



## HOUSING HUB FEEDBACK FORM

The Housing Hub are committed to offering the most up to date and customer driven in providing the service. Part of our continuing development is to obtain feedback from our customers and as part of that process we would be pleased if you could take a few moments to complete this questionnaire.

In respect of your IP Address, we have carefully chosen the controls and necessary steps to ensure that your privacy and personal data is controlled and respected at all times. All cookies used by East Lindsey District Council are used in accordance with current regulatory and legislative requirements. For further information on our Data Protection Policies, please click on the following link: <https://www.e-lindsey.gov.uk/article/6192/Data-Protection-Act-Your-Rights>

### 1 Why did you contact the Housing Hub?

- |   |  |
|---|--|
| <input type="checkbox"/> 1 Worried about homelessness | <input type="checkbox"/> 0 General housing advice                      |
| <input type="checkbox"/> 1 Housing Register query     | <input type="checkbox"/> 0 Help to obtain private rented accommodation |
| <input type="checkbox"/> 0 Domestic Abuse             | <input type="checkbox"/> 0 Other                                       |

Other, please state below

0

### 2 How accessible was our Housing Service?

- |  |  |  |   |
|--|--|--|---|
| <input type="checkbox"/> 2 Very accessible | <input type="checkbox"/> 0 Fairly accessible | <input type="checkbox"/> 0 Not very accessible | <input type="checkbox"/> 0 Couldn't access at all |
|--|--|--|---|

### 3 How do you prefer to contact the Housing department?

- |   |                                      |
|---|--------------------------------------|
| <input type="checkbox"/> 1 Telephone                  | <input type="checkbox"/> 0 Text      |
| <input type="checkbox"/> 1 Email                      | <input type="checkbox"/> 0 Face Time |
| <input type="checkbox"/> 0 Face to Face (if possible) | <input type="checkbox"/> 0 Zoom      |



**10 Do you consider yourself to have a disability?**

1 Yes

1 No

**11 Where is your nearest Council Office?**

1 Louth

0 Mablethorpe

0 Skegness

1 Horncastle

Thank you for taking the time to complete this feedback form.  
Please press submit now