	Cllr Bowkett	June 2021	Integrated system. A single housing allocations policy for the alliance. An example of a shared service model for the alliance area leading to improved value for money.	Rough sleeping significantly reduced
HWB	6.3	Revised customer hub model to ensure effective service delivery whilst maximising self-serve and digital opportunities.	Cllr Bowkett	TBC	Value for money service delivery. Digital solutions enabled. Customer needs understood and met.	Agile working implemented across the Council facilitated with technology and modern efficient offices

AD	7	Create an environment that I				
	Ref	Action	Lead Member	Deadline	Measure(s) of success	
OPS	7.1	New in-house fleet maintenance service in place.	Cllr Foster	April 2021	Workshop established and trained staff in place. Maintenance being provided for all the Council's fleet and meeting performance standards.	Workshop established and trained staff in place. Maintenance being provided for all the Council's fleet, and meeting performance standards.
EG	7.1	Destination Strategy adopted.	Cllr Grist Cllr Kirk	March 2022	Destination Strategy adopted and aligns with the Cultural Strategy being developed with the Arts Council. The region becomes more attractive for tourism and spend in the local economy.	Improve equality of opportunity across the district and in target areas. Create an environment that helps businesses to survive and grow.

Delivery and Monitoring the Plan

Delivery of the Corporate Strategies for both Councils is monitored through an assessment of progress against actions and performance indicators to allow councillors to scrutinise and oversee progress. This is reported to the Councils' scrutiny committees and Cabinet/Executive each quarter.

The Councils publish all of the information about their performance on their respective website www.e-lindsey.gov.uk and www.e-lindsey.gov.uk