

Noise - Intruder Alarms

Lots of people install audible intruder alarms to help protect their property and deter burglars. If somebody does try to enter your property the alarm is designed to sound in order to disturb the intruder and alert neighbours and the police.

Occasionally an intruder alarm will sound for no apparent reason, this can cause people to take exception to the noise and they may make a service request to the Environmental Protection Service.

On receipt of a service request an officer from this department will attempt to contact the owners / occupiers or a keyholder and request that the alarm is silenced. If we are unable to trace anybody and the alarm is causing a noise nuisance we will take steps to have the alarm silenced and charge the person responsible for the alarm. Costs can include a locksmith to gain entry to the property and often a new lock to re-secure the premises plus an alarm company to silence and re-set the alarm.

To help prevent such action you should:

- Ensure that your system is properly designed, installed and maintained by a competent person.
- Consider fitting your alarm with an automatic cut out device so it stops ringing externally after 20 minutes (inform your insurance company if you take this course of action). If we are called to your property we will specify that this course of action is taken to prevent a reoccurrence of the nuisance.
- Contact us to provide keyholder details for your alarm. One keyholder should be able to respond within 20 minutes of being contacted. Remember to inform us if you change your keyholder details. You could also let your immediate neighbours who may be disturbed by the alarm know how to contact your keyholders to get the alarm turned off.