

## Meet your advisers!

The Business Lincolnshire Growth Hub has a team of dedicated business growth and skills advisers, who are on hand to provide businesses with a growth diagnostic and free impartial advice, helping business owners and managers to formulate and implement growth plans.

**Our team has extensive experience in the industry. Talk to our advisers today, build a relationship and work together to successfully grow your business.**

We value your opinion so please give feedback on the service provided through our contact form at [www.businesslincolnshire.com/contact-us](http://www.businesslincolnshire.com/contact-us)



Contact us today at  
[www.businesslincolnshire.com/contact-us](http://www.businesslincolnshire.com/contact-us)

[www.businesslincolnshire.com](http://www.businesslincolnshire.com)

 @BusinessLincs



The Business Lincolnshire  
Growth Hub

Providing local businesses with access  
to all the support on offer

[www.businesslincolnshire.com](http://www.businesslincolnshire.com)



## What we can offer?

The Business Lincolnshire Growth Hub is a countywide one-stop advice-shop for businesses seeking support, particularly those wishing to increase their competitiveness and grow.

The Growth Hub provides a single access point to a package of information, diagnostics, advisory support and business development programmes for businesses across the Greater Lincolnshire area, making it easier for them to access the support they need.

The online web portal [www.businesslincolnshire.com](http://www.businesslincolnshire.com) provides information for all business sectors, providing access to local, regional and national business information.

Businesses can search for advice and grant schemes, support programmes, events and networks. There is also information on accessing finance, supply chain development, employing and training staff as well as the E-learning portal, Supplier Register and a regional newsletter.



## What you can expect?

On your first contact, courteous, respectful and professional staff will identify themselves by name and be your personal business growth adviser. The adviser will then ensure that:

- Acknowledgement of all enquiries will be executed with a swift and appropriate response within a timeframe that has been agreed with you
- Further contact will be instigated to check that the response has met your needs and further action or sign posting has been completed if it didn't
- They are committed to any appointments made with your business and where unavoidable delays occur, you will be informed
- Where a commitment is made by them for further activity or follow-up, that this is carried out
- Any information relating to you, your business or organisation is kept confidential and only shared when you have given permission

In return, to continue to receive services, Business Lincolnshire Growth Hub would like you to commit to the following:

- To provide all information necessary in order for us to deliver the best possible service to you
- To provide resources and implement any agreed actions or talk to us if you cannot
- To treat our staff courteously and respectfully and feedback on the services provided either positively or negatively